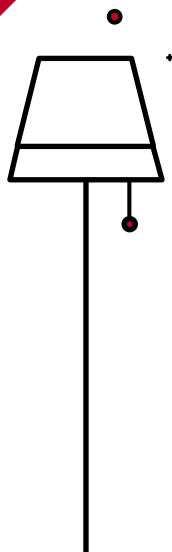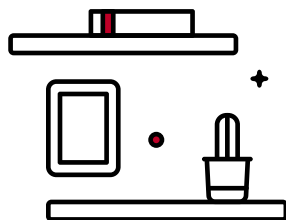# Vodafone TV
Welcome Guide

Vodafone
Power to you

Getting started

Welcome to Vodafone TV. Here you'll find the essential details you'll need to get started, so you can jump straight into enjoying all your favourite TV shows. We've included lots of handy hints and tips to get you making the most of our service and you can find even more information on **vodafone.ie/tv**

1 Remote control

TV Power		Turn your TV set on/off
Vodafone HD box power		Turn the Vodafone HD box on/off
Skip Back		Skip the action back by 7 seconds
Netflix		Launch the Netflix application
Skip Forward		Skip the action forward by 30 seconds
Rewind/Play/Fast Forward/Stop/Pause/Record (press twice for series record)		These buttons allow you to record as well as pause, play, rewind, scan and stop live or recorded action
Back		Return to previous menu or screen
Main Menu		Show main menu
Exit to live		Exit to live TV/Return to live TV
Volume/Channel Up/Down/Left/Right/OK		Allows you to browse through channels, adjust the volume, confirm selections and more
Mute		Mute audio
TV guide		View TV guide menu (press to switch between TV guide views)
Options		View TV options
Search		View search menu
Recordings		View your recorded programmes
Information		More information about a programme
0-9		Use to type in channel numbers

2 Connecting your remote to your TV

In order to control your television's power, Volume Up/Down and Mute buttons, please follow the steps below.

I. Press **OK** and **0** at the same time. The **TV Power** button will flash white.

II. Press the **TV Power** button once. Hold your TV remote control in front of the Vodafone remote control and press the **Power** button. The Vodafone remote can now power your **TV On/Off**.

III. Press **Exit** to complete.

IV. Repeat above process for **Volume Up, Down and Mute**.

V. Test each action works correctly.

    a.   **Power On/Off** TV set test

    b.   **Volume Up and Down** test

    c.   **Mute TV** test.

In order to cancel or reset the remote back to original setting Press "OK" and "2" together for 5 seconds. The TV Power button will blink white confirming the reset. A small percentage of TV manufacturer devices do not support this feature.

3 TV Features

	Netflix	Getting to **Netflix** is as easy as changing a channel, with a dedicated Netflix button on your Vodafone TV remote control. Just hit the button and enjoy Netflix instantly.
	Restart TV	With **Restart TV** you can restart a programme, even if it's mid-way through. So if you're running late or you forgot to record your favourite show, you'll still be able to catch it with Restart TV.
	7 Day Catch Up	With **7 Day Catch Up** you can go back in time via the TV Guide and easily access and catch up on thousands of hours on your favourite shows that you might have missed during the week.
	Wireless Multiroom	Enjoy Vodafone TV throughout your home, with no messy cables or wires. With **Wireless Multiroom**, any room can be your TV room – simply place your extra set top boxes wherever you like. Plus you can view and schedule your recordings across all your boxes, so there's no more fighting over the remote.
	High Definition	Stunning **High Definition** picture quality, available on selected channels, is free for all Vodafone TV customers.
	Vodafone TV Anywhere	Whether you're at home on the couch or you're out and about, with the **Vodafone TV Anywhere** applications you can watch live TV, catch up on your favourite show or manage your recordings all from your tablet and smartphone. Plus Vodafone mobile customers get Vodafone TV streaming included in all Vodafone TV bundles.

