Reviewed: 11 October 2023

## Terms for Google Pixel 8 and Pixel 8 Pro Gift with Purchase Offer October 2023

These terms and conditions apply to the promotional offer pursuant to which eligible customers can claim either one (1) free Google Pixel Buds Pro in Charcoal, Lemongrass, Fog, Coral or Porcelain (colour subject to availability) <u>Or</u> one (1) free Google Pixel Watch 2 (Wi-Fi) in Matte Black Aluminium Case with Obsidian Active Band or Champagne Gold Aluminium Case with Hazel Active Band (colour subject to availability) (the "Gift") when they purchase a new Google Pixel 8 or Google Pixel 8 Pro smartphone during the Offer Period (the "Offer").

These terms will apply in addition to the <u>General Terms and</u> <u>Conditions</u> under which you enjoy access to Vodafone's Mobile Telecommunications Services and any applicable service specific terms. These terms form part of your agreement with us.

The terms are as follows:

- This Offer is available to Eligible Customers only. Eligible Customers are Vodafone Bill pay or Pay as you go customers and connection types (e.g., porting, first time connections, pre to post pay, upgrading) who purchase a Google Pixel 8 or Google Pixel 8 Pro (the "Eligible Device") during the Offer Period. Eligibility is determined by Vodafone in accordance with these terms and conditions.
- This Offer is available from the 12<sup>th</sup> of October to the 16<sup>th</sup> of October 2023, or while stocks last (the "Offer Period").
- Google Commerce Ltd (whose registered address is at 70 Sir John Rodgerson's Quay, Dublin 2, Ireland) is the promoter of the Offer (the "Promoter") and Opia Limited (whose registered address is at Pilgrims Court, Sydenham Road, Guildford GU1 3RX) ("Opia") is acting as the administrator of the Offer on the Promoter's behalf.
- 4. Vodafone Ireland Limited acts solely as retailer of the Eligible Device (and any associated services) and shall not accept any liability for any failure by the Promoter or Opia to ship the Gift or if the Gift is lost in transit.
- 5. Eligible Customers must visit https://rewardpromos.com/launch2023, to submit a claim (the "Claim") to redeem the Gift between 27th of October 2023 and 29th of November 2023 (the "Claim Period"). Eligible Customers are only eligible to submit a claim after 14 days from the date they purchased the applicable Qualifying Product. In order to complete the claim, the Eligible Customer must provide various details including their full name, email address and postal address where the Gift should be delivered and upload a proof of purchase such as a copy of the receipt or invoice from Vodafone. Please note that the use of forwarding companies (and similar services) for this Offer is prohibited. Eligible Customers must also provide the IMEI1 number of the Eligible Device. The IMEI1 number can be found on the outside of the phone's box, SIM tray or in the Settings function (Eligible Customers may be asked to provide a photo of the IMEI1 number).
- Eligible Customers will be notified by Opia of approval or non-approval of their Claim within five (5) working days of receipt of a valid Claim. Eligible Customers will be notified using the email address they have provided in the Claim form.
- 7. If an Eligible Customer returns or cancels the delivery of an Eligible Device before submitting a Claim, the Eligible Customer is not entitled to make a Claim and Opia shall reject any such Claim. If an Eligible Customer returns or cancels the delivery of an Eligible Device after submitting a Claim, the Claim will be invalidated, and the Eligible Customer must cancel

the Claim immediately by calling the relevant customer service number noted below in clause 12. The Promoter reserves the right to check with participating Retailers whether an Eligible Device has been returned.

- Opia shall endeavour to ship the Gift within 30 days of Claim validation. In the event of unavoidable circumstances beyond the control of Opia or exhaustion of Gift stocks, this can take up to 60 days, and Opia reserves the right to substitute the Gift with an alternative reward of equal or greater value.
- Opia shall send an email acknowledgement of receipt of a Claim. If such an email acknowledgement has not been received, the Eligible Customer shall contact Opia's customer service team by email at launch2023@reward-promos.com or by phone (+353 1800 851 026) within seven (7) days of the Claim being submitted.
- The Promoter reserves the right at its absolute discretion to disqualify Claims which it reasonably considers to be fraudulent or Claims that do not comply with these Offer Terms.
- Eligible Customers must contact Vodafone within 60 days of making an approved claim if they fail to receive the Gift. Failure to do so will result in the customer forfeiting their right to the Gift.
- 12. The Gift is non-transferable and cannot be exchanged for cash.
- 13. This Offer is strictly subject to availability and while stocks last.
- 14. In the event of unforeseen circumstances, such as stock issues, Vodafone and/or the Promoter reserve the right to substitute an alternative reward, of equal or greater value, in place of the Gift.
- 15. In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone and/or the Promoter reserve the right, in their sole discretion, to refuse participation in the Offer and/or to recover any devices rewarded pursuant to the Offer.
- 16. Vodafone and/or the Promoter reserve the right to withdraw or extend the Offer at any time and/or to vary or amend any element of the Offer at any time without further notice.
- 17. Vodafone shall not be liable for any interruption to the Offer whether due to force majeure or other factors beyond Vodafone's control.
- 18. Vodafone further reserves the right to vary or amend these terms and conditions for valid commercial, technical, or operational reasons. Except as expressly provided in these terms and conditions, all conditions, terms, warranties, and representations whether express or implied by law in relation to the provision of the Offer are excluded to the fullest extent permitted by law.

If you have any questions, you can contact us on Live Chat on our Support page, www.Vodafone.ie