Terms for Vodafone Business Three Months On Us Insurance offer

These terms and conditions apply to the promotional offer pursuant to which eligible customers can receive their first three months of Stay Mobile insurance on us (Vodafone), (the "Offer). There is a three-month minimum commitment with Stay Mobile Insurance. These Offer terms will apply in addition to the <u>General Terms and Conditions</u> under which you enjoy access to Vodafone's Mobile Telecommunications Services, the <u>Stay Mobile Insurance terms</u>, and any applicable service-specific terms. These terms form part of your agreement with us. By accepting the Offer, you agree with the following terms:

- This Offer is open to "Eligible Customers" only. Eligible Customers are both new and existing Vodafone customers who purchased a mobile handset device from Vodafone on the Red Business unlimited, Red Unlimited, Red Business Unlimited Max or Red Unlimited Max tariff, and sign up to Stay Mobile in stores or on Vodafone.ie during 1st August 2024 to 31st August 2024, (the "Offer Period").
- The Offer entitles Eligible Customers to receive their first three months premium on us (Vodafone) when they choose to purchase a Stay Mobile product (with a minimum term of 3 months) for their device. Purchasing a Stay Mobile plan is subject to:
- 3. your mobile handset device being purchased directly from Vodafone within the last 30 days; and
- 4. it being the device you the use to access the Vodafone network with your Vodafone sim card.
- 5. The Offer discount will be applied automatically by Vodafone at the point of sale.
- 6. Please note that Stay Mobile Insurance plans are subject to their specific terms and conditions, which can be viewed here: <u>Stay</u> Mobile Insurance terms
- 7. Pricing is subject to change.
- 8. You may cancel the insurance within 14 days after you receive the insurance documents and providing you have not made a claim you will receive a full refund of any premiums paid. If you cancel after the 14-day cooling-off period and before the end of the minimum commitment, you will not be charged for the remaining two months of the minimum three-month contract in accordance with the Offer. To cancel this insurance policy please contact

Vodafone on 1907 from a Vodafone mobile or 1800 22 55 88 from any other phone. The insurer can cancel the insurance without notice if you do not pay the monthly premium when due or if you make a claim that we believe to be fraudulent.

- 9. Eligibility is determined by Vodafone in accordance with these terms and conditions.
- 10. Vodafone reserves the right to withdraw the Offer at any time and/or to vary or amend any element of the Offer at any time without further notice.
- 11. Vodafone further reserves the right at our absolute discretion to vary or amend these terms and conditions for valid commercial, technical, or operational reasons.
- 12. By deciding to avail of the Offer, you agree that we will provide you with service before the expiry of your 14-day cancellation period and you acknowledge that you may be liable for any service charges incurred during the cancellation period even if you cancel the contract.
- 13.
- 14. This Offer excludes existing Vodafone customers moving from any other Vodafone Bill Pay plan.
- 15. Vodafone reserves the right to extend or withdraw the Offer at any time and/or to vary or amend any element of the Offer at any time without further notice.
- 16. Vodafone further reserves the right to vary or amend these terms and conditions for valid commercial, technical or operational reasons.
- 17. In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer and/or to fully revoke the Offer.
- 18. Except as expressly provided in these terms and conditions, all conditions, terms, warranties and representations whether express or implied by law in relation to the provision of the Offer are excluded to the fullest extent permitted by law.

If you have any questions, you can contact us on Live Chat on our Support page, www.Vodafone.ie