



## Subject Access Request Form

Under the Data Protection Act 2018 and the General Data Protection Regulations (GDPR), you have the right to make a request for a copy of the personal information that Vodafone processes about you. This is called a Subject Access Request (SAR).

We will provide a response within one month. We may contact you, using the details below, should we have any questions about your request.

The details you provide will be used to verify your identity and must match the details registered on your Vodafone account. You can check and update your details by logging into your My Vodafone account. Incorrect information may delay our ability to fulfil your request.

Your personal data will be processed in accordance with Vodafone Irelands Privacy Policy. Please see our [Privacy Policy](#) for further information about how Vodafone processes personal data. By submitting this request you confirm that you have read & understood this policy.

Name	
Contact number	
Address	
Eircode	
Email address	
Date of birth	

**Note:** Copies of your personal data in electronic format will only be sent to the email address that is registered on your account.

**Please provide the phone number (pay as you go & bill pay customers) or account number (all other customers) that you wish to submit a subject access request for:**

Pay as you go*	Bill pay	Landline/Broadband/TV

\*For pay as you go customers, your account must be registered & we can only supply information from your registration date

**Please let us know the date range you require this subject access request for:**

	DD	MM	YYYY		DD	MM	YYYY
Start date	<input type="text"/>	<input type="text"/>	<input type="text"/>	End date	<input type="text"/>	<input type="text"/>	<input type="text"/>

Please help us identify what information you require by ticking the appropriate boxes below:

Copy Bills

You can obtain this information instantly by downloading bills for the previous 13 months from your My Vodafone account.

Account Notes

Any correspondence or notes about your contact with Vodafone.

Outgoing Calls, Texts & picture messages

**Pay as you go customers:** You can view your call records and charges for the last 30 day on the My Vodafone App. We only store records of calls, texts & picture messages for 4 months.

**All other customers:** We do not store records of incoming calls or messages, or content of any text messages, picture message or internet browsing history.

Contract

Please note that if you upgraded online or over the phone you would have received your contract confirmation via email/text.

Recording of calls

Some calls may not be recorded & the nature of the call will determine how long we store it for. Please tell us the telephone number(s) you spoke to us on. Where possible, also give us the date & time of the calls

Other

Please give details of any other information you require.

The information I have provided is true & accurate & I'm authorised to request access to this data

Print name

Signature

Date

Please send this form as an attachment to [datarequestVFIE@vodafone.com](mailto:datarequestVFIE@vodafone.com)  
Alternatively you can send via post to Vodafone SAR Request, Floor 2B, Vodafone Ireland,  
Mountainview, Leopardstown, Dublin 18.