Vodafone Business Google Pixel 9 Series Launch General Terms and Conditions

Reviewed: August 2024

Vodafone Business Google Pixel 9 Series General Terms and Conditions

These terms and conditions apply to the promotional offer pursuant to which Eligible Customers may receive a €200 discount off the price of the Google Pixel 9, Pixel 9 Pro and Pixel 9 Pro XL handset devices ("Eligible Handsets" and each an "Eligible Handset") when they switch to a 24-month Vodafone Bill Pay mobile plan (RED Business Lite, RED Business Unlimited or RED Unlimited Max, RED Lite, RED Unlimited or RED Unlimited Max) during the Offer Period (the "Offer"). The promoter of the Offer is Vodafone Ireland Limited.

These terms apply in addition to the General Terms and Conditions under which you enjoy access to Vodafone's Mobile Telecommunications Services (found here: https://n.vodafone.ie/terms/bill-pay.html) and any applicable service specific terms. These terms form part of your agreement with us. By availing of the Offer, you are deemed to have read and agree to be bound by the following terms and conditions:

- 1. This Offer is available to "Eligible Customers" only. Eligible Customers are customers who; (i) port their mobile number to a Vodafone 24-month Bill Pay plan (RED Lite, RED Unlimited and RED Unlimited Max) (a "Designated Plan"), from another network provider via any Vodafone sales channel (online, retail or franchise store or telesales) or (ii) sign up to a Designated Plan as a first-time connection via a Vodafone retail or franchisee store, or (iii) customers moving from a Vodafone Pay As You Go plan to a Designated Plan via a Vodafone retail or franchisee store.
- 2. The Offer is valid between 13th August and 30th September 2024 (the "Offer Period").
- 3. Eligibility is determined by Vodafone in accordance with these terms and conditions. Vodafone's decision in respect thereof shall be final.
- 4. To avail of the Offer, Eligible Customers must (i) switch or sign up to a Designated Plan and (ii) purchase an Eligible Handset.
- Eligible Customers who avail of this Offer will be entitled to a discount of €200 against the cost of an Eligible Handset.
- 6. The Offer is available in Vodafone retail and franchisee stores for first time connections signing up to a Designated Plan, customers who port their number from another network provider to a Designated Plan and customers moving from a Vodafone Pay As You Go plan to a Designated Plan. Customers who port their number from another network provider to a Designated Plan may also avail of the offer online or via telesales.

- 7. Customers who port their number from another network provider to a Designated Plan can also avail of this offer online via vodafone.ie. First time connections and customers moving from a Vodafone Pay As you Go plan cannot avail of this offer online via Vodafone.ie.
- 8. Handset pricing is subject to change and the Offer is strictly subject to availability.
- This Offer is not available to existing Bill Pay Vodafone customers.
- 10. The Offer may be used in conjunction with the Google Pixel 9 "Memory Upgrade" and "Trade In Boost Offer" during the Offer Period where eligibility criteria for each offer are met and the offer period for each offer remains valid.
- 11. Vodafone reserves the right to extend or withdraw the Offer at any time and/or to vary or amend any element of the Offer at any time without further notice.
- 12. Vodafone further reserves the right to vary or amend these terms and conditions for valid commercial, technical or operational reasons.
- 13. In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer and/or to fully revoke the Offer.
- 14. Except as expressly provided in these terms and conditions, all conditions, terms, warranties, and representations whether express or implied by law in relation to the provision of the Offer are excluded to the fullest extent permitted by law.
- 15. These Terms & Conditions apply in addition to the General Pre-Order Terms & Conditions for the Eligible Devices available at vodafone.ie/terms.

If you have any questions, you can contact us on Live Chat on our Support page, www.Vodafone.ie

Google Pixel 9 Memory Upgrade Offer

The following terms and conditions apply to the Google Pixel 9 Series "Memory Upgrade" offer (the "Offer"). The promoter of the offer is Vodafone Ireland Limited. The Offer entitles eligible customers who buy one of the Google Pixel 9 series devices (Pixel 9, Pixel 9 Pro, Pixel 9 Pro XL) (an "Eligible Device") between 00:00 (GMT) August 13th, 2024, and 23:59 (GMT) September 5th 2024

(the "Offer Period") to receive a higher memory variant device as outlined below (each a "Promotional Product"):

- Google Pixel 9 256GB at a reduced RRP equivalent to the RRP of the Google Pixel 9 128GB
- Google Pixel 9 Pro 512GB at a reduced RRP equivalent to the RRP of the Google Pixel 9 Pro 256GB
- A Google Pixel 9 Pro XL 512GB at a reduced RRP equivalent to the RRP of the Google Pixel 9 Pro XL 256GR

