



## Vodafone Network Guarantee Cancellation Form

### CANCELLATION & HANDSET RETURN (Distance Sales)

This form is **ONLY** for use by customers who connected to the Vodafone Network through our distance channels (via our website or over the phone).

(If you signed up to a contract in a Vodafone retail store you **MUST** return to the store you joined us to avail of the Network Guarantee.)

- Please print, complete and sign this form.
- Send the phone along with any other in-box content or accessories by secure registered post to the address below.
- Phone must reach us within 30 days of your contract connection date.

#### Vodafone Returns - Network Guarantee

1 Sandyford Park  
Burton Hall Avenue  
Sandyford Industrial Estate  
Dublin 18

I \_\_\_\_\_ hereby give notice that I am availing of the **Vodafone 30 day Network** Guarantee and wish to cancel my mobile Bill Pay contract as of \_\_\_\_\_ (date).

I understand and confirm that I will not be able to cancel the contract and receive a full refund until the handset and all in-box contents are returned to Vodafone to the above address. I confirm that I have wiped all personal data from the phone and I have switched off *find my iPhone* (in the case of an iPhone handset)

1. **Customer Name:** \_\_\_\_\_

2. **Full Address:** \_\_\_\_\_

3. **Vodafone Mobile Number:** \_\_\_\_\_

4. **Order Number:** \_\_\_\_\_ (Your Order Number can be found on your Order Confirmation Email.)

5. **Signature** \_\_\_\_\_

6. **Date:** \_\_\_\_\_