

Vodafone Business Samsung Galaxy S24 Series Pre Order Terms and Conditions

Reviewed: 17 January 2024

Samsung Galaxy S24 Series Pre Order

These Pre-Order Terms and Conditions (the "Pre Order Terms") govern the placing of pre-orders with Vodafone Ireland Limited ("we", "us", or "Vodafone") for the Samsung Galaxy S24 Series (Samsung Galaxy S24, Samsung Galaxy S24+ and Samsung Galaxy S24 Ultra) mobile handset devices ("Eligible Handsets" and each an "Eligible Handset"). Please read these Pre Order Terms carefully before submitting your pre-order. By submitting your pre-order, you agree to be legally bound by these terms:

1. The pre-order period for the Eligible Handsets is from 17th January 18:30 (GMT) to 30th January 23:59 (GMT) (the "Pre Order Period"). The Eligible Handsets will be available for general sale on 31st January 2023.
2. The pre-order is available to Eligible Customers only. Eligible Customers are residents of the Republic of Ireland aged 18 years of age or older, who pass our credit check and accept Vodafone Bill Pay and Pay as you go terms and conditions. Pre-orders are available to new Bill Pay and Pay as you go (including ports from other networks) customers and existing Vodafone Bill Pay and Pay as you go customers. Eligibility is determined by Vodafone in accordance with these terms and conditions.
3. We reserve the right not to accept your pre-order request if you do not meet any relevant eligibility criteria, status requirements or credit check.
4. Eligible customers may submit a pre-order request for Eligible Handsets during the Pre Order Period on Vodafone.ie, Vodafone Retail stores and Franchise partners.
5. Please note that Eligible Handset stock for the Pre Order Period is available on a first come, first served basis and all pre-order requests are strictly subject to availability of stock. Pre-orders are available while stocks last, and this facility may be withdrawn to avoid oversubscription or as we deem necessary.
6. Where possible orders will be shipped to as soon as is practicable, subject to availability, so that you may receive it on the release date. We will endeavour to follow the below timelines for all pre-orders made during the Pre Order Period:
7. For Retail pre-orders, customers must pay a €50 deposit and they must return to the store before the 15th February 2024 to collect their device and pay the outstanding balance or their pre-order will be void.
8. Online pre-orders placed from 17th January 18:30 (GTM) until 23rd January will be shipped on the 24th January and could take up to 14 days to arrive with the customer; pre-orders from 24th January onwards can take up to 14 days to arrive.
9. Delivery of pre ordered Eligible Handsets is subject to availability and supply from Samsung.
10. All remaining orders will be subject to standard online delivery timelines, and terms and conditions. For all delivery related queries please contact us at our Help and Support hub at <https://www.vodafone.ie/help/>.
11. When placing a pre-order, you will be required to provide certain information, such as your address and billing information. You represent and warrant that all such information is accurate, and we will have no responsibility or liability for inaccurate information.
12. If for any reason, we cannot fulfil your pre-order, we will cancel your order and refund any payments made.

We will endeavour to contact you about this prior to cancelling your order.

13. Vodafone reserves the right to vary, withdraw and/or cancel this pre-order offer at any time for valid commercial, technical, operational and/or regulatory reasons.
14. We reserve the right at our absolute discretion to vary, delete or add to any of these Pre Order Terms.
15. These Pre Order Terms apply in addition to the General Terms & Conditions under which you enjoy access to Vodafone's Mobile Telecommunications Services and form part of your contract with us. When you order from our online shop, our online shop terms will also apply. Additional services selected by you as part of your pre-order may be subject to additional terms and conditions also. All terms and conditions can be viewed at www.vodafone.ie/terms.

