# VODAFONE Shake The Shamrock Campaign March 2024

## **Terms and Conditions**

#### **General Terms and Conditions**

- 1. The following terms and conditions apply to the Vodafone Shake the Shamrock Campaign (the "Competition") pursuant to which Eligible Customers can win a range of prizes more particularly detailed in the Prize Schedule below (the "Prizes").
- 2. These terms and conditions apply in addition to the Vodafone General Competition Terms and Conditions which can be found at: https://n.vodafone.ie/terms/comp.html. By entering the Competition, the "Entrant" agrees to be bound by these terms and conditions and agrees that the decisions of the Promoter are binding and final.
- 3. The "Promoter" is Vodafone Ireland Limited of Mountainview, Leopardstown, Dublin 18. The "Administrator" is Kasulabo Ltd of 3 Harmony Court, Harmony Row, Dublin 2. Trading as Sweete.
- 4. This Competition is open to Eligible Customers only. "Eligible Customer" means; (i) any existing Vodafone customer who has an active PAYG account ("active" means that the customer must have topped up their account by at least €20 in the preceding 180 days prior to entry), or (ii) any Existing Vodafone Bill Pay customer whose monthly repayments are up to date and not in arrears at the time of entry. In addition, Eligible Customers must also be resident in the Republic of Ireland and over 18 years of age. This Competition is not open to employees or agents of the Promoter or any of its affiliated companies or subsidiaries, or to family members of such employees or agents, or to employees or agents of any third parties who are professionally connected with the Competition. Eligibility is determined by Vodafone in accordance with these terms and conditions. Vodafone's determination in respect thereof shall be final.
- 5. In entering the Competition you confirm that you are eligible to do so and eligible to claim any prize you may win. The Promoter may require you to provide proof that you are eligible to enter. Eligible Customers who enter the Competition are "Entrants".
- 6. The Competition will commence at 00:00 on 12 March 2024 and will close @ 23:59 on 18 March 2024.
- 7. Entrants may submit only one entry per day. Any entries received after the above closing date will be automatically disqualified.
- 8. To enter the Competition, Entrants must use the My Vodafone app. The Competition sign up page is located under the "Offers" section, and as part of the entry process, Entrants must provide the email address associated with their MyVodafone account. Entrants will then be provided with the start of the game, they can then shake their device or tap their device screen three times to reveal whether they have won a Prize.
- 9. Successful Entrants ("Winners") will then be presented with instructions on how to redeem their Prize. All Prizes must be redeemed within 60 minutes. If Prizes are not redeemed within 60 minutes, the Winner will be deemed to have forfeited any right or entitlement to the Prize, and the Prize will be re-entered into the Competition to be won by an alternative Entrant.
- 10. Once Winners have redeemed their Prize, they will be sent an email with further instructions on how to claim their Prize. To claim the Prize, the winner (and any third parties that may be permitted to share in the Prize) may have to accept additional terms and conditions.
- 11. The Promoter accepts no responsibility for entries that are incomplete, lost, delayed in transit, corrupt or incorrect, regardless of cause, including, for example, as a result of any malfunctions, errors or viruses in the software, systems, network, server, or for any, hardware and/or software failure of any kind, or due to any incompatibility with the software and/or hardware used by Entrants to enter. The Promoter will not accept proof of posting or transmission (including screenshots) as proof of receipt of entry to the competition
- 12. No purchase is necessary for entry into the Competition.
- 13. Prizes will be allocated only to entries that satisfy the entry requirements outlined in these terms.
- 14. The allocation of Prizes will be automatically determined by the Promoter's electronic systems in accordance with an algorithm employed by the Promoter to ensure fair and random selection. Prizes will be pre-selected to be awarded to Entrants based on what point they randomly enter the Competition (e.g. a particular Prize

may be pre-selected to be awarded to the 1000th Entrant). The Promoter reserves the right to vary the preselected entry points for Prizes based on the response rates and level of entries to the Competition. The decision of the Promoter in respect of the allocation of Prizes is final and no correspondence or discussion will be entered into. Persons entering via the My Vodafone app on an IOS device acknowledge that Apple Inc. (and its subsidiaries and affiliates) is not a sponsor or involved with the Competition in any manner.

