

#### **CONTRACT SUMMARY**

**Date:** Vodafone Ireland Limited

Mountainview, Leopardstown D18XN97

**Live Chat:** https://n.vodafone.ie/support.html

This contract summary document provides the main elements of this service offer as required by EU Law\*. The contract summary helps to make a comparison between service offers. Complete information about the service is provided in other documents. If you are purchasing multiple services please note that you are entering into a separate and distinct agreement for each service listed below.

Services & Equipment	
Price Plan	Smart Extra
Included in Price Plan (per billing period)	20GB 4G+ Data, Unlimited calls and text Vodafone to Vodafone, 100 any network minutes, data rollover roaming in Europe, PAYG RED Roaming.
Cost (inc. VAT)	
Price Plan Cost (no additional addons, discounts, other charges)	€20.00 top up every 28 days
Other Charges	€0.00 Activation
	Detailed charges available at <a href="https://www.vodafone.ie/rates">www.vodafone.ie/rates</a>

# **Speed of Internet and Remedies**

The estimated maximum download on 3G is 3Mbps, on 4G is 10Mbps and on 5G is 25 Mbps. Your plan may also include a speed tier as listed in the plan details. The estimated maximum upload is 0.5Mbps on 3G, 3Mbps on 4G and 5 Mbps on 5G. **Your rights:** If, having gone through our assurance process, it is not possible for us to remedy a situation where you are not achieving the speeds that we have communicated then you may select an alternative Service, we may offer a discount or, in certain circumstances, you may choose to cease your Service without penalty.

## **Contract Renewal and Termination**

**Conditions for renewal and termination:** You may terminate this Agreement by giving at least 30 days notice or by completing the Porting process. **Unlocking Device:** If you purchase a locked Vodafone device and wish to use the device on another network, you must have topped up your account by at least €127 credit to request the unlock code.

### Features for end-users with disabilities

Vodafone products and services are for everyone and we are dedicated to meeting the needs of people with disabilities. We are here to help you get the most out of your Vodafone services. For more details please see Vodafone.ie/accessibility

### Other relevant information

Please note the information in this contract summary document is subject to change and availability, and subject to contract. \* Article 102(3) of Directive (EU) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code.



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