

Vodafone Business Samsung Galaxy Z Flip6 and Z Fold6 Pre Order Offer Terms

Terms for Vodafone Business Samsung Galaxy Z Flip6 and Z Fold6 Pre Order

The following terms and conditions apply to the Samsung AI Cashback Offer (the "Offer") pursuant to which customers who purchase and activate a new (i.e. not second hand) Samsung Z Fold5, Samsung Z Flip 5, Samsung Galaxy S24/S24+/S24 Ultra, Samsung Galaxy S23 or Samsung S23 FE ("each a Promotion Product") within the promotion period will be entitled to claim up to €220 cashback, respectively (the "Reward"). These Terms & Conditions form part of your contract with us and apply in addition to the General Terms & Conditions under which you enjoy access to Vodafone's Mobile Telecommunications Services (which can be found at <https://n.vodafone.ie/terms.html>) and any service-specific terms. Please read these terms carefully. By availing of this Offer, you agree to be bound by the following terms and conditions:

1. The Offer is available to Eligible Customers only. Eligible Customers are (i) residents (aged 18+) of the Republic of Ireland ("Individual Participant") or a Company with an address in the Republic of Ireland ("Company Participant") (Individual Participants and Company Participants collectively "Participants") who (ii) purchase a new Promotion Product from Vodafone as part of any type of new or upgrading Vodafone Bill Pay connection or new or existing Vodafone Pay as you go (PAYG) connection. Network providers, retailers, distributors, resellers or any person who purchases a Promotion Product for purposes other than to be the user of the product – for example, resale purposes – may not participate in this Offer. Eligibility is determined by Vodafone in accordance with these terms and conditions. Vodafone's determination in respect thereof shall be final.

2. Full details of Promotion Products and the corresponding Rewards are set out in Table 1 below.

Table 1 – Promotion Products and Corresponding Rewards

Promotion Product Name	Cashback Reward
Z Fold5 (All variants)	€220
Z Flip5 (All Variants)	€220
S24 Ultra (All Variants)	€220
S24+ (All Variants)	€220
S24 (All Variants)	€165
S23 (All Variants)	€110
S23 FE (All Variants)	€110

3. The Offer is available for Promotion Products purchased between 00:01 (GMT) on the 5th June 2024 and 23:59 (GMT) on the 2nd July 2024 (the "Promotion Period"). Promotion Product pricing is subject to change. The Offer is available for Promotion Products purchased via any Vodafone sales channel.

4. The Offer is available for all Bill Pay and PAYG customer connection types.

5. This Offer is strictly subject to availability.

6. Rewards shall be paid by bank transfer and Participants must have a valid bank account in EUR in order to receive the Offer.

7. To claim the Offer, Participants must visit <https://samsungoffers.claims/AiCashback>, complete the claim form with their name, contact information, email and postal

address, and bank account details along with any other requested information and submit it together with scanned copies of their proof of purchase showing their purchase of a Promotion Product (a "Claim"). Participants will be required to upload an image of the IMEI1 number from the settings screen of the Promotion Product (rather than the packaging). For the avoidance of doubt the Promotion Product(s) must be purchased in order to be eligible for this Promotion; Promotion Product(s) received for free or as part of a giveaway do not qualify.

8. Claims may only be submitted within forty-five (45) days of the Participant purchasing the relevant Promotion Product (the "Claim Period"), meaning the final Claim date for Promotion Products purchased on the 2nd July 2024 is no later than 23:59 (GMT) on the 15th August 2024. Claims received after the close of the Claim Period will not be eligible for a Reward. For the avoidance of doubt, the date of purchase shall count as day one (1).

9. Individual Participants are entitled to claim on a maximum of four (4) Promotion Products purchased per residential household. Company Participants are entitled to claim on a maximum of ten (10) Promotion Products purchased per company or business. In all cases Participants are entitled to a maximum of one (1) Reward per Promotion Product purchased.

10. Participants will be sent an email to confirm their Claim has been received by the Promoter instantly upon entry of a Claim. Providing that the Claim is found to be valid in accordance with these Promotion Terms, Participants will be sent an email within seven (7) days to confirm whether their Claim has been successful and validated ("Claim Validation").

