## Vodafone Simply Broadband 4G Price Plan Terms

Reviewed: 1 September 2019

These terms apply to Mobile Broadband customers from Oct 1st 2019

"Reviewed 010321"

The following terms and conditions apply to use of the Vodafone Simply Broadband 4G mobile broadband price plan (the "Simply Broadband 4G") and are in addition to and form part of the General Terms and Conditions of the Vodafone Mobile Telecommunications Service as provided by Vodafone Ireland Limited ("Vodafone"). In the event of any conflict between these terms and conditions and the terms and conditions set out above, these terms and conditions shall prevail in respect of the Simply Broadband 4G service. All terms are available to view and download from <a href="https://n.vodafone.ie/terms.html">https://n.vodafone.ie/terms.html</a>

- The Simply Broadband 4G allows Customers data usage services (subject to these terms and conditions) via their Simply Broadband 4G modem.
- 2. Simply Broadband 4G is subject to a 12 month contract at €40 per month.
- Pricing subject to change and offer subject to stock availability.
- 4. A monthly data usage allowance of 300 gigabytes (Gb) per month applies. Usage is capped at 300Gb per month unless actively removed by the customer. To remove this cap, the customer must contact Vodafone. Usage in excess of 300Gb per month will be charged at 2c (VAT Inc.) per megabyte.
- 5. Vodafone reserves the right to take such action as it considers reasonably necessary, including (but not limited to) imposing a usage bar, suspending or terminating access to the Simply Broadband 4G service where Vodafone (as it in its sole discretion shall determine) considers that;
  - such action is in the Customer's best interests, including (but not limited to) avoiding unusually or excessively high billing invoices;
  - the Customer represents a credit risk to Vodafone;
  - c. a Customer's use of Simply Broadband 4G is or is potentially fraudulent or illegal; or
  - the Customer's use of Simply Broadband 4G is adversely affecting the Vodafone Network or other Vodafone customers' ability to use or access other Vodafone services provided using the Vodafone Network
- 6. Vodafone reserves the right to withdraw Simply Broadband 4G generally or from any particular Customer at any time and to vary or amend any element of the Simply Broadband 4G at any time without further notice. These terms and conditions may be varied or amended by Vodafone for any valid commercial technical or operational reason and in compliance with Clause 5 of the General Terms and Conditions of the Vodafone Mobile Telecommunications
- Any unused data within a monthly data download allowance cannot be carried over from one month to the next.
- Data Roaming is excluded from the Simply Broadband 4G.
  For the avoidance of doubt this service will only work within the Republic of Ireland.
- Simply Broadband 4G is subject to network coverage and availability. Unless otherwise stated any speeds referenced are maximum achievable speeds and actual broadband speed may vary based on a number of factors. A speed cap of 10mbps is imposed on this tariff plan.
- 10. The same return policy applies for new and 'As New' Modems. If for any reason you wish to return your Simply Broadband 4G modem to the store, you can do so within three days and receive a full refund on all domestic charges incurred during this time. You will also receive a full refund of your first

month's Simply Broadband 4G tariff and no termination charges will apply. Just remember that, in order to avail of this returns policy, the modem must not be faulty due to damage caused to it whilst in your possession and must be returned complete with proof of purchase, packaging, cables, software CD and user guide. Where you are dealing as a consumer this does not affect your cancellation rights and other rights you may have under the European Union (Consumer Information, Cancellation and Other Rights) Regulations 2013.

- 11. Eligibility is determined by Vodafone in accordance with these terms and conditions.
- Vodafone reserves the right to vary and/or cancel the promotion at any time for valid commercial, technical, operational and/or regulatory reasons.
- We reserve the right at our absolute discretion to vary, delete or add to any of these Terms and Conditions.
- 14. See vodafone.ie/terms for full T&Cs.