- 15. If a Winner fails to redeem, claim or use the Prize within the applicable time frames notified to the Winner, or chooses not to accept the Prize, or is deemed ineligible for the Competition or fails to duly complete, execute and return any document required by the Promoter, he or she shall forthwith relinquish any right or entitlement to the Prize. The Promoter does not accept any responsibility if an Entrant is not able to take up the Prize.
- 16. The receipt by an Entrant of any Prize is conditional upon that Entrant (and any third parties that may be entitled to share in the Prize) executing all relevant releases and other documentation, and providing such assistance as the Promoter may reasonably require.
- 17. Prizes are non-transferable and cannot be redeemed for cash or goods. The Promoter reserves the right to substitute any Prize with an alternative prize or cash alternative, each of equal or greater value to the Prize, if circumstances beyond the Promoter's control make it necessary to do so.
- 18. Winners will be responsible for all taxes, costs and other expenses not expressly provided for in the Prize Schedule, and Winners agree that upon accepting the Prize, they do so entirely at their own risk.
- 19. Insofar as is permitted by law, each Entrant releases and holds the Promoter and its employees, agents, sub-contractors and consultants harmless for any and all losses, damages, rights, claims and actions of any kind in connection with the Competition or resulting from acceptance, possession, or use of any Prize, including without limitation, personal injury, property damage and claims based on publicity rights, defamation or invasion of privacy, except where it is caused by the negligence of the Promoter and its employees, agents, sub-contractors and consultants.
- 20. The Promoter shall not be liable for any breach of its obligations hereunder resulting from causes beyond its reasonable control including but not limited to fires, strikes (of its own or other employees), insurrection or riots, pandemics, embargoes, delays in transportation, requirements or regulations of any civil or military authority, computer viruses, bugs, tampering, unauthorized intervention, fraud or technical failure and the Promoter shall be entitled to cancel, terminate, modify or suspend the Competition and these terms and conditions without liability.
- 21. In the event of circumstances outside the reasonable control of the Promoter, or otherwise where fraud, abuse, and/or an error (human, mobile or computer) affects or could affect the proper operation of this Competition or the awarding of Prizes, and where circumstances make this unavoidable, the Promoter reserves the right to cancel or amend the promotion or these terms and conditions, at any stage, but will always endeavor to minimize the effect to Entrants or Winners in order to avoid undue disappointment.
- 22. The Promoter may not own or run any of the services which are provided as part of the Prize. In order to avail of the Prize, the Winners (and any third parties that may be permitted to share in the Prize) will be required to agree to any relevant terms and conditions or contract required by the third parties supplying the Prize, including, where relevant, the Administrator. The Winners acknowledge that the Promoter will not be a party to any such agreements with third party suppliers, and will not be liable to the Winners in respect of the terms of those agreements whether directly or indirectly.
- 23. By entering the Competition each Entrant agrees, in the event they are a Winner, to participate in such promotional activity as is reasonably requested by the Promoter, such as providing the Promoter with content (e.g. pictures, videos etc.) for the Promoter website and social media channels for further marketing purposes following the Competition.
- 24. Results of Prize winners will be published at: https://www.vodafonefantasticfreebies.com/. By entering the Competition, each Entrant agrees to allow the Promoter and the Administrator to publish their name and county of residence on its website and any other media in the event that they are successful.
- 25. By entering this Competition, each Entrant consents to their data being provided to the Administrator for the purposes of processing entries, contacting Winners and rewarding Prizes.
- 26. For any queries on this Competition, please contact us at our customer care line, 1907. For any prize queries please contact customercare@sweete.ie.

