



## Vodafone Home Price Guide

### Vodafone Home Pricing from 1 July 2020

Subject to 12 month contract

|   | Price per month of 12 month contract | Out of contract pricing | Price per month of 12 month contract | Out of contract pricing | Price per month of 12 month contract | Out of contract pricing | Price per month of 12 month contract   | Out of contract pricing |
|---|--------------------------------------|-------------------------|--------------------------------------|-------------------------|--------------------------------------|-------------------------|--|-------------------------|
|   | <b>Broadband</b>                     |                         | <b>Broadband &amp; Talk**</b>        |                         | <b>Broadband &amp; TV</b>            |                         | <b>Broadband &amp; Talk** &amp; TV</b> |                         |
| <b>Simply Broadband Up to 100Mbps</b>               | €40.00                               | €50.00*                 | €40.00                               | €55.00*                 | €60.00                               | €80.00*                 | €60.00                                 | €85.00*                 |
| <b>500 Fibre Broadband Up to 500Mbps*</b>           | €40.00                               | €60.00                  | €40.00                               | €65.00                  | €60.00                               | €90.00                  | €60.00                                 | €95.00                  |
| <b>Gigabit 1000 Fibre Broadband Up to 1000Mbps*</b> | €50.00                               | €70.00                  | €50.00                               | €75.00                  | €70.00                               | €100.00                 | €70.00                                 | €105.00                 |

#### Broadband

- Pricing is subject to availability of Vodafone Home Broadband at your geographical location, as identified by Vodafone.
- \*A once-off installation fee of €50 may apply, depending on geographical location and service provided. This will be communicated to the customer at the point of sale.
- Speeds based on maximum attainable download speed subject to network coverage, customer device capability, and service usage.
- \*All CGA customers will be charged €5 more.

#### Talk

- Talk refers to our Broadband Voice product (or VoIP). Broadband Voice is a technology that allows customers to use home phone services over their fixed broadband connection using their modem. Find out more [here](#).
- \*\*Talk includes unlimited Irish landline calls. A fair usage policy of 5,000 local and national call minutes applies.
- Out of bundle charges may apply if customers with Talk make additional calls outside their plan, for example mobile or international. Customers can buy additional voice add-ons to ensure they get the best rates for the typical calls they make. Out of bundle charges can be found [here](#)

#### TV

- Minimum speeds of 20Mbps required for Vodafone TV and minimum of 28Mbps required for Wireless Multiroom.

Channel specific discounts may apply and are subject to change as per terms. See [vodafone.ie/fixed](http://vodafone.ie/fixed) terms.

#### Extra Services

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- Super WiFi: €5 per month
- Super WiFi Extra: €5 per extender per month.



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### Vodafone Home Pricing from 14 October 2019 – 30 June 2020

Subject to 12 month contract

|  | Price per month of 12 month contract | Out of contract pricing | Price per month of 12 month contract | Out of contract pricing | Price per month of 12 month contract | Out of contract pricing | Price per month of 12 month contract   | Out of contract pricing |
|--|--------------------------------------|-------------------------|--------------------------------------|-------------------------|--------------------------------------|-------------------------|--|-------------------------|
|  | <b>Broadband</b>                     |                         | <b>Broadband &amp; Talk**</b>        |                         | <b>Broadband &amp; TV</b>            |                         | <b>Broadband &amp; Talk** &amp; TV</b> |                         |
| <b>Simply Broadband Up to 100Mbps</b>                | €40.00                               | €50.00                  | €40.00                               | €55.00                  | €60.00                               | €80.00                  | €60.00                                 | €85.00                  |
| <b>150 Fibre Broadband Up to 150Mbps*</b>            | €40.00                               | €60.00                  | €40.00                               | €65.00                  | €60.00                               | €90.00                  | €60.00                                 | €95.00                  |
| <b>300 Fibre Broadband Up to 300Mbps*</b>            | €50.00                               | €70.00                  | €50.00                               | €75.00                  | €70.00                               | €100.00                 | €70.00                                 | €105.00                 |
| <b>500 Fibre Broadband Up to 500Mbps (Siro only)</b> | €50.00                               | €70.00                  | €50.00                               | €75.00                  | €70.00                               | €100.00                 | €70.00                                 | €105.00                 |
| <b>Gigabit 1000 Fibre Broadband Up to 1000Mbps*</b>  | €60.00                               | €80.00                  | €60.00                               | €85.00                  | €80.00                               | €110.00                 | €80.00                                 | €115.00                 |

#### Broadband

- Pricing is subject to availability of Vodafone Home Broadband at your geographical location, as identified by Vodafone.
- \*A once-off installation fee of €99 may apply, depending on geographical location and service provided. This will be communicated to the customer at the point of sale.
- Speeds based on maximum attainable download speed subject to network coverage, customer device capability, and service usage.

