

## Samsung Galaxy Z Series Pre Order Terms and Conditions

26<sup>th</sup> July 2023

These Pre-Order Terms and Conditions (the “Pre Order Terms”) govern the placing of pre-orders with Vodafone Ireland Limited (“we”, “us”, or “Vodafone”) for the Samsung Galaxy Z Series (Samsung Galaxy Z Flip5 and Samsung Galaxy Z Fold5) mobile handset devices. Please read these Pre Order Terms carefully before submitting your pre-order. By submitting your pre-order, you agree to be legally bound by these terms:

1. The pre-order period for the Samsung Galaxy Z Flip 5 and Samsung Galaxy Z Fold5 (“Eligible Handset”) is available from 26<sup>th</sup> July 12:30 IST to 10<sup>th</sup> August 2023 23:59 IST (the “Pre Order Period”). These devices will be available for general sale on 11<sup>th</sup> August 2023.
2. The pre-order is available to Eligible Customers only. Eligible Customers are customers who sign up to any 24-month Unlimited bill pay contract with an Eligible Handset. The Pre-order is open to residents of the Republic of Ireland aged 18 years of age or older, subject to passing our credit check and accepting Vodafone bill pay terms and conditions. Pre-orders are available to new bill pay (including ports from other networks) customers and existing Vodafone bill pay customers. Eligibility is determined by Vodafone in accordance with these terms and conditions. We reserve the right not to accept your pre-order request if you do not meet any relevant eligibility criteria, status requirements or credit check.
3. Eligible customers may submit a pre-order request for Eligible Handsets during the Pre Order Period on Vodafone.ie and in participating Vodafone Retail Stores only.
4. Participating Vodafone Retail Stores are as follows: Dundrum, Henry St (Dublin), Blanchardstown SC, Grafton Street, Navan, Galway, Liffey Valley, Swords, Cork Oliver Plunkett Street, Newbridge, Waterford, Crescent (Limerick), Mahon Point, Athlone, Nutgrove, Omni, Tallaght, Wexford, O'Connell Street (Limerick), Blackrock (Dublin).
5. Please note that stock for the Pre Order Period on the Samsung Galaxy Z Flip 5 and Samsung Galaxy Z Fold 5 is available on a first come, first served basis and all pre-order requests are strictly subject to availability of stock. Pre-orders are available while stocks last, and this facility may be withdrawn to avoid oversubscription or as we deem necessary.
6. Where possible orders will be shipped to as soon as is practicable, subject to availability, in order that you may receive it on the release date. We will endeavour to follow the below timelines for all pre-orders made during the Pre Order Period:
  - a. Online pre-orders placed before 1pm on Thursday 10<sup>th</sup> August 2023 will be delivered on Friday 11<sup>th</sup> August 2023. Delivery of pre ordered devices is subject to availability and supply from Samsung.
  - b. All remaining orders will be subject to standard online delivery timelines, and terms and conditions. For all delivery related queries please contact us at our Help and Support hub at <https://www.vodafone.ie/help/>.
7. Customers (all connection types) who pre-order/ purchase a device stated above between 26/07/2023 – 10/08/2023 can avail of the following via redemption; 12-months free Disney+. Claims must be made at [samsung.com/ie/boost/disneyplus](https://samsung.com/ie/boost/disneyplus). Once the information is provided on the user's Samsung account, a Disney+ code shall be available for redemption until 31st January 2023 (by 23:59 BST). The code is a one-off, non-transferable and cannot be exchanged or used for resale.
8. Eligible Customers who pre order between 00:01 on 26<sup>th</sup> July 2023 and 23:59 on 31<sup>st</sup> July 2023 can also avail of One pair of Galaxy Buds Pro which can be claimed via redemption by visiting the following link: <https://samsung-offers.claims/giftbuds2pro> and completing the claims form providing proof of purchase of the eligible handset. Claims must be submitted between 4th August and 10th September 2023 (the “Claim Period”). Claims received outside the Claim Period will be marked as invalid and will not be accepted.

9. When placing a pre-order, you will be required to provide certain information, such as your address and billing information. You represent and warrant that all such information is accurate, and we will have no responsibility or liability for inaccurate information.
10. If for any reason, we cannot fulfil your pre-order, we will cancel your order and refund any payments made. We will endeavour to contact you about this prior to cancelling your order.
11. Vodafone reserves the right to vary, withdraw and/or cancel this pre-order offer at any time for valid commercial, technical, operational and/or regulatory reasons.
12. We reserve the right at our absolute discretion to vary, delete or add to any of these Pre Order Terms.
13. These Pre Order Terms apply in addition to the General Terms & Conditions under which you enjoy access to Vodafone's Mobile Telecommunications Services and form part of your contract with us. When you order from our online shop, our online shop terms will also apply. Additional services selected by you as part of your pre-order may be subject to additional terms and conditions also. All terms and conditions can be viewed at [www.vodafone.ie/terms](http://www.vodafone.ie/terms).