#### **Prize Schedule:**

### **Prize Terms and Conditions: Costa Tea or Coffee**

- 1. Description of Prize: Costa Tea or Coffee.
- 2. Number of Winners: 15,000 Winners selected.
- 3. Unique voucher code is sent via email instantly to Winner making claim.
- 4. This offer is valid at participating Costa stores in the Republic of Ireland only.
- 5. All instructions and descriptions form part of these terms and conditions.
- 6. The free medium Costa tea or coffee code sent to customers via email is valid between 00:00 Tuesday 12th March 2024 and 23:59 Tuesday 30th April 2024.
- 7. Offer valid for a free medium size Costa tea, americano, cappuccino or latte.
- 8. Milk alternatives available; Soya is free of charge however almond and coconut will be charged at an additional cost as they are not included in this offer.
- 9. This offer is not redeemable at Applegreen, Costa Express, or Proud To Serve outlets.
- 10. In order to claim your free medium Costa tea or coffee you must present the code on the email received at the till to the staff member.
- 11. Only one voucher per transaction may be used.
- 12. This offer is not available in conjunction with any other offers.
- 13. The vouchers cannot be exchanged for cash or goods, are not transferable and must not be traded in any way. Vouchers which are defaced, photocopied, damaged or lost will not be accepted. Vouchers which the promoter reasonably suspects have been traded or transferred will be void. This offer is non refundable and there is no cash alternative. Cash value €0.001c.
- 14. Any additional services taken up will be charged at the normal rate by the store.
- 15. General terms and conditions of the business apply.
- 16. The Promoter, suppliers, or any of their partners, cannot accept liability for errors, oversights, or delays in processing this offer, and will not accept any responsibility in the event of any delay, loss, stolen, damage, physical injury, cost, expense, or liability, arising directly from this offer.
- 17. The Promoter can accept no responsibility for lost or stolen vouchers.
- 18. This promotion is administered by Sweete, PO Box 12948, Blackrock, Co. Dublin. Please contact customercare@sweete.ie with any queries.

#### **Prize Terms and Conditions: Can of Coca-Cola**

- 1. Description of Prize: Can of Coca-Cola.
- 2. Number of Winners: 15,000 Winners selected.
- 3. Unique voucher code is sent via email instantly to Winner making claim.
- 4. Your Code is valid for 7 days from the date of issue.
- 5. Code can be used in SuperValu stores in the Republic of Ireland.
- 6. Code must be presented before purchasing items at the till.
- 7. One code allowed per transaction.
- 8. Each code can only be used once and will become invalid after use.
- Customers may only redeem one 330ml can from the selection stated on their prize email, no upsizing is allowed. All 330ml cans are subject to 15c deposit which must be paid when claiming your Can of Coca-Cola prize.
- 10. Offer is subject to availability.
- 11. The codes remain the property of Coke and are not for resale or publication.
- 12. Cannot be used in conjunction with any other promotional offer.
- 13. For any queries please contact customercare@sweete.ie.

### **Prize Terms and Conditions: Bag of Jelly Snakes**

- 1. Description of Prize: Bag of Jelly Snakes.
- 2. Number of Winners: 20,000 Winners selected.

- 3. Unique voucher code is sent via email instantly to Winner making claim.
- 4. This prize code entitles customers to one bag of The Natural Confectionary Company Jelly Snakes (110g).
- 5. Your Code is valid for 7 days from the date of issue.
- 6. Code can only be used in SuperValu stores in the Republic of Ireland.
- 7. Code must be presented before purchasing items at the till.
- 8. One code is allowed per transaction.
- 9. Each code can only be used once and will become invalid after use.
- 10. Offer is subject to availability.
- 11. This code is not for resale or publication.
- 12. For any gueries please contact customercare@sweete.ie.

## **Prize Terms and Conditions: Share Bag of Cadbury Giant Buttons**

- 1. Description of Prize: Share Bag of Cadbury Giant Buttons.
- 2. Number of Winners: 15,000 Winners selected.
- 3. Unique voucher code is sent via email instantly to Winner making claim.
- 4. This prize code entitles customers to one Share Bag of Cadbury Giant Buttons from the selection stated on their prize email.
- 5. Your Code is valid for 7 days from the date of issue.
- 6. Code can only be used in SuperValu stores in the Republic of Ireland.
- 7. Code must be presented before purchasing items at the till.
- 8. One code is allowed per transaction.
- 9. Each code can only be used once and will become invalid after use.
- 10. Offer is subject to availability.
- 11. This code is not for resale or publication.
- 12. For any queries please contact customercare@sweete.ie.

