# Regulatory Notification regarding your price plan

## Why am I receiving this notice?

Under EU regulation you are required to receive an end of contract notification with information and advice on price plans that best suit your requirements when you are coming to the end of the minimum term on your contract. You are also required to receive a notification once in every 12-month period if you choose to remain on your price plan after the minimum term is over. Vodafone must send you this notice to comply with our regulatory obligations and the message is mandated by EU and Irish law.

#### What advice is included?

We have presented below a number of possible service options and price points which you can choose to suit your individual likely requirements. The mobile price plan details are based on whether you want to get a new phone or whether you prefer to keep your existing phone. We do not include any marketing material in this message.

# Can I stay on my existing plan?

You can of course stay on your existing plan if that is your preference. This message is simply designed to make you aware of the options that are currently available which may have changed since you connected to your current plan.

## How can I move?

Plan changes are available from the end of the minimum term on your contract. If you are in a minimum term then the end date of that term will be included in our text message or email to you. If you want to move price plan please go to Vodafone.ie. on or after your end of contract date and you can make the change there.

If you are not in a minimum term then you can make a plan change at any time.

If you are not purchasing a handset you can make a plan change in MyVodafone after your contract end date. You can access MyVodafone from the home page of <a href="https://www.vodafone.ie">www.vodafone.ie</a>

#### What if I want a new Phone?

The Vodafone website has details of all the plans available if you want to get a new phone. You should check this information on or after the end date of your minimum term as notified in the message to get the most up to date handset pricing.

## If I want to cancel my service?

You may do so at any time by giving us at least 30 days' notice or by Porting to another mobile Network Operator. No charges apply outside the minimum term on your contract.

BTA effective 1/11/21

# About this document

We have provided this information in a timely, prominent, and durable manner to ensure we comply with our regulatory obligations. Please save this document if you wish to retain for your records. If you want to check the terms and conditions for your price plan please see Vodafone.ie

#### Plans with a Phone

Plan Name	Allowance	Price	
Unlimited Lite	<ul> <li>Unlimited Vodafone to Vodafone calls &amp; texts</li> <li>Unlimited texts to any network</li> <li>100 minutes other networks and landlines</li> <li>Unlimited data max speed 10Mbps</li> <li>Full access to your plan when roaming in Europe</li> </ul>	€40/Month	
Red Unlimited	<ul> <li>Unlimited minutes and texts at home and to EU and 100 international minutes</li> <li>Unlimited data</li> <li>Full access to your plan when roaming in Europe</li> </ul>	€60/Month	
Red Unlimited Max	<ul> <li>Unlimited minutes and texts at home and to EU,         US, Canada, Australia and New Zealand plus 500         International minutes</li> <li>Unlimited data</li> <li>Full access to your plan when roaming in Europe</li> </ul>	€80/Month	
24 month contract			

# Plans without a Phone

Plan Name	Allowance	Price	
Red Unlimited SIM Only	<ul> <li>Unlimited minutes and texts at home and to EU and 100 international minutes</li> <li>Unlimited data max speed 10Mbps</li> <li>Full access to your plan when roaming in Europe</li> </ul>	€35/Month	
Red Unlimited Max SIM Only	<ul> <li>Unlimited minutes and texts at home and to EU, US, Canada, Australia and New Zealand plus 500 International minutes</li> <li>Unlimited data</li> <li>Full access to your plan when roaming in Europe</li> </ul>	€45/Month	
12 month contract			
Red Unlimited 30 day	<ul> <li>Unlimited minutes and texts at home and in EU</li> <li>Unlimited data max speed 10Mbps</li> <li>Full access to your plan when roaming in Europe</li> </ul>	€35/Month	
30 day rolling			

# **ENDS**