

# Your Vodafone Gigabox+ modem app

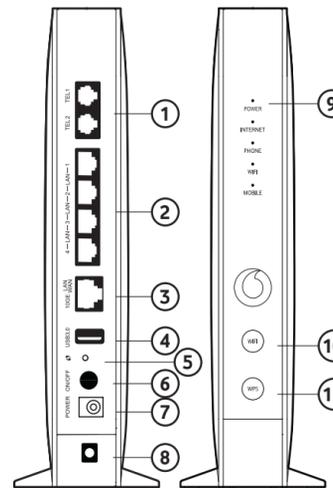


For easy to follow steps on setting up your Vodafone Gigabox+ simply download our dedicated modem app. The app allows you to:

- 1 Turn your Wi-Fi on and off.
- 2 Change the name of your Wi-Fi network.
- 3 Easily search for and view the devices connected to your Wi-Fi network. Search for the Vodafone Gigabox app in the Google or Apple store.



# Your Gigabox+ explained



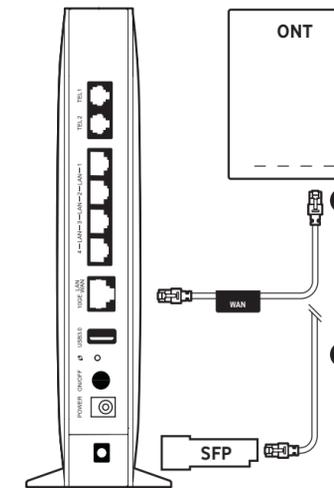
- 1 2 x Tel Ports
- 2 4 x LAN Ports
- 3 10 GE LAN/WAN
- 4 USB Port
- 5 Reset
- 6 ON/OFF Button
- 7 Power Port
- 8 SFP CAGE
- 9 LED Indicators
- 10 WIFI Button
- 11 WPS Button

# What do the LED lights and colours mean?

There are 5 status lights on the base of the modem. **Please note:** It may take up to five minutes for your modem to connect to the internet when powered on for the first time. Please do not switch off your modem during this time.

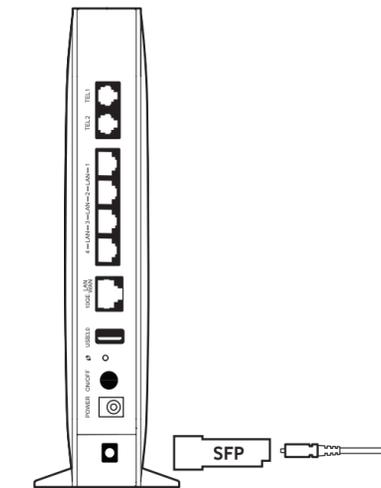
- POWER**
  - White stable: Power is on
- INTERNET**
  - ⦿ White blinking: Broadband connection is active
  - White stable: Successfully connected to the Internet
  - ⦿ Red blinking fast: Connection error
- PHONE**
  - White stable: Broadband voice is working
  - ⦿ White blinking slow: Call ongoing
  - Red stable: Broadband voice error
- MOBILE**
  - White stable: connected via 4G
  - ⦿ White blinking: 4G dongle in stand by mode
- Wi-Fi**
  - White stable: Wi-Fi is on
  - ⦿ White blinking slow: WPS (device) pairing in progress

# Connecting via Gigabit Broadband



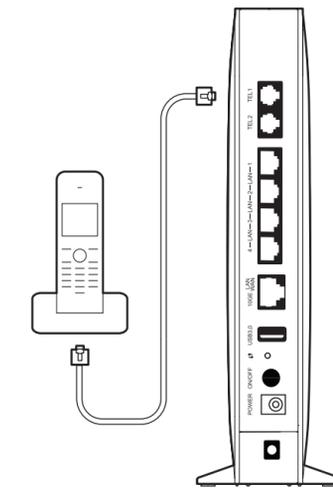
- A** Plug the yellow WAN cable into the LAN port on the bottom of the Gigabit ONT, plug the other end into the 10GE LAN/WAN port on the back of the Vodafone Gigabox+.
- B** You can also use SFP Ethernet Transceiver as your WAN port and keep 10GE port as 5th LAN port.

# Connecting via Optical Cable



Plug the SFP module into the port underneath the device and then the optical cable into the SFP module.

