

Terms for Bill Pay RED Business Black Friday Upgrade Offer

Reviewed:10 November 2023

Terms for Vodafone Business Black Friday Upgrade Offer 2023

These terms and conditions apply to the promotional offer pursuant to which eligible SoHo and SME customers can receive an upgrade discount of up to €200 (inc. VAT) on selected mobile devices (as set out at section 2 below, the "Selected Handsets") purchased online via My Vodafone account (<https://n.vodafone.ie/business.html>) and My Vodafone App (the "Offer") between 13th and 29th November 2023 inclusive. The promoter of the Offer is Vodafone Ireland Limited. These Offer terms will apply in addition to the General Terms and Conditions under which you enjoy access to Vodafone's Mobile Telecommunications Services, and any applicable service specific terms. These terms form part of your agreement with Vodafone. By availing of this offer, you are deemed to have read and agree to be bound by these terms and conditions:

1. This offer is open to SoHo and SME mobile customers who are currently out of contract who upgrade on a Vodafone RED Business Unlimited 24-month contract ("Eligible Customers").
2. Eligible Customers who avail of this Offer will be given a discount of up to €200 (inc. VAT) on the following Selected Handsets when they upgrade on a Vodafone RED Business Unlimited 24-month contract. The applicable discount varies per Selected Handset. The Selected Handsets and associated discounts are as follows:
 - €200 off iPhone 15
 - €200 off iPhone 14
 - €200 off Samsung Galaxy S23
 - €200 off Samsung Galaxy S22
 - €200 off Samsung Galaxy S21 FE
3. Eligible Customers will receive an upgrade email or SMS containing the Offer discount code.
4. To avail of the online Offer, Eligible Customers must log into My Vodafone App or their account on Vodafone.ie and select one of the above devices and use the discount code provided in the upgrade email or SMS issued to them.
5. The discount code may only be used once, is non-refundable and non-transferable and is not for exchange or resale and cannot be redeemed for cash.
6. Eligible Customers can avail of a discount on one handset only per connection with this Offer.
7. Pricing of handsets is subject to change and the Offer is subject to stock availability.
8. The Offer is available to redeem between 9 am on Monday 13th November 2023 and midnight on Tuesday 29th November 2023 inclusive (the "Offer Period").
9. The Offer cannot be used in conjunction with any other offer.
10. The discount cannot be used retrospectively, i.e., cannot be applied to phones already purchased.
11. Vodafone reserves the right to extend this Offer at its sole discretion.
12. Eligibility is determined by Vodafone in accordance with these terms and conditions and Vodafone's determination shall be final.
13. Vodafone reserves the right to vary and/or cancel the Offer at any time for valid commercial, technical, operational and/or regulatory reasons.
14. Vodafone further reserves the right at its absolute discretion to vary or amend these terms and conditions for valid commercial, technical, or operational reasons.
15. In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer and/or to recover any discounts rewarded pursuant to the Offer
16. In April each year your monthly plan price (excluding discounts) will increase by an amount equal to the

Consumer Price Index rate published in January of that year plus an additional +3% to reflect ongoing investments we make in our mobile network, products, and services.

17. By deciding to avail of the Offer, you agree that we will provide you with service before the expiry of your 14-day cancellation period and you acknowledge that you may be liable for any service charges incurred during the cancellation period even if you cancel the contract.
18. If you have any questions, you can contact us on Live Chat on our Support page, www.Vodafone.ie