#### Talk

- Talk refers to our Broadband Voice product (or VoIP). Broadband Voice is a technology that allows customers to use home phone services over their fixed broadband connection using their modem. Find out more [here](#).
- \*\*Talk includes unlimited Irish landline calls. A fair usage policy of 5,000 local and national call minutes applies.
- Out of bundle charges may apply if customers with Talk make additional calls outside their plan, for example mobile or international. Customers can buy additional voice add-ons to ensure they get the best rates for the typical calls they make. Out of bundle charges can be found [here](#)

#### TV

- Minimum speeds of 20Mbps required for Vodafone TV and minimum of 28Mbps required for Wireless Multiroom.

Channel specific discounts may apply and are subject to change as per terms. See [vodafone.ie/fixedterms](http://vodafone.ie/fixedterms).



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### Vodafone Home Pricing from 1 May 2019 to 14 October 2019

#### Broadband and Voice Pricing

|   | Price per month of the first 6 months of contract | Price per month after 6 months | Price per month of the first 6 months of contract | Price per month after 6 months | Price per month of the first 6 months of contract | Price per month after 6 months |
|---|---|--------------------------------|---|--------------------------------|---|--------------------------------|
|   | <b>Broadband</b>                                  |                                | <b>Broadband &amp; Talk (Home Essentials*)</b>    |                                | <b>Broadband &amp; Talk (Home Unlimited*)</b>     |                                |
| <b>Simply Broadband Up to 100Mbps</b>                     | €30   | €45                            | €30   | €50                            | €30   | €60                            |
| <b>Vodafone Fibre Broadband 150 Up to 150Mbps</b>         | €30   | €55                            | €30   | €60                            | €30   | €70                            |
| <b>Vodafone Fibre Broadband 300 Up to 350Mbps</b>         | €30   | €65                            | €30   | €70                            | €30   | €80                            |
| <b>Vodafone Fibre Broadband 1000 (Eir) Up to 1000Mbps</b> | €30   | €90                            | €30   | €95                            | €30   | €105                           |
| <b>Gigabit Broadband 1000Mbps (SIRO) Up to 1000Mbps</b>   | €30   | €55                            | €30   | €60                            | €30   | €70                            |

\*Home essential includes calls to all Irish landline destinations. Home unlimited includes calls to all Irish landline and mobile destinations.

A fair usage policy of 5,000 local and national call minutes from your landline to another Irish landlines; and 1,500 call minutes from your landline to an Irish mobiles applies.



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### Broadband and TV

|   | Price per month of the first 6 months of the contract | Price per month after 6 months | Price per month of the first 6 months of the contract | Price per month after 6 months |
|---|---|--------------------------------|---|--------------------------------|
|   | <b>Broadband &amp; TV Basic</b>                       |                                | <b>Broadband &amp; TV Plus</b>                        |                                |
| <b>Simply Broadband Up to 100Mbps</b>                     | €30   | €70                            | €30   | €80                            |
| <b>Vodafone Fibre Broadband 150 Up to 150Mbps</b>         | €30   | €70                            | €30   | €80                            |
| <b>Vodafone Fibre Broadband 300 Up to 350Mbps</b>         | €30   | €80                            | €30   | €90                            |
| <b>Vodafone Fibre Broadband 1000 (Eir) Up to 1000Mbps</b> | €30   | €105                           | €30   | €110                           |
| <b>Gigabit Broadband 1000Mbps (SIRO) Up to 1000Mbps</b>   | €30   | €70                            | €30   | €80                            |

