

Vodafone Samsung Galaxy Z Flip 5 Gift with Purchase Offer September 2023 Terms

Reviewed: 31 September 2023

Samsung Galaxy Z Flip 5 Gift with Purchase Offer September 2023

These terms and conditions apply to the promotional offer, pursuant to which eligible customers can receive one free Samsung Galaxy Chromebook Go (the "Gift") in Titan Grey (colour subject to availability) when they purchase a new Samsung Galaxy Z Flip 5 smartphone during the Offer Period (the "Offer"). These terms will apply in addition to the [General Terms and Conditions](#) under which you enjoy access to Vodafone's Mobile Telecommunications Services and any applicable service specific terms. These terms form part of your agreement with us.

Samsung Galaxy Chromebook Go Silver (colour subject to availability), RRP €329

The terms are as follows:

1. This Offer is available to Eligible Customers only. Eligible Customers are all Vodafone Bill pay or Pay as you go customers and connection types (e.g. porting, first time connections, pre to post pay, upgrading) who purchase a Samsung Galaxy Z Flip 5 (the "Eligible Device") during the Offer Period. Eligibility is determined by Vodafone in accordance with these terms and conditions.
2. This Offer is available for Eligible Customers who purchase a Samsung Galaxy Z Flip 5 (the "Eligible Device") from the 1st of September to the 28th of September 2023, or while stocks last (the "Offer Period").
3. Eligible Customers must visit [samsungoffers.claims/perfectpartners](https://www.vodafone.co.uk/samsungoffers/claims/perfectpartners), to submit a claim to redeem the Gift. In order to complete the claim, the Eligible Customer must provide various details including their full name, email address and postal address where the Gift should be delivered and upload a proof of purchase such as a copy of the receipt or invoice from Vodafone. Please note that the use of forwarding companies (and similar services) for this Offer is prohibited. Eligible Customers must also provide the IMEI1 number of the Eligible Device. The IMEI1 number can be found on the outside of the phone's box, SIM tray or in the Settings function (Eligible Customers may be asked to provide a photo of the IMEI1 number).
4. Customers must submit a claim for their Gift within 30 days of the purchase of the Eligible Device. The claim period will close on the 28th of October 2023.
5. There is a limit of two (2) claims per household during the Offer Period, irrespective of the quantity of Eligible Devices purchased. Businesses may make up to eight (10) claims per business during the Offer Period, also irrespective of the quantity of Eligible Devices purchased. Eligible customers may submit one (1) claim for each Eligible Device purchased in full accordance with these Promotion Terms.
6. Participants will be sent an email to confirm their claim has been received by Samsung Electronics (UK) Limited upon submitting a completed claim. Please note that processing of claims received may take up to seven (7) days from the date of receipt of the claim and Participants will be sent an email to confirm whether their claim has been successful and validated.
7. If an email acknowledgement has not been received, it is the Participant's responsibility to contact the Samsung Electronics (UK) Limited's customer service team by email at perfectpartners@samsungoffers.claims within seven (7) days of a Claim being submitted.
8. Samsung Electronics (UK) Limited will endeavour to ship the Gift to the Eligible Customer via recorded

delivery and accompanied by a despatch notification email, within (forty-five) 45 days following an approved claim. Vodafone shall not be liable in the event that Samsung Electronics (UK) Limited fail to ship the Gift to the Eligible Customer or if the Gift is lost in transit.

9. Eligible Customers must contact Vodafone within 60 days of making an approved claim if they fail to receive the Gift. Failure to do so will result in the customer forfeiting their right to the Gift.
10. The Gift is non-transferable and cannot be exchanged for cash.
11. This Offer is strictly subject to availability and while stocks last.
12. In the event of unforeseen circumstances, such as stock issues, Vodafone reserves the right to substitute an alternative reward, of equal or greater value, in place of the Gift.
13. In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer and/or to recover any devices rewarded pursuant to the Offer.
14. Vodafone reserves the right to withdraw or extend the Offer at any time and/or to vary or amend any element of the Offer at any time without further notice.
15. Vodafone shall not be liable for any interruption to the Offer whether due to force majeure or other factors beyond Vodafone's control.
16. Vodafone further reserves the right to vary or amend these terms and conditions for valid commercial, technical, or operational reasons. Except as expressly provided in these terms and conditions, all conditions, terms, warranties, and representations whether express or implied by law in relation to the provision of the Offer are excluded to the fullest extent permitted by law.

If you have any questions, you can contact us on Live Chat on our Support page, www.Vodafone.ie