

Notification regarding your price plan

Why am I receiving this notice?

Under forthcoming EU regulation we're required to provide you with an end of contract notification and information and advice on price plans that best suit your requirements when you're coming to the end of the minimum term on your contract. We are also required to notify you once in every 12-month period if you choose to remain on your price plan after the minimum term is over.

What advice is included?

We have presented below this notice including the number of possible service options and price points which you can choose to suit your individual likely requirements. The mobile price plan details are based on whether you want to get a new phone or whether you prefer to keep your existing phone. We do not include any marketing material in this message.

Can I stay on my existing plan?

You can of course stay on your existing plan if that is your preference. This message is simply designed to make you aware of the options that are currently available which may have changed since you connected to your current plan.

How can I move?

Plan changes are available from the end of the minimum term on your contract. If you are in a minimum term, then the end date of that term will be included in our text message or email to you. If you want to move price plan, please go to Vodafone.ie. on or after your end of contract date and you can make the change there.

If you are not in a minimum term, then you can make a plan change at any time.

If you are not purchasing a handset you can make a plan change in MyVodafone after your contract end date. You can access MyVodafone from the home page of www.vodafone.ie

What if I want a new Phone?

The Vodafone website has details of all the plans available if you want to get a new phone. You should check this information on or after the end date of your minimum term as notified in the message to get the most up to date handset pricing.

If I want to cancel my service?

You may do so at any time by giving us at least 30 days' notice or by Porting to another mobile Network Operator. No charges apply outside the minimum term on your contract.

About this document

We have provided this information in a timely, prominent, and durable manner. Please save this document if you wish to retain for your records. If you want to check the terms and conditions for your price plan, please see Vodafone.ie

Plans with a Phone

Plan Name	Allowance	Price	
Red Business Unlimited Lite	 Unlimited any network calls and texts Unlimited data at max speed 10Mbps Smart Working Tools: Virtual Office Number 100 international minutes and texts Full access to your plan when roaming in Europe 	€40 (Ex. VAT)/Month	
Red Business Unlimited	 Unlimited any network calls and texts including EU Unlimited data at fastest speed available Smart Working Tools: Virtual Office Number, Security 500 international minutes and texts 5G ready Full access to your plan when roaming in Europe 	€55 (Ex. VAT)/Month	
Red Business Unlimited Max	 Unlimited any network calls and texts including international Unlimited data at fastest speed available Smart Working Tools: Virtual Office Number, Security, Microsoft 365 Online, Conferencing Unlimited international minutes and texts Unlimited free EU, USA, and Canada Roaming 5G ready 	€80 (Ex. VAT)/Month	
24-month contract			

Plans without a Phone

Plan Name	Allowance	Price
Red Business Unlimited SIM Only	 Unlimited any network calls and texts including EU Unlimited data at fastest speed available Smart Working Tools: Security 250 international minutes and texts Unlimited free EU roaming 5G ready 	€35 (Ex. VAT)/Month
12-month contract		

ENDS