

# Smart Working Tool Terms & Conditions

Reviewed: 25 June 2024

## 1. Call Conferencing

The terms and conditions under this heading related to the Vodafone Call Conferencing service ('the Service'). These terms and conditions apply in addition to the General Terms and Conditions of service for Vodafone Business Customers ("General Terms") and the Mobile Specific Terms and form part of your Agreement with Vodafone.

- 1.1. Call Conferencing is a Vodafone service integrated with the Call Transfer Service for RED Business Unlimited Max Customers only. It allows you to talk up to five people at once. These calls can be incoming or outgoing but the person controlling the call only pays for the call they initiate. This service is for domestic use only.
- 1.2. When signing up for RED Business Unlimited Max Price Plan, Call Conferencing is provisioned once the Price Plan is in place. The User must enable their device in order to set up conference calling.
- 1.3. In the same manner as a voice call over the mobile network, any voice calls made with Call Conferencing will deplete the voice bundle allowance included with your Price Plan. If you exceed your bundle allowances, you'll be charged for a call using Conferencing at the same rate you would be charged for a call over the mobile network. These charge rates are referenced in the terms and conditions of your Price Plan
- 1.4. **Service Limitations.** Vodafone cannot guarantee specific levels of performance and the call quality during provision of the Service.
- 1.5. **Warranty** The Service is provided 'as is' and as far as we are able to under the law we exclude all representations, warranties, conditions and other terms not expressly stated in these terms, including any implied warranties or conditions as to non-infringement of third-party rights and fitness for a particular purpose in relation to your use of the Service.
- 1.6. Customers may terminate this Service at any time by notifying Vodafone.
- 1.7. If a Customer terminates their RED Business Unlimited Max Price Plan or move their mobile service to another network provider the Service will be terminated and no longer function.
- 1.8. Vodafone reserves the right to withdraw the Service generally or from any particular Customer at any time and to vary or amend any element of this Service at any time without further notice.