11. If an email acknowledgement has not been received, it is the Participant's responsibility to contact the Promoter's customer service team by email at aicashback@samsungoffers.claims or by phone on +353 1800 904 172 within seven (7) days of a Claim being submitted.

12. If a Claim is deemed to have been submitted incorrectly, the Participant will be notified via email and SMS and offered the opportunity to provide the required information within seven (7) days. If no response is received within seven (7) days of the email and SMS, then the Claim shall be marked as invalid and the Participant will no longer be eligible to receive the Reward.

13. Claims that are incomplete or damaged will be deemed invalid. No responsibility is accepted by the Promoter for lost, delayed or damaged data which occurs during any communication or transmission of Claims.

14. The Reward will be sent via bank transfer within forty five (45) days of Claim Validation to the bank account provided by the Participant during the Claim process.

15. Vodafone reserves the right at its absolute discretion to disqualify Claims which it considers do not comply with these Promotion Terms.

16. Vodafone has the right, where necessary, to undertake all such action as is reasonable to protect itself against fraudulent or invalid Claims including, without limitation, to require further verification as to proof of purchase, as well as the identity, age and other relevant details of a Participant. In the event your information is linked to fraudulent claims or abuse of terms and conditions on previous promotions you will be unable to participate in this Promotion and your Claim will be rejected.

17. If a Participant returns or cancels the delivery of a Promotion Product before submitting a Claim, the Participant must not make a Claim. If a Participant returns or cancels the delivery of a

Promotion Product after submitting a Claim, the Claim will be invalid and the Participant must cancel the Claim immediately by calling the contact number +353 1800 851 258.

18. Vodafone reserves the right to extend or withdraw the Offer at any time and/or to vary or amend any element of the Offer at any time without further notice.

19. Vodafone further reserves the right to vary or amend these terms and conditions for valid commercial, technical or operational reasons. These Pre-Order Terms and Conditions (the "Pre Order Terms") govern the placing of pre-orders with Vodafone Ireland Limited ("we", "us", or "Vodafone") for the Samsung Galaxy Z Flip6 and Z Fold6 mobile handset devices ("Eligible Handsets" and each an "Eligible Handset"). Please read these Pre Order Terms carefully before submitting your pre-order. By submitting your pre-order, you agree to be legally bound by these terms:

1. The pre-order period for the Eligible Handsets is from 102th July 00:00 (GMT) to 23rd July 23:59 (GMT) (the "Pre Order Period"). The Eligible Handsets will be available for general sale on 24th July 2024.

2. The pre-order is available to Eligible Customers only. Eligible Customers are residents of the Republic of Ireland aged 18 years of age or older, who pass our credit check and accept Vodafone Bill Pay and Pay as you go terms and conditions. Pre-orders are available to new Bill Pay and Pay as you go (including ports from other networks) customers and existing Vodafone Bill Pay and Pay as you go customers. Eligibility is determined by Vodafone in accordance with these terms and conditions.

3. We reserve the right not to accept your pre-order request if you do not meet any relevant eligibility criteria, status requirements or credit check.

4. Eligible customers may submit a pre-order request for Eligible Handsets during the Pre Order Period on Vodafone.ie, Vodafone Retail stores and Franchise partners.

5. Please note that Eligible Handset stock for the Pre Order Period is available on a first come, first served basis and all pre-order requests are strictly subject to availability of stock. Pre-orders are available while stocks last, and this facility may be withdrawn to avoid oversubscription or as we deem necessary.

6. Where possible orders will be shipped to as soon as is practicable, subject to availability, so that you may receive it on the release date. We will endeavour to follow the below timelines for all pre-orders made during the Pre Order Period:

a. For Retail pre-orders, customers must pay a €50 deposit and they must return to the store before the 31st July 2024 to collect their device and pay the outstanding balance or their pre-order will be void.

b. Online pre-orders placed from 12th July 00:00 (GTM) will be shipped from the 24th July and could take up to 14 days to arrive with the customer.

