Terms for first three months insurance on us with Stay Mobile Insurance with iPhone 15 Offer

Reviewed: 21 September 2023

Terms for Get your first three insurance months on us with Stay Mobile Insurance with the iPhone 15

These terms and conditions apply to the promotional offer pursuant to which Eligible Customers can receive the first three months of Stay Mobile Insurance "on us" (Vodafone) when they purchase the iPhone 15 on a 12-month or 24-month bill pay contract on an Eligible Plan (as set out below) (the "Offer").

These terms will apply in addition to the <u>General Terms and</u> <u>Conditions</u> under which you enjoy access to Vodafone's Mobile Telecommunications Services and any applicable service specific terms. These terms form part of your agreement with us.

By accepting the Offer, you agree with the following terms:

- The Offer is available to Eligible Customers only from 22nd September 2023 to the 31st October 2023 (the "Offer Period").
- This Offer is open to Eligible Customers only purchasing Stay Mobile Insurance in the retail channel who are:
 - new to Vodafone customers who purchase the iPhone 15 and sign up to a 12-month or 24month bill pay contract on an Eligible Plan during the Offer Period; OR,
 - existing Vodafone bill-pay customers who upgrade their device to an iPhone 15 on an Eligible Plan during the Offer Period.
- 3. Eligibility is determined solely by Vodafone in accordance with these terms and conditions.
- Eligible Plans are as follows: Red Unlimited Lite. Red Unlimited, Red Unlimited Max, Red Unlimited Sim Only, Red Unlimited and Max Sim Only.
- Eligible Customers can avail of the Offer at point of sale in a Vodafone retail store.
- 6. To avail of the Offer, Eligible Customers must purchase Stay Mobile Insurance and the Offer then entitles Eligible Customers to receive their first three months "on us" (Vodafone) when they choose to purchase a Stay Mobile Insurance plan for their IPhone15 device during the sales process on bill pay only.
- The minimum term for insurance is 3 months. The first three months of Eligible Customer's insurance plan will be "on us" (Vodafone). The discount will be applied automatically by Vodafone on the first bill the customer receives.
- 8. Cancelling your insurance:
 - You may cancel the insurance within the 14 days after you receive the insurance documents and providing you have not made a claim you will receive a full refund of any premiums paid.
 - b. After the 14-day period you cannot cancel your insurance without paying the monthly premiums due for the 3-month minimum period. After this 3-month minimum period you can cancel at any time. No refund will be given for any unused period of insurance for the month in which you cancel.

- c. To cancel this insurance policy please contact the Vodafone Insurance team on 0818 927711.
- The insurer can cancel the insurance without notice if you do not pay the monthly premium when due or if you make a claim which we believe to be fraudulent.
- 10. Pricing is subject to change and the Offer is strictly subject to availability of the iPhone 15
- Vodafone reserves the right to withdraw the Offer at any time and/or to vary or amend any element of the Offer at any time without further notice.
- Vodafone further reserves the right at our absolute discretion to vary or amend these terms and conditions for valid commercial, technical, or operational reasons.
- 13. By deciding to avail of the Offer, you agree that we will provide you with service before the expiry of your 14-day cancellation period and you acknowledge that you may be liable for any service charges incurred during the cancellation period even if you cancel the contract.

In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer and/or to fully revoke the Offer