



Vodafone Network Guarantee Cancellation Form CANCELLATION & HANDSET RETURN (Distance Sales)

This form is ONLY for use by customers who connected to the Vodafone Network through our distance channels (via our website or over the phone).

(If you signed up to a contract in a Vodafone retail store you MUST return to the store you joined us to avail of the Network Guarantee.)

- Please print, complete and sign this form.
- Send the phone along with any other in-box content or accessories by secure registered post to the address below.
- Phone must reach us within 30 days of your contract connection date.

Vodafone Returns - Network Guarantee

1 Sandyford Park
Burton Hall Avenue
Sandyford Industrial Estate
Dublin 18

I _____ hereby give notice that I am availing of the **Vodafone 30 day Network** Guarantee and wish to cancel my mobile Bill Pay contract as of _____ (date).

I understand and confirm that I will not be able to cancel the contract and receive a full refund until the handset and all in-box contents are returned to Vodafone to the above address. I confirm that I have wiped all personal data from the phone and I have switched off *find my iPhone* (in the case of an iPhone handset)

1. **Customer Name:** _____

2. **Full Address:** _____

3. **Vodafone Mobile Number:** _____

4. **Order Number:** _____ (Your Order Number can be found on your Order Confirmation Email.)

5. **Signature** _____

6. **Date:** _____