

Company: Assurant General Insurance Limited

Product: Vodafone Ireland Mobile Device Insurance

Authorised in the United Kingdom by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority. Financial Services Register No: 202735. Assurant General Insurance Limited complies with the Central Bank of Ireland's conduct of business rules. These Codes offer protection to consumers and can be found on the Central Bank's website www.centralbank.ie.

This document provides a summary of the key information. Complete pre-contractual and contractual information is provided in other documents.

What is this type of insurance?

Vodafone Mobile Device Insurance is an insurance policy covering you during the policy period for repair or replacement of your mobile device that you purchased from Vodafone on a pay monthly airtime subscription in case of an insured event



What is insured?

- ✓ Cover for your mobile device for
- ✓ Accidental damage

Optional cover available at an additional cost:

- Loss and theft

The maximum amount this policy provides cover for is up to the full retail value of your mobile device

- ✓ How we settle a claim
- ✓ We will either repair or replace your damaged mobile device
- ✓ Claims for loss and theft will be settled with a replacement
- ✓ Replacements may come from refurbished or remanufactured stock



What is not insured?

- ✗ Any incident where you have knowingly put your mobile device at risk or not taken care of it
- ✗ Breakdown and faults that are not due to an unforeseen event that causes physical damage to the mobile device
- ✗ Cosmetic damage (e.g. scratches or scrapes which do not affect using your mobile device)



Are there any restrictions on cover?

- ! You can make up to 2 claims in any 12 month period
- ! You must be over 18 years of age to purchase this insurance
- ! Worldwide cover is limited to single trips of up to 30 days outside of Ireland



Where am I covered?

- ✓ Your mobile device is covered worldwide
- ✓ Replacement handsets will be delivered only to a Irish address



What are my obligations?

- An excess is payable for every successful claim. Details on the amounts can be found in the Terms & Conditions
- To report stolen mobile devices to the Gardaí and Vodafone as soon as possible
- Tell us about your claim as soon as possible
- You must make a reasonable attempt to report a lost or stolen device missing from where it went missing



When and how do I pay?

Payment is taken monthly and this will be added to your Vodafone airtime bill



When does the cover start and end?

Cover starts immediately on the date of purchase.

The policy continues on a monthly basis until one of the following events occurs

- You contact us to cancel the insurance
- You fail to pay the monthly premium
- You cease to have a Vodafone contract
- The insurer cancels the insurance
- If you make 2 successful claims in a 12 month period



How do I cancel the contract?

- To cancel this insurance policy contact Vodafone on 1907 from a Vodafone mobile or 1800 22 55 88 from any other phone or by writing to Vodafone Claims, Merrion Hall, Strand Road, Dublin 4
- If you cancel within the 14 days after receiving the insurance documents you will receive a full refund of your premium if no claims have been made
- After the 14 day period you cannot cancel your insurance without paying the monthly premiums due for the 3 month minimum period
- After the 3 month minimum period you can cancel at any time, no refund will be given for any unused period of insurance for the month in which you cancel