#### Prize Terms and Conditions: €1,000 Cash Prize

- 1. Description of Prize: €1,000 Cash Prize.
- 2. Number of Winners: 10 Winners selected.
- 3. A €1,000 cash prize letter will be sent via email instantly to Winner making claim.
- 4. The Administrator will also contact the winner directly on the mobile number provided when claiming their prize to confirm their prize.
- 5. The €1,000 cash prize will be delivered into the winner's valid personal bank account in the Republic of Ireland by the Administrator.
- 6. The winner must supply their full bank account details which include Name on Account, Bank name, IBAN and BIC to the Administrator. Cheques or cash cannot be issued.
- 7. The €1,000 cash prize will be credited by the Administrator, Kasulabo Ltd trading as Sweete. Kasulabo Ltd will appear on the bank transaction. Please note depending on your bank, lodgment may take additional 3 to 5 working days to clear into the account details provided.
- 8. This prize is valid to claim until 31 March 2024.
- 9. For any queries please contact customercare@sweete.ie.

### Prize Terms and Conditions: USA Holiday for 2 to New York, Boston or Chicago

- 1. Description of Prize: USA Holiday for 2 to New York, Boston or Chicago.
- 2. Number of Winners: 2 Winners selected.
- 3. This prize entitles the winner to Return flights from Dublin to New York, Boston or Chicago two adults, 4 night stay in 4\* accommodation, breakfast included, choose from: NYC: Manhattan Skyline Brunch Cruise with a Drink & NYC: Explore the Bronx, Brooklyn, and Queens on a Bus Tour **OR** Chicago: Gourmet Brunch, Lunch, or Dinner River Cruise & Chicago: Private Helicopter Tour of Chicago Skyline **OR** Boston: Gourmet Brunch or Dinner Cruise and History & Highlights Afternoon Tour, airport taxes and charges, Double/twin basis, priority boarding, 10kg & 23kg baggage & reserved seating
- 4. All elements of the prize must be taken together.

- 5. You must be 18 years or over to enter the competition.
- 6. To book your holiday prize please call Sweete on 01 5545770 quoting your unique prize code a minimum of 45 days before your preferred travel date.
- 7. All bookings are subject to the availability of Sweete including tour and restaurant reservations.
- 8. Your holiday booking is valid for travel from 01 April 2024 30 September 2024 and excludes Easter, midterm and bank holidays.
- 9. Prizes are non-transferable, non-refundable and no cash alternative is available. Prizes cannot be sold or auctioned. Any person found in breach of this term will be disqualified from participating. Cash value €0.001c.
- 10. The prize excludes meals and drinks, excursions, mini bar, attractions, car hire and personal expenses and anything not expressly included in the prize details.
- 11. Your prize cannot be used against a holiday booking already made.
- 12. Your prize must be booked and taken prior to the expiry date which is 30 September 2024. Once your booking is made, your holiday contract will be with the selected tour operator whose booking conditions apply.
- 13. The winner shall be responsible for any damage to the accommodation or other venues (including their contents) visited by the winner and their guest throughout the trip caused as a result of a deliberate or negligent act or omission of the winner or their guest.
- 14. The promoter's decision is final in all matters pertaining to the prize.
- 15. If you cancel your trip for any reason, no alternative will be offered.
- 16. To the extent permitted by law, the Promoter and Administrator accepts no liability for any damage, loss or injury suffered due to entering this promotion or taking up a prize.
- 17. Limitations of liability: insofar as permitted by law, neither the Promoter, Administrator, nor the promotional parties assume any responsibility or liability for: i. any incorrect or inaccurate entry, or for any faulty, incorrect, failed, erroneous or failed electronic data transmissions; ii. Communications line failure, regardless of cause, with regard to any equipment, systems, networks, lines, satellites, servers, computers or providers utilized in any aspect of this promotion causing delays or disruption.
- 18. Sweete or any of its partners will not accept any responsibility in the event of any loss or damage or physical injury, cost, expense or liability arising directly from participating in any of the activities of this prize.
- 19. For any queries please contact customercare@sweete.ie.