### Broadband, Voice & TV

|   | Price per month of the first 6 months of the contract         | Price per month after 6 months | Price per month of the first 6 months of the contract        | Price per month after 6 months | Price per month of the first 6 months of the contract        | Price per month after 6 months | Price per month of the first 6 months of the contract       | Price per month after 6 months |
|---|---|--------------------------------|--|--------------------------------|--|--------------------------------|---|--------------------------------|
|   | <b>Broadband &amp; Talk (Home Essentials*) &amp; TV Basic</b> |                                | <b>Broadband &amp; Talk (Home Unlimited*) &amp; TV Basic</b> |                                | <b>Broadband &amp; Talk (Home Essentials*) &amp; TV Plus</b> |                                | <b>Broadband &amp; Talk (Home Unlimited*) &amp; TV Plus</b> |                                |
| <b>Simply Broadband Up to 100Mbps</b>                     | €30   | €75                            | €30  | €80                            | €30  | €85                            | €30   | €90                            |
| <b>Vodafone Fibre Broadband 150 Up to 150Mbps</b>         | €30   | €75                            | €30  | €80                            | €30  | €85                            | €30   | €90                            |
| <b>Vodafone Fibre Broadband 300 Up to 350Mbps</b>         | €30   | €85                            | €30  | €95                            | €30  | €95                            | €30   | €105                           |
| <b>Vodafone Fibre Broadband 1000 (Eir) Up to 1000Mbps</b> | €30   | €110                           | €30  | €120                           | €30  | €115                           | €30   | €125                           |
| <b>Gigabit Broadband 1000Mbps (SIRO) Up to 1000Mbps</b>   | €30   | €75                            | €30  | €80                            | €30  | €85                            | €30   | €90                            |

\*Home essential includes calls to all Irish landline destinations. Home unlimited includes calls to all Irish landline and mobile destinations.

A fair usage policy of 5,000 local and national call minutes from your landline to another Irish landlines; and 1,500 call minutes from your landline to an Irish mobiles applies.

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### Vodafone Home Phone, Broadband and TV charges

RATES AS OF JULY 4 2014 - VAT INCLUSIVE. All rates are in euro cent per minute unless otherwise stated. Calls are rounded up the nearest minute and cent. All calls are charged per minute unless otherwise stated.

#### Mobile

|   | Evening | Daytime | Weekend | Setup charge | Minimum charge |
|---|---------|---------|---------|--------------|----------------|
| <b>MOBILE SATELLITE SERVICE</b>   | 702.42  | 702.42  | 702.42  | 0.00         | 0.00           |
| <b>Meteor/O2/Tesco Mobile/<br/>Three network/Eircom mobile/<br/>Vodafone/Imagine Mobile</b> | 22.00   | 22.00   | 22.00   | 9.8          | 0.00           |

#### Local and national

|                           | Evening | Daytime | Weekend | Setup charge | Minimum charge |
|---------------------------|---------|---------|---------|--------------|----------------|
| <b>VODAFONE DIRECTORY</b> | 80.31   | 80.31   | 80.31   | 80.31        | 0.00           |
| <b>Eircom - 1901</b>      | 0.00    | 0.00    | 0.00    | 0.00         | 0.00           |
| <b>1902</b>               | 0.00    | 0.00    | 0.00    | 0.00         | 0.00           |
| <b>1903</b>               | 0.00    | 0.00    | 0.00    | 0.00         | 0.00           |

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|                           |        |        |        |        |      |
|---------------------------|--------|--------|--------|--------|------|
| <b>BT - 1904</b>          | 0.00   | 0.00   | 0.00   | 0.00   | 0.00 |
| <b>Meteor - 1905</b>      | 0.00   | 0.00   | 0.00   | 0.00   | 0.00 |
| <b>SwiftCall - 1906</b>   | 0.00   | 0.00   | 0.00   | 0.00   | 0.00 |
| <b>Vodafone - 1907</b>    | 0.00   | 0.00   | 0.00   | 0.00   | 0.00 |
| <b>Chorus/NTL - 1908</b>  | 0.00   | 0.00   | 0.00   | 0.00   | 0.00 |
| <b>O2 - 1909</b>          | 0.00   | 0.00   | 0.00   | 0.00   | 0.00 |
| <b>11811</b>              | 200.00 | 200.00 | 200.00 | 200.00 | 0.00 |
| <b>11818</b>              | 200.00 | 200.00 | 200.00 | 200.00 | 0.00 |
| <b>11850</b>              | 200.00 | 200.00 | 200.00 | 200.00 | 0.00 |
| <b>11860</b>              | 200.00 | 200.00 | 200.00 | 200.00 | 0.00 |
| <b>11888</b>              | 350.00 | 350.00 | 350.00 | 350.00 | 0.00 |
| <b>VOIP</b>               | 4.50   | 4.50   | 4.50   | 9.80   | 0.00 |
| <b>VOIP CALLS IRELAND</b> | 4.50   | 4.50   | 4.50   | 9.80   | 0.00 |
| <b>Free</b>               | 0.00   | 0.00   | 0.00   | 0.00   | 0.00 |
| <b>Perlico - 1912</b>     | 0.00   | 0.00   | 0.00   | 0.00   | 0.00 |
| <b>Three - 1913</b>       | 0.00   | 0.00   | 0.00   | 0.00   | 0.00 |