Samsung S24 Series Double Storage discount offer

The following terms and conditions apply to the Samsung Galaxy S24 Series "Double Your Memory" offer (the "Offer"). The promoter of the offer is Vodafone Ireland Limited. The Offer entitles eligible customers who pre-order one of the Samsung Galaxy S24 series devices (S24, S24+, S24 Ultra) (an "Eligible Device") between 18:30 (GMT) January 17th 2024 and 23:59 (GMT) January 30th 2024 (the "Offer Period") to receive a higher memory variant device as outlined below (each a "Promotional Product"):

Samsung Galaxy S24 256GB at a reduced RRP equivalent to the RRP of the Samsung S24 128GB

Samsung Galaxy S24+ 512GB at a reduced RRP equivalent to the RRP of the Samsung S23+ 256GB

A Samsung Galaxy S24 Ultra 512GB at a reduced RRP equivalent to the RRP of the Samsung S23 Ultra 256GB

By availing of the Offer, you are deemed to have read and agree to be bound by the following Terms and Conditions:

1. The Offer is available to Eligible Customers only. Eligible Customers are Vodafone Bill pay (including SoHo and SME customers) or Pay-as-you-go customers who pre order an Eligible Device in any Vodafone channel during the Offer Period.
2. Eligibility is determined by Vodafone in accordance with these terms and conditions.
3. For the avoidance of doubt, the Offer is available for all Vodafone Bill Pay and Pay-as-you-go customers and across all connection types (ports, FTCs, pre to post connections and upgrading customers).
4. No cash alternative is available in exchange for the Promotional Product.
5. The Offer is strictly subject to availability and while stocks last.

6. The Offer may be used in conjunction with the “Fast Start Offer” and “Trade In Boost Offer” during the Offer Period.
7. Eligible Customers acknowledge that they must abide by the applicable local laws and regulations and follow the instructions in the user manual when using the Promotional Product.
8. Eligible Customers acknowledge and agree that Vodafone shall not be responsible for any loss, damage, personal injury, or death suffered by any user while taking up or using the Promotional Product. Vodafone is not responsible for any death or personal injury caused by the Customer’s negligence.
9. Vodafone reserves the right to extend this Offer at its discretion.
10. Vodafone reserves the right to vary and/or cancel the Offer at any time for valid commercial, technical, operational and/or regulatory reasons.
11. In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer and/or to recover any Promotional Products rewarded pursuant to the Offer.
12. Vodafone reserves the right at our absolute discretion to vary, delete or add to any of these Terms and Conditions.
13. These Terms & Conditions apply in addition to the [General Terms & Conditions](#) under which you enjoy access to Vodafone’s Mobile Telecommunications Services and form part of your contract with us.
14. These Terms & Conditions apply in addition to the General Pre-Order Terms & Conditions for the Eligible Devices available at [Vodafone.ie/terms](#).

Samsung S24 Series Fast Start Offer

The following terms and conditions apply to the Samsung Galaxy S24 Series “Free Galaxy Watch” offer (the “Offer”). The promoter of the offer is Vodafone Ireland. The Offer entitles “Eligible Customers” who pre-order one of the Samsung Galaxy S24 series devices (Samsung Galaxy S24, Samsung Galaxy S24+, Samsung Galaxy S24 Ultra) (an “Eligible Device”) between 17th January 18:30 (GTM) and 25th January 23:59 (GTM) 2024 (the “Offer Period”) to receive a Samsung Galaxy Watch6 40mm Bluetooth in Graphite (“Promotional Product”).

By availing of the Offer, you are deemed to have read and agree to be bound by the following Terms and Conditions:

1. The Offer is available to Eligible Customers only. Eligible Customers are Vodafone Bill pay (including SoHo and SME customers) or Pay-as-you-go customers who pre order a Samsung Galaxy S24 series device in any Vodafone channel during the Offer Period.
2. Eligibility is determined by Vodafone in accordance with these terms and conditions.
3. For the avoidance of doubt, the Offer is available for all Vodafone Bill Pay and Pay-as-you-go customers and across all connection types (ports, FTCs, pre to post connections and upgrading customers).
4. Eligible Customers who pre order a Samsung Galaxy S24 series device can avail of the Offer and redeem a Promotional Product. Customers must visit <https://samsung-offers.claims/giftwatch6> to upload

proof of purchase and provide all other required information (Claim). All Participants must claim their Promotional Product by 29 February 2024. Maximum 1 Claim per Eligible Device purchased (maximum 4 Claims per household) and a maximum of 10 Claims per company participant.