### Prize Terms and Conditions: City Break for 2 to Budapest or Prague

- 1. Description of Prize: City Break for 2 to Budapest or Prague.
- 2. Number of Winners: 5 Winner selected.
- 3. This prize entitles the winner to Return flights from Dublin to Prague for two adults, 3 night stay in 4\* accommodation, double/twin basis, breakfast included, airport transfers to/from hotel, priority boarding, 10kg baggage & reserved seating OR Return flights from Dublin to Budapest for two adults, 3 night stay in 4\* accommodation, double/twin basis, breakfast included, airport transfers to/from hotel, priority boarding, 10kg baggage & reserved seating.
- 4. All elements of the prize must be taken together.
- 5. You must be 18 years or over to enter the competition.
- 6. To book your holiday prize please call Sweete on 01 5545770 quoting your unique prize code a minimum of 30 days before your preferred travel date.
- 7. All bookings are subject to the availability of Sweete including tour and restaurant reservations.
- 8. Your holiday booking is valid for travel from 01 April 2024 30 September 2024 and excludes Easter, midterm and bank holidays.
- 9. Prizes are non-transferable, non-refundable and no cash alternative is available. Prizes cannot be sold or auctioned. Any person found in breach of this term will be disqualified from participating. Cash value €0.001c.
- 10. The prize excludes meals and drinks, excursions, mini bar, attractions, car hire and personal expenses and anything not expressly included in the prize details.
- 11. Your prize cannot be used against a holiday booking already made.
- 12. Your prize must be booked and taken prior to the expiry date which is 30 September 2024. Once your booking is made, your holiday contract will be with the selected tour operator whose booking conditions apply.

- 13. The winner shall be responsible for any damage to the accommodation or other venues (including their contents) visited by the winner and their guest throughout the trip caused as a result of a deliberate or negligent act or omission of the winner or their guest.
- 14. The promoter's decision is final in all matters pertaining to the prize.
- 15. If you cancel your trip for any reason, no alternative will be offered.
- 16. To the extent permitted by law, the Promoter and Administrator accepts no liability for any damage, loss or injury suffered due to entering this promotion or taking up a prize.
- 17. Limitations of liability: insofar as permitted by law, neither the Promoter, Administrator, nor the promotional parties assume any responsibility or liability for: i. any incorrect or inaccurate entry, or for any faulty, incorrect, failed, erroneous or failed electronic data transmissions; ii. Communications line failure, regardless of cause, with regard to any equipment, systems, networks, lines, satellites, servers, computers or providers utilized in any aspect of this promotion causing delays or disruption;
- 18. Sweete or any of its partners will not accept any responsibility in the event of any loss or damage or physical injury, cost, expense or liability arising directly from participating in any of the activities of this prize.
- 19. For any gueries please contact customercare@sweete.ie.

## Prize Terms and Conditions: Return European Flight Voucher

- 1. Description of Prize: Return European Flight Voucher.
- 2. Number of Winners: 15,000 Winners selected.
- 3. Free Return European Flight Voucher with unique voucher code is sent via email instantly to Winner making claim.

### Free Return European Flight Voucher Specific Terms and Conditions

- 4. This promotion is operated and administered by Sweete Ltd. In conjunction with travel partner Platinum Travel, TA 0634.
- 5. This Promotion is open to Republic of Ireland residents aged 18 years and over.
- 6. The free European return flight voucher entitles the bearer to one return economy flight for one adult including airport taxes and charges to one of the following destinations: Amsterdam, Barcelona, Brussels, Edinburgh, Frankfurt, London, Madrid, Milan, and Paris.
- 7. You must provide an email address and mobile number on your flight application form.
- 8. Only one free return flight voucher is allowed per person, per household and per booking. Multiple voucher holders cannot travel together. Customers will be given the option on their application form to advise if they wish to bring additional passengers with them for the set rate for a return flight of €99 <u>plus</u> airport taxes and charges.
- 9. Only one flight application form may be enclosed per envelope or per email.
- 10. A minimum of 45 days advance notice from the date you send in your application form must be provided before your requested first month of travel. The lead name on the booking must be aged at least 18 years at the time of applying. A maximum length of stay of 30 days applies. Travel may be on any day of the week.
- 11. Customers will be contacted within 30 business days of receipt of successful application with date options based on the application form.
- 12. Flight applications must be submitted by post or email between 01 April 2024 and 30 April 2024 and all travel must be completed by the valid for travel until date, which is stated on this voucher. Applications received after 30 April 2024 and with travel date requests after the travel until date cannot be processed.
- 13. To process your application, you must give three different destinations and three different months of travel. If your application is not completed in this way, your application will not be processed.
- 14. Flights departures are from Dublin. Other departure airports may be available at a supplement. Under the terms of this offer, Sweete may not offer all flights direct from the other chosen departure airports to the listed destinations and non-direct flights may incur a supplement and/or a short stopover. The departure airport and routes available will depend on the destination, time of travel and airline used. The airline booked will be at the discretion of Sweete. All flights are subject to promotional availability.
- 15. The voucher holder will be contacted with an offer of a return flight. Once a flight offer has been made, you must confirm acceptance within 24 hours. Flights cannot be held on your behalf and are subject to