How to get the most out of Vodafone TV

Additional TV features

	Play/Pause/Record	Vodafone TV has everything you expect such as **Pause/Play/Rewind** and **Fast Forward**. Plus it's easy to record all the shows you love with over 300 SD hours of recording space. Simply press the "**R**" button on your remote control or double tap it to add a series record.
	Channel switching	With Vodafone TV you can **switch channels** at lightning fast pace – no delays, no loading, no waiting around.
	Live TV filters	With **Live TV filters** you can get a live preview of what's on across every channel, all on one screen. So you can find exactly what you want to watch quickly and easily every time.
	Personal profiles	With Vodafone TV, everyone in the family can create a **profile** of their favourite channels. Simply choose the channels you love, add your name, and they'll appear for you in an instant. Plus, parents can create profiles for their kids, so they can watch channels suitable for them.
	Recently watched	Find yourself flicking between channels? With Vodafone TV, you can instantly see the last 5 items you have been watching.
	So much more	With support of extras like Dolby 5.1, adult PIN protection, subtitle support, alternative audio and customised channels you know you are getting a premium TV experience with Vodafone TV.

Default Parental PIN

To set parental control your default PIN is "**0000**". If you wish to update or change this PIN you can do so directly via the Menu > Settings > Parental PIN option on your Vodafone Set top box. Alternatively you can log onto your Vodafone at Home account and navigate to TV settings > Devices. Parental settings are only applied to the individual set up box. If you wish to apply settings to all your multiroom devices you need to set them up individually.

4 The Vodafone TV Anywhere App

1. Download the **Vodafone TV Anywhere App** from the Irish Apple App Store or Google Play Store.

2. Once registered as a Vodafone Home user (**vodafone.ie/athomeselfcare**), enter your **username** and **password**.

3. Start watching **TV Anywhere** and enter a world of entertainment.

Things to note:

- Access to certain programmes may be limited due to content right restrictions.

- Vodafone Mobile customers get Vodafone TV streaming included in all Vodafone TV bundles until 31 May 2016.

- All other networks will charge for data usage. Contact your network operator for further information about your data allowance.

- Use our Help section to learn more about using the Vodafone TV Anywhere application.

- **The Vodafone TV Anywhere App is supported on most devices**. To check if your device is supported, go to **vodafone.ie/vodafonetvanywhereapp**

5 Quick Tips

⏮ ⏭	Skip Back or Forward	When in the Guide, you can quickly skip back or forward 24hrs by pressing the Rewind or Fast Forward buttons.
⏭	Skip Forward button	Pressing the Skip Forward button (beside Netflix/Delete) will jump 30 seconds ahead. Perfect if you have recorded a show and want to jump forward in time.
⏮	Skip Back button	Pressing the Skip Back button (beside Netflix/Delete) will jump back 7 seconds automatically. It's great if you just missed what was said or want to watch that goal again. Continue to press and jump back another 7 seconds at a time.
←	Back button	Pressing the Back button (arrow pointing back) will always return you to your previous Menu.
EXIT	Exit button	Pressing the Exit button will always bring you back to watching TV.
⏩	Fast Forward button	When in the TV Guide, it is possible to use the Fast Forward button on the remote to skip forward day-by-day and then simply hit the Record button (once for program and twice for series record).

Tips

Press the red Ⓡ button to instantly start or schedule a recording. Press a second time to series link the recording where available. Press a third time to cancel the recording.
To watch all of your saved shows and series press recordings. You can navigate by date, title and series.

6 Basic trouble shooting

Many basic issues can be resolved by rebooting (powering off and on) your **Set Top Box** and or **Multiroom Box**.

Care

For more details see **vodafone.ie/athomeselfcare** or contact **1907**.

You will need your customer number when you contact us. This is located on the SMS/welcome letter/welcome email or at the top of your bill.

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How to get in touch with us:

To contact our support team call **1907 and select option 2** (landline, broadband and Vodafone TV Services).

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