

## Vodafone Business Samsung Galaxy S24 FE GWP Offer October 2024 Terms and Conditions

Reviewed: 19 September 2024

The following terms and conditions apply to the Samsung S24 FE launch offer (the "Offer") pursuant to which customers who purchase and activate a new Samsung Galaxy S24 FE (the "Promotion Product") within the Offer Period will be entitled to claim a free Samsung Watch FE Bluetooth in silver (the "Reward"). The promoter of the Offer is Vodafone Ireland Limited, and Rewards are administered by Samsung. These Terms & Conditions form part of your contract with us and apply in addition to the General Terms & Conditions under which you enjoy access to Vodafone's Mobile Telecommunications Services (which can be found at <https://n.vodafone.ie/terms.html>) and any service-specific terms. Please read these terms carefully.

By availing of this Offer, you are deemed to have read and agree to be bound by the following terms and conditions:

1. The Offer is available to "Eligible Customers" only. Eligible Customers are (i) residents (aged 18+) of the Republic of Ireland ("Individual Participant") or a Company with an address in the Republic of Ireland ("Company Participant") (Individual Participants and Company Participants collectively "Participants") who (ii) purchase a new Promotion Product from Vodafone as part of any type of new or upgrading Vodafone Bill Pay connection or new or existing Vodafone Pay as you go (PAYG) connection. Network providers, retailers, distributors, resellers or any person who purchases a Promotion Product for purposes other than to be the user of the product – for example, resale purposes – may not participate in this Offer. Eligibility is determined by Vodafone in accordance with these terms and conditions. Vodafone's determination in respect thereof shall be final.

2. Full details of the Promotion Product and the corresponding Reward are set out in Table 1 below.

Table 1 – Promotion Product and Corresponding Reward

Promotion Products and SKU's	Corresponding Reward
Samsung Galaxy S24 FE (all colours/variants) SM-S721B	Samsung Watch FE Bluetooth (40mm) SM-SM-R861NZSAEUA (Silver)

3. The Offer is available on the Promotion Product purchased between 00:01 (BST) on the 26<sup>th</sup> September 2024 and 23:59 (GMT) on the 31<sup>st</sup> October 2024 (the "Offer Period"). Promotion Product pricing is subject to change. The Offer is available for the Promotion Product purchased via any Vodafone sales channel.

4. This Offer is strictly subject to availability.

5. To claim the Offer, Participants must visit <https://samsungoffers.claims/S24FEWatch> and complete the Claim form with their name, contact information, other requested information including but not limited to the Promotion Product IMEI1 number, delivery address and submit it together with a scanned copy of their proof of purchase (a "Claim"). Participants will be required to upload an image of the IMEI1 number from the settings screen of the Promotion Product.

6. Claims must be submitted within thirty (30) days of the Participant purchasing the relevant Promotion Product (the "Claim Period"), meaning the final claim date for purchases made on the 31st October 2024 is no later than 23:59 (GMT) on the 30th November 2024 (the "End Date"). Claims received after the End Date or otherwise not within the Claim Period will not be eligible for a Reward. For the avoidance of doubt, the date of purchase as stated on the applicable proof of purchase counts as day one (1).

7. Participants are entitled to claim on a maximum of four (4) Promotion Products purchased per residential household. Company Participants are entitled to claim on a maximum of ten (10) Promotion Products purchased per company. In all cases Participants are entitled to a maximum of one (1) Reward per Qualifying Purchase made.

8. Participants will be sent an email to confirm their Claim has been received by the Promoter instantly upon entry of a Claim. Please note that Claims received may take up to seven (7) days from the date of receipt of a Claim and Participants will be sent an email to confirm whether their Claim has been successful and validated ("Claim Validation").

9. If an email acknowledgement has not been received, it is the Participant's responsibility to contact the Promoter's customer service team by email at [S24FEWatch@samsungoffers.claims](mailto:S24FEWatch@samsungoffers.claims) or by phone +353 1800 777 726 within seven (7) days of a Claim being submitted.

10. If a Claim is deemed to have been submitted incorrectly, the Participant will be notified via email and SMS and offered the opportunity to provide the required information within seven (7) days. If no response is received within seven (7) days of the email and SMS, then the Claim shall be marked as invalid and the Participant will no longer be eligible to receive the Reward.

11. Claims that are incomplete or damaged will be deemed invalid. No responsibility is accepted by Samsung or the Promoter for lost, delayed or damaged data which occurs during any communication or transmission of Claims.

12. Subject to making a valid Claim in accordance with the Terms and Conditions, the Reward will be dispatched via recorded delivery and accompanied by a despatch notification email, within forty-five (45) days of the Claim being validated to the postal address provided in the Claim.

13. Vodafone reserves the right at its absolute discretion to disqualify Claims which it considers do not comply with these Promotion Terms.

14. Vodafone has the right, where necessary, to undertake all such action as is reasonable to protect itself against fraudulent or invalid Claims including, without limitation, to require further verification as to proof of purchase, as well as the identity, age and other relevant details of a Participant. In the event your information is linked to fraudulent claims or abuse of terms and conditions on previous promotions you will be unable to participate in this Promotion and your Claim will be rejected.

15. If a Participant returns or cancels the delivery of a Promotion Product before submitting a Claim, the Participant must not make a Claim. If a Participant returns or cancels the delivery of a Promotion Product after submitting a Claim, the Claim will be invalid and the Participant must cancel the Claim immediately by calling the contact number listed above. Where the Reward has already been sent then Samsung shall seek to recover the Reward from the Participant which where necessary may involve legal action being taken against the Participant.

16. Vodafone reserves the right to extend or withdraw the Offer at any time and/or to vary or amend any element of the Offer at any time without further notice.

17. Vodafone further reserves the right to vary or amend these terms and conditions for valid commercial, technical or operational reasons.

If you have any questions, you can contact us on Live Chat on our Support page, [www.Vodafone.ie](http://www.Vodafone.ie)