7. Delivery of pre ordered Eligible Handsets is subject to availability and supply from Samsung.

8. All remaining orders will be subject to standard online delivery timelines, and terms and conditions. For all delivery related queries please contact us at our Help and Support hub at <https://www.vodafone.ie/help/>.

9. When placing a pre-order, you will be required to provide certain information, such as your address and billing information. You represent and warrant that all such information is

accurate, and we will have no responsibility or liability for inaccurate information.

10. If for any reason, we cannot fulfil your pre-order, we will cancel your order and refund any payments made. We will endeavour to contact you about this prior to cancelling your order.

11. Vodafone reserves the right to vary, withdraw and/or cancel this pre-order offer at any time for valid commercial, technical, operational and/or regulatory reasons.

12. We reserve the right at our absolute discretion to vary, delete or add to any of these Pre Order Terms.

13. These Pre Order Terms apply in addition to the General Terms & Conditions under which you enjoy access to Vodafone's Mobile Telecommunications Services and form part of your contract with us. When you order from our online shop, our online shop terms will also apply. Additional services selected by you as part of your pre-order may be subject to additional terms and conditions also. All terms and conditions can be viewed at www.vodafone.ie/terms.

Samsung Galaxy Z Flip6 and Z Fold6 GWP Offer

The following terms and conditions apply to the Samsung B6 & Q6 GWP offer (the "Offer"). The promoter of the offer is Vodafone Ireland Limited. The Offer entitles eligible customers who pre-order one of the Samsung Galaxy Z Flip6 and Z Fold6 devices (an "Eligible Device") between 00:00 (GMT) 102th July 2024 and 23:59 (GMT) 23rd July 2024 (the "Offer Period") to receive a free Flipsuit Case with the Samsung Galaxy Z Flip6 or an S Pen & Case with the Samsung Galaxy Z Fold6 (each a "Promotional Product").

By availing of the Offer, you are deemed to have read and agree to be bound by the following Terms and Conditions:

1. The Offer is available to Eligible Customers only. Eligible Customers are Vodafone Bill pay (including SoHo and SME customers) or Pay-as-you-go customers who pre order an Eligible Device in any Vodafone channel during the Offer Period.

2. Eligibility is determined by Vodafone in accordance with these terms and conditions.

3. For the avoidance of doubt, the Offer is available for all Vodafone Bill Pay and Pay-as-you-go customers and across all connection types (ports, FTCs, pre to post connections and upgrading customers).

4. Eligible customers who purchase a Samsung Galaxy Z Flip6 device during the Offer Period will receive a Flipsuit Case worth €69.99. Eligible customers who purchase a Samsung Galaxy Z Fold6 device during the Offer Period will receive an S Pen & Case worth €119.99.

5. Each Promotional Product will be shrink wrapped to the Eligible Device.

6. No cash alternative is available in exchange for the Promotional Product.

7. The Offer is strictly subject to availability and while stocks last.

8. Eligible Customers acknowledge that they must abide by the applicable local laws and regulations and follow the instructions in the user manual when using the Promotional Product.

9. Eligible Customers acknowledge and agree that Vodafone shall not be responsible for any loss, damage, personal injury, or death suffered by any user while taking up or using the Promotional Product. Vodafone is not responsible for any death or personal injury caused by the Customer's negligence.

10. Vodafone reserves the right to extend this Offer at its discretion.

11. Vodafone reserves the right to vary and/or cancel the Offer at any time for valid commercial, technical, operational and/or regulatory reasons.

12. In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer and/or to recover any Promotional Products rewarded pursuant to the Offer.

13. Vodafone reserves the right at our absolute discretion to vary, delete or add to any of these Terms and Conditions.

14. These Terms & Conditions apply in addition to the [General Terms & Conditions](#) under which you enjoy access to Vodafone's Mobile Telecommunications Services and form part of your contract with us.

15. These Terms & Conditions apply in addition to the General Pre-Order Terms & Conditions for the Eligible Devices available at Vodafone.ie/terms.