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|   |        |        |        |        |        |
|---|--------|--------|--------|--------|--------|
| <b>11890</b>  | 350.00 | 350.00 | 350.00 | 350.00 | 350.00 |
| <b>Eircom PYG 1891</b>                                    | 4.50   | 4.50   | 4.50   | 9.80   | 0.00   |
| <b>Eircom PYG 1892</b>                                    | 4.50   | 4.50   | 4.50   | 9.80   | 0.00   |
| <b>Eirpage 821</b>  | 4.50   | 4.50   | 4.50   | 9.80   | 0.00   |
| <b>Eirpage 822</b>  | 4.50   | 4.50   | 4.50   | 9.80   | 0.00   |
| <b>Anytime Dial-Up</b>                                    | 4.50   | 4.50   | 4.50   | 9.80   | 0.00   |
| <b>Local</b>  | 4.50   | 4.50   | 4.50   | 9.80   | 0.00   |
| <b>Local Rate access</b>                                  | 4.50   | 4.50   | 4.50   | 9.80   | 0.00   |
| <b>National</b>   | 4.50   | 4.50   | 4.50   | 9.80   | 0.00   |
| <b>Perlico Internet</b>                                   | 1.94   | 1.94   | 1.94   | 9.80   | 0.00   |
| <b>Universal Access Service</b>                           | 4.50   | 4.50   | 4.50   | 9.80   | 0.00   |
| <b>BT Dialup Surf No Limits</b>                           | 0.00   | 0.00   | 0.00   | 0.00   | 0.00   |
| <b>BT Dialup Netsmart</b>                                 | 0.00   | 0.00   | 0.00   | 0.00   | 0.00   |
| <b>1850 Call Save*</b>                                    | 4.50   | 4.50   | 4.50   | 9.80   | 0.00   |
| <b>1890 LoCall mobile to mobile*</b>                      | 4.50   | 4.50   | 4.50   | 9.80   | 0.00   |
| <b>0818 (Universal Access) mobile to landline number*</b> | 4.50   | 4.50   | 4.50   | 9.80   | 0.00   |

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|  |      |      |      |      |      |
|--|------|------|------|------|------|
| <b>076 (Calls to Voice over IP numbers)*</b> | 4.50 | 4.50 | 4.50 | 9.80 | 0.00 |
|--|------|------|------|------|------|

\* Calls are deducted from your price plan minutes first, then mobile to landline rates are charged as per your price plan. This will be displayed in your bills as standard rate numbers.

### International rates

|                          | To a fixed line | To a mobile | Setup charge               |
|--------------------------|-----------------|-------------|----------------------------|
| <b>UK</b>                | 12.00c          |             | 9.80c (to fixed line only) |
| <b>EU Countries</b>      | 23.37c          | 23.37c      | 0.00c                      |
| <b>Other Europe</b>      | 30.00c          | 40.00c      | 9.80c                      |
| <b>USA &amp; Canada</b>  | 12.00c          | 12.00c      | 9.80c                      |
| <b>Rest of the world</b> | 195.00c         | 195.00c     | 9.80c                      |

#### UK - United Kingdom

**EU Countries** – Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden & United Kingdom The list of countries subject to the cap also include Aland Islands, Bonaire, Canary Islands, Ceuta, Curacao, French Guiana, French West Indies, Gibraltar, Guadeloupe, Guernsey, Iceland, Isle Of Man, Jersey, La Desirade, Liechtenstein, Madeira, Martinique, Mayotte, Melilla, Norway, Reunion, Saba, Saint Barthelemy, Saint Eustatius / Statia, Saint Kitts And Nevis, Saint Martin / Sint Maarten, Suriname, Switzerland & Vatican State.