- availability. Should you fail to confirm your flight within 24 hours for whatever reason, you will need to contact Sweete to check alternative availability based on your application form.
- 16. Once your flight has been booked and confirmed no amendments can be made to your booking and any monies paid cannot be refunded.
- 17. From 19th July 2021, new advice and rules for international travel came into effect in Ireland. Customers are responsible for making themselves aware of any restrictions provided by the authorities on arrival and at your selected destinations and information about entry restrictions currently applied by those countries which is available on <a href="https://www.gov.ie">www.gov.ie</a>. Customers are also advised to monitor the official advice and information for their selected destinations. Information on the operation of the EU Digital COVID Certificate is also available on <a href="https://www.gov.ie">www.gov.ie</a>.
- 18. In light of any further lockdowns, with travel restrictions enforced by the Irish government, your voucher validity will be extended at the discretion of the Promoter and Administrator. If flight bookings already made are affected by lockdown travel restrictions, the Administrator, Sweete will make every effort to ensure customer flight bookings are amended to suit the customer's preferred travel dates, subject to availability.
- 19. Free flight bookings do not include additional costs such as priority boarding, seats selection or luggage check-in which may be incurred by certain airlines. Online check in applies to all flight bookings. Therefore, please contact Sweete prior to your flight departure providing your passport details for online check in. It is advisable that all customers book seat selection to ensure receiving their boarding passes for both their outbound and return flight before their departure.
- 20. This offer is not valid for travel during the Christmas & New Year (18 December 4 January), Easter, midterm, and bank holiday periods.
- 21. Any additional supplements, transfers or costs must be paid in full at time of booking. All additional costs will be charged through and appear on your statement as K&L Gift House. Sweete will be delighted to book your hotel accommodation and have fantastic rates with hotels worldwide.
- 22. Cancellations and No Shows: Any confirmed booking which is either cancelled or the passenger does not show up for the flights are subject to an administration charge. This charge will be €25 per person where the passenger cancels and €85 per person for passengers who fail to show up for their flight.
- 23. The application instructions (how to apply) and all other information stated within this document also form part of the terms and conditions of this offer.
- 24. Original vouchers only. Vouchers which are defaced, photocopied, or damaged will not be accepted. The Promoter cannot take responsibility for vouchers lost in the post or stolen. The voucher cannot be exchanged for cash or used in any other way than that described. Cash value €0.001c.
- 25. The Promoter or Administrator, Sweete cannot be held responsible for any alterations or cancellations to flight schedules, routes and destinations and reserve the right to use alternative suppliers. We reserve the right to withdraw this promotion without notice in the event of war, terrorism, earthquake, catastrophe, or similar event.
- 26. There can be no guarantee that your requested choices of destinations and/or dates are available at time of booking, nor can we guarantee travel on a specific route or on a specific date.
- 27. The voucher is non-transferable and can only be used by the person to whom it is issued. Vouchers cannot be resold or given away. The voucher may not be used in conjunction with any other voucher or promotion.
- 28. Proof of postage is not acceptable as proof of receipt. No responsibility can be accepted for lost or damaged application forms. Please note it is not possible for the Promoter or Sweete to replace this voucher if it is lost or deleted.
- 29. It is strongly recommended that adequate travel insurance is purchased to cover all passengers on this booking. Sweete will be pleased to assist you with your travel insurance requirements, but this is not compulsory. However, Sweete cannot be held responsible should you fail to take out adequate travel insurance. By confirming a booking with Sweete you are agreeing on behalf of all passengers, to this contract. You will be asked to confirm that you have read and accept this on your application form, please do so to ensure that Sweete can process your application.
- 30. It is the voucher holder's responsibility to arrange passport and visa requirements. You must ensure that you have at least six months validity after the return date back to the Republic of Ireland.
- 31. Once your flight is booked your contract is with the airline supplier. The airline may change or cancel your flight for several reasons beyond the control of Sweete. These include adverse weather conditions, terrorist

