

## Vodafone Business Marketplace Office Anywhere Terms

Reviewed: 24 November 2022

The below products can be purchased by the Customer on Vodafone Marketplace. Please note: the terms and conditions below apply in addition to the Marketplace terms which are viewable [here](#).

### Office Anywhere Value Pack

1. You are buying the Office Anywhere Pack which consists of Microsoft 365 Business Standard, Vodafone Cloud Backup, AppHelp Virtual IT support and Cybersmart. Each of these services are subject to their own service specific terms and can be viewed [here](#). This will appear on your bill as a total charge.

2. 'Service/Extra Add-On' do not form part of the bundle and have their own associated Terms and Conditions.

3. This is an annual subscription billed monthly. The contract length is 12 months from point of purchase which is the same for all elements (not when you activate your Office Anywhere license). If you wish to cancel within the contract period, you will be required to pay the remaining months of your contract on a monthly basis.

4. The first bill will be pro-rated to your bill date, all subsequent billing will be the full product amount on your specific billing date.

5. We reserve the right to increase the monthly price with 30 days' notice if the vendor increases their price. If this should occur, you have right to terminate your contract within the abovementioned 30-day period, without having pay the remaining months of your contract. If you do not terminate your contract within the notice-period, you will be deemed to have accepted the price increase and your contract will continue as before save as for the increase in price.

6. If Vodafone is no longer authorised to provide the Vodafone Business Marketplace or Products, for example following termination of a contract between Vodafone and a Third-Party Developer, Vodafone may terminate the affected Product with immediate effect on written notice to Customer. If this happens, Vodafone will credit Charges paid in advance in relation to the terminated Product for the period following termination, without affecting Customer's rights under this Agreement, and the Customer will not be liable for any further Charges.

7. For this bundle there is a maximum 300 bundle subscriptions.

8. At the end of your contract term, you will be auto renewed onto a new 12 month rolling contract. We will remind you 30 days and 14 days before the end of contract. If the contract price is going to be increased on renewal, you will be informed. If you do not wish to have your contract auto-renewed you should cancel your subscription through [the Marketplace portal](#). This will not cease your services; it will simply ensure that you do not roll over to a new annual subscription.

9. The products within the bundle are fixed and cannot be removed or substituted with other products. The number of users subscribed to the product cannot be decreased within the contract period. Users can be added on Marketplace.

10. Re-assignment of Office Anywhere licenses to other users within an account is allowed.

11. We reserve the right the replace product elements with a more suitable solution at the same price.

12. Upgrade – if applicable allow with a price increase driven by the RRP's; on same contract term.

### Office Anywhere Value Pack: Security Opted Out

1. You are buying the Office Anywhere Pack which consists of Microsoft 365 Business Standard, Vodafone Cloud Backup, AppHelp Virtual IT support. Each of these services are subject to their own service specific terms and can be viewed [here](#). This will appear on your bill as a total charge.

2. 'Service/Extra Add-On' do not form part of the bundle and have their own associated Terms and Conditions.

3. This is an annual subscription billed monthly. The contract length is 12 months from point of purchase which is the same for all elements (not when you activate your Office Anywhere license). If you wish to cancel within the contract period, you will be required to pay the remaining months of your contract on a monthly basis.

4. The first bill will be pro-rated to your bill date, all subsequent billing will be the full product amount on your specific billing date.

5. We reserve the right to increase the monthly price with 30 days' notice if the vendor increases their price. If this should occur, you have right to terminate your contract within the abovementioned 30-day period, without having pay the remaining months of your contract. If you do not terminate your contract within the notice-period, you will be deemed to have accepted the price increase and your contract will continue as before save as for the increase in price.

6. If Vodafone is no longer authorised to provide the Vodafone Business Marketplace or Products, for example following termination of a contract between Vodafone and a Third-Party Developer, Vodafone may terminate the affected Product with immediate effect on written notice to Customer. If this happens, Vodafone will credit Charges paid in advance in relation to the terminated Product for the period following termination, without affecting Customer's rights under this Agreement, and the Customer will not be liable for any further Charges.

7. For this bundle there is a maximum 300 bundle subscriptions.

8. At the end of your contract term, you will be auto renewed onto a new 12 month rolling contract. We will remind you every month for the last 2 months of your contract. If the contract price is going to be increased on renewal, you will be informed. If you do not wish to have your contract auto-renewed you should cancel your subscription through [the Marketplace portal](#). This will not cease your services; it will simply ensure that you do not roll over to a new annual subscription.

9. The products within the bundle are fixed and cannot be removed or substituted with other products. The number of users subscribed to the product cannot be decreased within the contract period. Users can be added on Marketplace.

10. Re-assignment of Office Anywhere licenses to other users within an account is allowed.

11. We reserve the right the replace product elements with a more suitable solution at the same price.

12. Upgrade – if applicable allow with a price increase driven by the RRP's; on same contract term.

### **Office Anywhere Peace Of Mind Pack**

1. You are buying the Office Anywhere Peace of Mind Pack which consists of Vodafone Cloud Backup, AppHelp Virtual IT support and Cybersmart. Each of these services are subject to their own service specific terms and can be viewed [here](#). This will appear on your bill as an account level recurring charge and a total charge.
2. 'Service/Extra Add-On' do not form part of the bundle and have their own associated Terms and Conditions.
3. This is an annual subscription billed monthly. The contract length is 12 months from point of purchase which is the same for all elements (not when you activate your Office Anywhere license). If you wish to cancel within the contract period, you will be required to pay the remaining months of your contract on a monthly basis.
4. The first bill will be pro-rated to your bill date, all subsequent billing will be the full product amount on your specific billing date.
5. We reserve the right to increase the monthly price with 30 days' notice if the vendor increases their price. If this should occur, you have right to terminate your contract within the abovementioned 30-day period, without having pay the remaining months of your contract. If you do not terminate your contract within the notice-period, you will be deemed to have accepted the price increase and your contract will continue as before save as for the increase in price.
6. If Vodafone is no longer authorised to provide the Vodafone Business Marketplace or Products, for example following termination of a contract between Vodafone and a Third-Party Developer, Vodafone may terminate the affected Product with immediate effect on written notice to Customer. If this happens, Vodafone will credit Charges paid in advance in relation to the terminated Product for the period following termination, without affecting Customer's rights under this Agreement, and the Customer will not be liable for any further Charges.
7. For this bundle there is a maximum 300 bundle subscriptions.
8. At the end of your contract term, you will be auto renewed onto a new 12 month rolling contract. We will remind you every month for the last 2 months of your contract. If the contract price is going to be increased on renewal, you will be informed. If you do not wish to have your contract auto-renewed you should cancel your subscription through [the Marketplace portal](#). This will not cease your services; it will simply ensure that you do not roll over to a new annual subscription.
9. The products within the bundle are fixed and cannot be removed or substituted with other products. The number of users subscribed to the product cannot be decreased within the contract period. (Users can be added on Marketplace).
10. Re-assignment of Office Anywhere licenses to other users within an account is allowed.
11. We reserve the right the replace product elements with a more suitable solution at the same price.
12. Upgrade – if applicable allow with a price increase driven by the RRP's; on same contract term.