HG659 Quick Start Guide

The future is exciting. **Ready?**



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Your quick start guide for Gigabit Broadband

Start here if you use **Gigabit Broadband**



Using Fibre to connect – what's in the box



Modem overview

Your modem connects your computer and other devices to the Internet.

Status lights -0 Label with WiFi name and DSL port password #84 access 3.4 Doc 130 volatione-XXXX 1.0 vol 130 volatione-XXXX WPS button WiFi on/off Telephone ports button LAN ports Power button USB port Power supply WAN port socket Reset button

Setting up your modem



- 1 Attach one end of RED WAN cable to the YELLOW port marked 'LAN' on your ONT.
- **2** Connect the other end onto the RED WAN port on the modem.
- 3 Connect the power supply with the power supply socket (POWER) of the HG 659 and a power socket.
- Press the power button (On/Off) on the side of the HG659 and wait for the status lights.

Connecting devices with your modem



Or Connect devices using WiFi:

Connect your device with the WiFi network of the modem. WiFi name and password are located on the product label on the rear of your modem as well as the WiFi sticker.

B Connect devices using a cable (i.e. PC):

Plug one end of the yellow ethernet cable (LAN) into any of the four yellow LAN ports on the back of your modem. Connect the other end to your computer's LAN port.

HG659 Dual Band WiFi

The HG659 modem has two wireless network options, 2.4GHz and 5GHz. This dual band WiFi gives an enhanced WiFi experience across devices offering faster speeds within shorter ranges.

If connected to the 5GHz wireless network and you disconnect by going out of range, when the device reconnects to WiFi, it will be to the 2.4GHz network, you must manually switch to the 5GHz one.

There may be a setting on your device which will set it to only connect to the 5GHz/2.4GHz wireless network, but this will depend on the device.

You may see the 2.4GHz network but not the 5GHz network on your device as not all devices are compatible with the 5GHz network.

The sticker on the back of the modem has the dual band wireless networks details on it.

- 2.4 GHz SSID
- 5GHz SSID (same SSID with 5GHz at the end)
- Password (same for both networks)



Your quick start guide for Simply Broadband

Start here if you use Simply Broadband



Using DSL to connect – what's in the box?







HG659 router

LAN cable

DSL and Line cable







Splitter

Power supply

Quick start guide



Health and safety information for your router



User guide

Health and safety information

WiFi sticker

What type of master socket do you have?

Depending on what kind of master socket you have, you may need to plug in a broadband splitter before plugging in your modem and phone.

A Broadband splitter is required

If your master socket has only one port, then it is a standard socket and will need a broadband splitter installed to work properly with your Vodafone modem.



B Broadband splitter is not required

If your master socket already has separate phone and data ports built in, then it's a pre-filtered socket that doesn't require a broadband splitter.

Modem setup \Lambda



- 1 Connect one end of the DSL cable to the grey DSL port on the modem
- 2 Connect the other end of the DSL cable to the port on the splitter marked with this icon
- 3 Connect one end of the LINE cable to the port on the broadband splitter marked as LINE
- 4 Plug the other end of the LINE cable into your master socket on the wall
- **S** Connect the power supply into a main socket and the power cable into the modem power supply socket
- 6 Press the **On/Off** button on the side of the modem and wait for the Internet light to turn to solid green

Modem setup **B**



- 1 Connect one end of the DSL cable to the grey DSL port on the modem
- 2 Connect the other end of the DSL cable to the port on the broadband splitter socket marked with this icon 🖳
- 3 Connect the power supply into a main socket and the power cable into the modem power supply socket
- Press the On/Off button on the side of the modem and wait for the Internet light to turn to solid green

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How to get in touch

Visit vodafone.ie/tobi to chat to our Virtual Assistant, TOBI

Discover hints and tips for your broadband on our dedicated support page **vodafone.ie/support**

Call us on 1907

Manage your account by using our self-serve site vodafone.ie/athomeselfcare

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