- activities, political incidences, supplier change of ownership, supplier insolvency and airline operational difficulties. If this occurs, you will need to contact Sweete Customer Care.
- 32. Please be aware that the airline companies may be running their own unrelated reduced flight offers at the time you are applying with your voucher. It is always worth checking to see whether any of these offers are available before you use your flight voucher and whether you could be making better savings.
- 33. Sweete cannot be held responsible for the exchange rate used by your credit card issuer.
- 34. Sweete does not accept any responsibility for goods and services supplied by third parties. All correspondence should be directed to Sweete, PO Box 12948, Blackrock, Co. Dublin.

#### General

- 35. The voucher will be issued by and may only be used through our official travel partner, Sweete. Once the voucher is issued to the recipient, Vodafone Ireland is no longer involved in the booking or enjoyment of the flight in any way. When accepting the voucher, you are agreeing to the terms and conditions set out by the official travel partner.
- 36. Personal data will be collected at several points in this promotion by Sweete. Entrants will be required to provide personal data (e.g., name, address, date of birth & passport numbers) to Sweete and their travel partner in order to administer the promotion and to make travel bookings for and on behalf of the Entrant and their additional passengers (if any). Sweete will only use personal data provided by customers for purposes that are set out in these terms and conditions. All customer data is destroyed once customers have completed check in for their free flight.
- 37. The Promoter's decision is final in all matters pertaining to the promotion.
- 38. In the event of circumstances outside the reasonable control of the Promoter and/or Administrator, or otherwise where fraud, abuse, and/or an error (human, mobile or computer) affects or could affect the proper operation of this promotion or the awarding of vouchers, and only where circumstances make this unavoidable, the Promoter reserves the right to cancel or amend the promotion or these terms and conditions, at any stage, but will always endeavor to minimize the effect to participants in order to avoid undue disappointment.
- 39. Limitations of liability: insofar as permitted by law, neither the Promoter nor the promotional parties assume any responsibility or liability for: i. Any incorrect or inaccurate entry, or for any faulty, incorrect, failed, erroneous or failed electronic data transmissions; ii. Communications line failure, regardless of cause, regarding any equipment, systems, networks, lines, satellites, servers, computers, or providers utilized in any aspect of this promotion causing delays or disruption.
- 40. These terms and conditions shall be governed by and construed in accordance with the laws of The Republic of Ireland and any disputes shall be subject to the exclusive jurisdiction of the Irish Courts.
- 41. Sweete will be able to investigate complaints or queries up to 14 days after we have processed your flight application form. Once the 14 days have passed, we will not be able to provide any further investigations and the offer is deemed closed.
- 42. Please direct any queries relating to the promotion to: Sweete, PO Box 12948, Blackrock, Co. Dublin or customercare@sweete.ie.

### Prize Terms and Conditions: €250 SuperValu Christmas Shopping Gift Card

- 1. Description of Prize: €250 SuperValu Christmas Shopping Gift Card.
- 2. Number of Winners: 15 Winners selected.
- 3. Prize will be delivered via email instantly after redemption.
- 4. This eGift Card is available to Republic of Ireland residents.
- 5. This eGift Cards cannot be returned or refunded, except in accordance with your legal rights.
- 1. 6 A SuperValu eGift Card can be used in store or online at www.supervalu.ie/shopping.
- 6. An eGift card can be used for the purchase in full or part payment for goods (excluding lottery tickets, money cards and vending machine sales) in participating stores in the Republic of Ireland only. Purchases made with the eGift card will be deducted until the balance reaches zero. If the purchase price exceeds the amount available to spend on the card, the remaining balance can be settled via another accepted payment method. You can check your eGift Card balance online, in store, or on your receipt. Change will not be given on purchases made with this SuperValu eGift Card. Any remaining balance may only be used against future purchases.

