

Vodafone Balance on Demand Service Terms

Reviewed 151119

1. **IMPORTANT: EACH TIME YOU REQUEST BALANCE ON DEMAND (*174#) YOU AGREE THAT VODAFONE MAY INCLUDE ITS OWN OR THIRD PARTY MARKETING MESSAGES WITH YOUR CREDIT BALANCE.** However if at any stage you would like to withdraw your consent to receive such messages, please call our customer care call centre on 1747 (from a mobile) or 1850 20 40 20 (from a landline) or register your opt out through My Vodafone on Vodafone.ie.
2. Balance on Demand provides your current call credit balance free of charge on the screen of your phone. Your balance may also be checked by calling 1741 or 1747 (from a mobile) or 1850 20 40 20 (from a landline), or through My Vodafone on Vodafone.ie, neither of which include advertising.
3. To use Balance on Demand type *174# into your mobile phone and press the Call button.
4. These terms and conditions are in addition to and form part of the terms and conditions of the Vodafone mobile telecommunications service. In the event of any conflict, these terms and conditions shall prevail.
5. Vodafone reserves the right to withdraw Balance on Demand either generally or in respect of any particular customer at any time and to vary or amend any element of this service at any time without further notice.
6. In order to use this tariff you must be normally resident or have stable links entailing a frequent and substantial presence in the Republic of Ireland. In order to ensure that roaming services are not subject to abusive or anomalous usage we may need request reasonable proof to determine your normal place of residence. We may request this information before connecting you to our Services. See Vodafone.ie for a list of possible documentary evidence that we may require