**Other Europe Countries** - Albania, Andorra, Australia, Azerbaijan, Belarus, Bosnia & Hercegovina, Cyprus (Turkey), Faroe Islands, Georgia, Greenland, Kosovo, Macedonia, Moldova, Monaco, Montenegro, New Zealand, Russia, San Marino, Serbia, Tunisia, Turkey, Ukraine

**USA & Canada** - United States of America & Canada

**Rest of the World** - Afghanistan, Algeria, Angola, Anguilla, Antigua & Barbuda, Argentina, Armenia, Aruba, Ascension Island, Bahamas, Bahrain, Bangladesh, Barbados, Belize, Benin, Bermuda, Bhutan, Bolivia, Botswana, Brazil, Brunei, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde Island, Cayman Islands, Central African Republic, Chad, Chile, China, Colombia, Comoros, Congo, Congo Democratic Republic, Cook Islands, Costa Rica, Cuba, Guantanamo Bay, Cyprus (Turkey) Mobile, Diego Garcia, Djibouti, Dominica, Dominican Republic, East Timor, Ecuador, Egypt, El Salvador, Equatorial Guinea, Eritrea, Ethiopia, Falkland Islands, Fiji, French Polynesia, Gabon, Ghana, Grenada, Guam, Guatemala, Guinea, Guinea Bissau, Guyana, Haiti, Honduras, Hong Kong, India, Indonesia, Iran, Iraq, Israel, Ivory Coast, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Kiribati, Korea North, Kuwait, Kyrgyzstan, Laos, Lebanon, Lesotho, Liberia, Libya, Macao, Madagascar, Malawi, Malaysia, Maldives, Mali, Marshall Islands, Mauritania, Mauritius, Mexico, Micronesia, Mongolia, Montserrat, Morocco, Mozambique, Myanmar, Namibia, Nauru, Nepal, New Caledonia, Nicaragua, Niger, Nigeria, Northern Mariana, Oman, Pakistan, Palau, Palestine, Panama, Papua

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New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Rwanda, Samoa American, Samoa Western, Sao Tome & Principe, Saudi Arabia, Senegal, Seychelles, Sierra Leone, Singapore, Solomon Islands, Somalia, South Africa, South Sudan, Sri Lanka, St Helena, St Lucia, St Pierre & Miquelon, St Vincent & Gren., Sudan, Swaziland, Syria, Taiwan, Tajikistan, Tanzania, Thailand, Togo, Tokelau, Tonga, Trinidad & Tobago, Tunisia Mobile, Turkmenistan, Turks & Caicos, Tuvalu, Uganda, United Arab Emirates, Uruguay, Uzbekistan, Vanuatu, Venezuela, Vietnam, Virgin Islands UK, Virgin Islands US, Wake Island, Wallis & Futuna, Yemen, Zambia, Zimbabwe

### Add ons

|  |        |
|--|--------|
| <b>Unlimited Calls to International Landlines (24 Countries)</b>               | €7.50  |
| <b>Unlimited Calls to International Mobiles (24 Countries)</b>                 | €10.00 |
| <b>Unlimited Calls to International Landlines &amp; Mobiles (24 Countries)</b> | €15.00 |

The above call packages provide unlimited calls to the following 24 countries:

Australia, China, Greece, Netherlands, Italy, Portugal, New Zealand, Romania, United Kingdom, France, Germany, Canada, Luxembourg, Poland, Sweden, Slovenia, USA (excluding Hawaii & Alaska) , Switzerland, Liechtenstein, Denmark, Norway, Belgium, Austria, Spain.

A fair usage policy of 1500 minutes applies.

### Call barring charges

| Charge                        |   | Connection | Monthly |
|-------------------------------|---|------------|---------|
| <b>Temporary off service</b>  | Temporary off service                       | €24.58     | €0.00   |
| <b>Outward service barred</b> | Outgoing calls barred                       | €24.58     | €4.61   |
| <b>Freephone access</b>       | Freephone access                            | €24.58     | €3.06   |
| <b>Inward service barred</b>  | Incoming calls barred                       | €24.58     | €3.99   |
| <b>PRS+ISD+XCH+STD barred</b> | Premium rate , international , calls barred | €24.58     | €3.99   |
| <b>PRS+ISD+XCH barred</b>     | Premium rate & calls barred                 | €24.58     | €3.99   |

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|                          |                                    |        |       |
|--------------------------|------------------------------------|--------|-------|
| <b>PRS+ISD barred</b>    | Premium rate & calls barred        | €24.58 | €3.99 |
| <b>PRS+mobile barred</b> | Premium rate & mobile calls barred | €24.58 | €3.99 |
| <b>PRS barred</b>        | Premium rate calls barred          | €0.00  | €0    |