- 7. An eGift Card cannot be redeemed for cash.
- 8. Musgrave will not be liable for lost, stolen or fraudulently used or damaged eGift Cards.
- 9. SuperValu eGift Cards may not be sold to any third parties and may not be used for resale.
- 10. Musgrave reserves the right to amend the terms and conditions of card usage from time to time where necessary. Notice will be given of such changes where possible
- 11. Your eGift Card will be valid for 5 years from the date of issue. Any remaining balance will expire. The eGift Card is not reloadable.
- 12. These terms and conditions do not affect your statutory rights.
- 13. Gift Cards are non-transferable for any alternative product or service, other than against the purpose for which it is intended. Cash redemption value is €0.001c.
- 14. For any queries please contact customercare@sweete.ie.

## **Description of Prize: €10 Vodafone Accessories Voucher**

- 1. Description of Prize: €10 Vodafone Accessories Voucher.
- 2. Number of Winners: 20,000 Winners selected.
- 3. Unique voucher code is sent via email instantly to Winner making claim.
- 4. Once redeemed, this prize will be valid until 30 April 2024.
- 5. For any queries please contact customercare@sweete.ie.

#### **Description of Prize: €5 Vodafone Accessories Voucher**

- 1. Description of Prize: €5 Vodafone Accessories Voucher.
- 2. Number of Winners: 20,000 Winners selected.
- 3. Unique voucher code is sent via email instantly to Winner making claim.
- 4. Once redeemed, this prize will be valid until 30 April 2024.
- 5. For any queries please contact customercare@sweete.ie.

#### **Prize Terms and Conditions: iPhone 15**

- 1. Description of Prize: iPhone 15
- 2. Number of Winners: 3 Winners selected.
- 3. Prize will be delivered within 2-10 business days after redemption. This prize will be delivered to the address on record for each customer. Please ensure your address is up to date in the MyVodafone App.
- 4. For any queries please contact customercare@sweete.ie.

## **Prize Terms and Conditions: Samsung Galaxy S23**

- 1. Description of Prize: Samsung Galaxy S23.
- 2. Number of Winners: 5 Winners selected.
- 3. Prize will be delivered within 2-10 business days after redemption. This prize will be delivered to the address on record for each customer. Please ensure your address is up to date in the MyVodafone App.
- 4. For any queries please contact customercare@sweete.ie.

### **Prize Terms and Conditions: Ireland Rugby Jersey**

- 1. Description of Prize: Ireland Rugby Jersey
- 2. Number of Winners: 79 Winners selected.
- 3. Unique voucher code is sent via email instantly to Winner making claim.
- 4. Prize can be redeemed via www.vodafone.ie/teamofus with the Voucher Code provided.
- 5. Once redeemed, this prize may be claimed until 30 April 2024.
- 6. For any queries please contact customercare@sweete.ie.

## Prize Terms and Conditions: Bonus €5 Credit

- 1. Description of Prize: Bonus €5 Credit.
- 2. Number of Winners: 25,000 Winners selected.
- 3. Once redeemed, the prize will be credited to the winners account within 7 business days.

- 4. Once applied, add on will expire after 28 days. This will show as extra allowance of credit and can be used for calls, texts, data along with premium texts, international calls and roaming. To track your usage of the bonus credit, text BAL to 50223.
- 5. This bonus credit can be used on calls, texts and data only.
- 6. For any queries please contact customercare@sweete.ie.

#### Prize Terms and Conditions: Bonus €10 Credit

- 1. Description of Prize: Bonus €10 Credit.
- 2. Number of Winners: 15,000 Winners selected.
- 3. Once redeemed, the prize will be credited to the winners account within 7 business days.
- 4. Once applied, add on will expire after 28 days. This will show as extra allowance of credit and can be used for calls, texts, data along with premium texts, international calls and roaming. To track your usage of the bonus credit, text BAL to 50223.
- 5. This bonus credit can be used on calls, texts and data only.
- 6. For any queries please contact customercare@sweete.ie.

### Prize Terms and Conditions: Your Phone Bill Paid for 1 Year

- 1. Description of Prize: Your Phone Bill Paid for 1 Year.
- 2. Number of Winners: 5 Winners selected.
- 3. Once redeemed, the prize will be applied to the winners account within 7 business days.
- 4. For any queries please contact customercare@sweete.ie.