By availing of the Offer, you are deemed to have read and agree to be bound by the following Terms and Conditions:

- The Offer is available to "Eligible Customers" only. Eligible Customers are new and existing Vodafone Bill pay (including SoHo and SME customers) or Pay-as-you-go customers who pre-order an Eligible Device in any Vodafone channel during the Offer Period.
- 2. Eligibility is determined by Vodafone in accordance with these terms and conditions.
- 3. For the avoidance of doubt, the Offer is available for all Vodafone Bill Pay and Pay-as-you-go customers and across all connection types (ports, FTCs, pre to post connections and upgrading customers).
- No cash alternative is available in exchange for the Promotional Product.
- 5. The Offer is strictly subject to availability and while stocks last.
- 6. The Offer may be used in conjunction with the Google Pixel 9 "Porting Offer" and "Trade In Boost Offer" during the Offer Period where eligibility criteria for each offer are met and the offer period for each offer remains valid.
- 7. Vodafone reserves the right to extend this Offer at its discretion.
- Vodafone reserves the right to vary and/or cancel the Offer at any time for valid commercial, technical, operational and/or regulatory reasons.
- In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer and/or to recover any Promotional Products rewarded pursuant to the Offer.
- 10. Vodafone reserves the right at our absolute discretion to vary, delete or add to any of these Terms and Conditions.
- 11. These Terms & Conditions apply in addition to the <u>General Terms & Conditions</u> under which you enjoy access to Vodafone's Mobile Telecommunications Services and form part of your contract with us.
- 12. These Terms & Conditions apply in addition to the General Pre-Order Terms & Conditions for the Eligible Devices available at vodafone.ie/terms.

Google Pixel 9 Trade in Boost Offer

The following terms and conditions apply to the Google Pixel 9 series Trade-In offer pursuant to which Eligible Customers who (i) trade in a handset that is Eligible and (ii) purchase a Selected Handset (as set out at section 5 below), may get their trade in value boosted by up to €200 (the "Offer") during the Offer Period. The promoter of the Offer is Vodafone Ireland Limited.

These terms and conditions apply in addition to the General Terms and Conditions under which you enjoy access to Vodafone's Mobile Telecommunications Services and form part of your contract with us. By availing of the Offer, you are deemed to have read and agree to be bound by the following terms and conditions:

- This Offer is available to "Eligible Customers" only. Eligible Customers are new and existing Vodafone Pay as you go and Vodafone Bill pay customers.
- 2. Eligibility is determined by Vodafone in accordance with these terms and conditions and Vodafone's decision in respect thereof shall be final.
- 3. The Offer is valid from 13th August 2024 to 30th September 2024 (the "Offer Period") in Vodafone retail stores and Vodafone franchisee stores.
- 4. To avail of the Offer, Eligible Customers must (i) purchase a "Selected Handset" and, (ii) trade in a handset that is Eligible.
- 5. The Offer "Selected Handsets" and applicable trade-in boosts are as follows:
 - a. if a customer purchases the Google
 Pixel 9 they may get €150 extra on their trade in; and
 - b. if a customer purchases a Google
 Pixel 9 Pro, or Pixel 9 Pro XL, they
 may get €200 extra on their trade in.
- 6. The Offer applies to "Eligible" handsets only. For a trade in handset to be Eligible: it must be in good working condition, and it must adhere to conditions set out in the General Trade in Terms and Conditions viewable here: https://n.vodafone.ie/terms/services.html.
- 7. This Offer is subject to device price changes and to stock availability.
- 8. The Offer may be used in conjunction with the Google Pixel 9 "Porting Offer", and "Memory Upgrade Offer" during the Offer Period where eligibility criteria for each offer are met and the offer period for each offer remains valid.
- 9. Vodafone reserves the right to withdraw or extend the Offer at any time and/or to vary or amend any element of the Offer at any time without further notice.
- 10. Vodafone reserves the right at its absolute discretion to vary or amend these terms and

- conditions for valid commercial, technical or operational reasons.
- 11. This offer cannot be used in conjunction with any other Vodafone Trade in Boost Offer.
- 12. In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer and/or to fully revoke the Offer.
- 13. By deciding to avail of the Offer, you agree that we will provide you with service before the expiry of your 14-day cancellation period and you acknowledge that you may be liable for any service charges incurred during the cancellation period even if you cancel the contract.
- 14. Except as expressly provided in these terms and conditions, all conditions, terms, warranties and representations whether express or implied by law in relation to the provision of the Offer are excluded to the fullest extent permitted by law.

If you have any questions, you can contact us on Live Chat on our Support page, Vodafone.ie/support.