# Connecting your phone

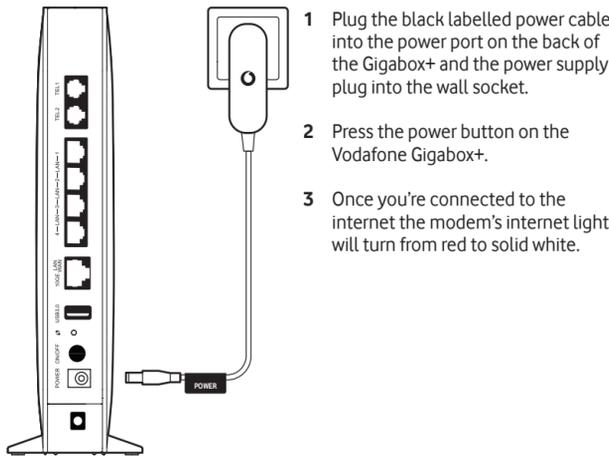


Plug one end of the phone cable into your telephone.

If you have ordered a Broadband Voice service, plug the other end of the cable into the black telephone port on the back of the Vodafone Gigabox+.

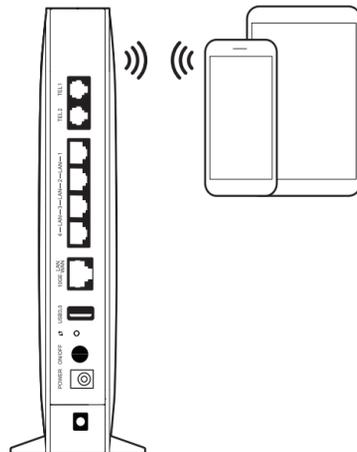
**Note:** You can confirm which voice service you have by checking your welcome letter or email.

## Connecting the power cable



- 1 Plug the black labelled power cable into the power port on the back of the Gigabox+ and the power supply plug into the wall socket.
- 2 Press the power button on the Vodafone Gigabox+.
- 3 Once you're connected to the internet the modem's internet light will turn from red to solid white.

## Connecting devices to your network



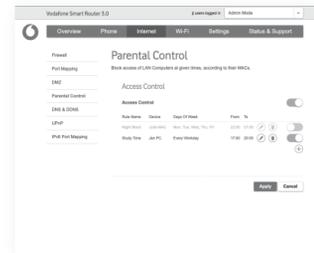
**Wi-Fi:** On your chosen device, search and connect to the Vodafone Wi-Fi network. The network name and password are on the bottom of the modem and look like this:



**Tip:** For your convenience, you can also find an additional Wi-Fi sticker in the Gift box. You can stick it on the back of this booklet in the reserved blank space.

## Vodafone Gigabox+ Online Portal

The Gigabox+ online portal allows you to set certain parental controls, which enable you to manage internet access by time and device.



To access the online portal please follow the below steps:

- 1 Open the internet browser on your device.
- 2 Enter the URL found on the label on the bottom of your Gigabox+.
- 3 Enter the username and password also printed on the same label.



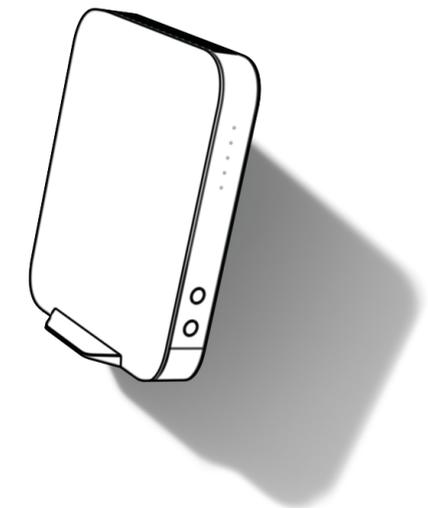
Vodafone recommends you change your Wi-Fi password once your modem has been set up. You can log into your Vodafone Gigabox+ online portal to change your password or this can also be changed from the modem app.

**If you need help:** You'll find lots of helpful information at [vodafone.ie/support](http://vodafone.ie/support)

Or if you'd prefer, you can call us for free on **1907**.

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## Vodafone Gigabox+ Set Up Guide



**PRINTED TEXT VARIABLES IN THIS DOCUMENT:**

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 EC DECLARATION: VODAFONE.COM/PRODUCT\_CC/EC-DECLARATION

DOCUMENT VERSION NUMBER: CC V00

**FOLDING SCHEMATIC:**



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