5. No cash alternative is available in exchange for the Promotional Product.
6. The Offer is strictly subject to availability and while stocks last.
7. The Offer may be used in conjunction with the “Double Storage Discount Offer” and “Trade in Boost Offer” during the Offer Period.
8. Eligible customers acknowledge that they must abide by the applicable local laws and regulations and follow the instructions in the user manual when using the Promotional Product.
9. Eligible Customers acknowledge and agree that Vodafone shall not be responsible for any loss, damage, personal injury, or death suffered by any user while taking up or using the Promotional Product. Vodafone is not responsible for any death or personal injury caused by the Customer’s negligence.
10. Vodafone reserves the right to extend this Offer at its discretion.
11. Vodafone reserves the right to vary and/or cancel the Offer at any time for valid commercial, technical, operational and/or regulatory reasons.
12. In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer and/or to recover any Promotional Products rewarded pursuant to the Offer.
13. Vodafone reserves the right at our absolute discretion to vary, delete or add to any of these Terms and Conditions.
14. These Terms & Conditions apply in addition to the [General Terms & Conditions](#) under which you enjoy access to Vodafone’s Mobile Telecommunications Services and form part of your contract with us.
15. These Terms & Conditions apply in addition to the General Pre-Order Terms & Conditions for the Eligible Devices available at [Vodafone.ie/terms](#).

Samsung S24 Series Trade In Boost Offer

The following terms and conditions apply to the Samsung Galaxy S24 Series “Trade in” offer (the “Offer”). The promoter of the offer is Vodafone Ireland Limited. The Offer entitles Eligible Customers who pre-order one of the Samsung Galaxy S24 series devices (Samsung Galaxy S24, Samsung Galaxy S24+ and Samsung Galaxy S24 Ultra) (“Promotion Product”) and trade in an eligible handset between 17th January 18:30 (GTM) and 30th January 23:59 (GMT) (the “Offer Period”) to receive an additional €100 off the RRP of the Promotion Product.

By availing of the Offer, you are deemed to have read and agree to be bound by the following Terms and Conditions:

1. The Offer is available to Eligible Customers only. Eligible Customers are Vodafone Bill pay (including SoHo and SME customers) or Pay-as-you-go customers who purchase a Promotion Product and trade in an eligible handset in any Vodafone channel during the Offer Period.

2. Eligibility is determined by Vodafone in accordance with these terms and conditions. For the avoidance of doubt, the Offer is available for all Vodafone Bill Pay and Pay-as-you-go customers and across all connection types (ports, FTCs, pre to post connections and upgrading customers).
3. For a handset to be eligible for this Offer, it must be in good working condition, and it must adhere to the conditions set out in [the general Trade in Terms and Conditions](#).
4. No cash alternative is available in exchange for the Promotional Product.
5. The Offer is strictly subject to availability and while stocks last.
6. The Offer may be used in conjunction with the "Double Storage Discount Offer" and "Fast Start Offer" during the Offer Period.
7. Eligible customers acknowledge that they must abide by the applicable local laws and regulations and follow the instructions in the user manual when using the Promotional Product.
8. Eligible Customers acknowledge and agree that Vodafone shall not be responsible for any loss, damage, personal injury, or death suffered by any user while taking up or using the Promotional Product. Vodafone is not responsible for any death or personal injury caused by the Customer's negligence.
9. Vodafone reserves the right to extend this Offer at its discretion.
10. Vodafone reserves the right to vary and/or cancel the Offer at any time for valid commercial, technical, operational and/or regulatory reasons.
11. In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer and/or to recover any Promotional Products rewarded pursuant to the Offer.
12. Vodafone reserves the right at our absolute discretion to vary, delete or add to any of these Terms and Conditions.
13. These Terms & Conditions apply in addition to the General Pre-Order Terms & Conditions for the Eligible Devices available at Vodafone.ie/terms.