### Other charges

|   |  |  |  |
|---|--|--|--|
| <b>Wireless Modem</b>   | Modem is loaned to you at no cost and must be returned at the end of the relevant subscription |  |  |
| <b>Modem non return fee - devices issued before 11/01/16</b>                              | €30  |  |  |
| <b>Modem non return fee - devices issued on or after 11/01/16 Huawei HG 659 and VOX 3</b> | €60  |  |  |
| <b>Modem non return fee - devices issued on or after 21/11/19 VOX 3</b>                   | €70  |  |  |
| <b>TV equipment non return fee</b>  | €120   |  |  |
| <b>Multi-room non return fee - devices issued on or after 21/11/2019</b>                  | €100   |  |  |
| <b>Replacement modem</b>  | €60  |  |  |



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|  |  |
|--|--|
| <b>Installation fee</b>                                    | Landline connection standard cost €49, but free if landline is already in place;<br>Non fibre Vodafone packages (up to 24Mbps): €49 once off charge;<br>Simply broadband packages (up to 100mbps): €49 once off charge;<br>Vodafone fibre broadband from 150mbps to 500mbps packages: €99 once off charge. At Vodafone's discretion; this €99 charge can be paid upfront or in monthly instalments of €8.25 per month which will be added to your bill, payable for the first 12 months of your contract.<br>Vodafone Gigabit Broadband 1GBps: €99 once-off charge. At Vodafone's discretion; this €99 charge can be paid upfront or in monthly instalments of €8.25 per month which will be added to your bill, payable for the first 12 months of your contract. |
| <b>Disconnection</b>                                       | If the customer terminates the contract after expiry of the cooling-off period, but during the minimum term, the customer shall be required to pay a fee equal to the monthly commitment multiplied by the remaining months of the minimum term. In circumstances where the customer is paying any applicable set up fee by way monthly instalments (see above Installation/Set Up Fee); where the contract is terminated before the end of the 12 month repayment period; any outstanding balance of the set-up fee will be added to your "termination fee" in your final bill.   |
| <b>Engineer modem installation (optional/if requested)</b> | €30  |
| <b>Missed engineer appointment</b>                         | €25  |
| <b>Voice /Broadband Service Downgrade Fee</b>              | €25 downgrade fee applies after expiry of the cooling-off period, but during the minimum term. You will be subject to a new minimum term from the date of the downgrade.   |
| <b>TV Service Downgrade Fee</b>                            | A downgrade fee of €150 applies to customers who signed up to TV services and who wish to downgrade their TV service to another service during the minimum contract term (after the expiry of the cooling-off period). You will be subject to a new minimum term from the date of the downgrade.   |
| <b>Red Protect (device protection and antivirus)</b>       | €2.99 per month (1 licence pack)<br>€3.99 per month (3 licence pack)<br>€5.99 per month (5 licence pack)<br>€6.99 per month (8 licence pack)   |
| <b>Paper copies of bills</b>                               | €2.00 per bill copy, provided at the customer's request.   |



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|  |   |
|--|---|
| <b>Late payment fee</b>  | €10 per event. This will be applied if your Direct Debit fails due to insufficient funds in your account, on the second and subsequent failed attempts. |
| <b>Reconnection fee</b>  | €25.00  |
| <b>Standard phone / DECT handset rental (effective 17/02/2014)</b> | €2.82 per month   |

### Call management services

| <b>Service</b>                  | <b>Connection / Setup</b> | <b>Monthly</b> | <b>Check</b> | <b>Cancellation</b> | <b>Call charge</b>   |
|---------------------------------|---------------------------|----------------|--------------|---------------------|--|
| <b>Call forwarding</b>          | €0.29                     | €0.00          | €0.14        | €0.00               | The appropriate standard call charges will apply to the call forwarded portion of the call |
| <b>Number diversion service</b> | €36.30                    | €10.15         | €0.00        | €0.00               | The appropriate standard call charges will apply to the call forwarded portion of the call |
| <b>Call waiting</b>             | €0.00                     | €0.00          | €0.00        | €0.00               |  |
| <b>Three-way calling</b>        | €0.00                     | €0.00          | €0.00        | €0.00               | Normal charge for each element of 3 way call   |
| <b>Abbreviated calling</b>      | €0.14                     | €0.00          | €0.14        | €0.14               |  |
| <b>Hotline service</b>          | €0.00                     | €0.00          | €0.00        | €0.00               |  |

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## Vodafone Home Price Guide

|                |       |       |       |       |
|----------------|-------|-------|-------|-------|
| Call answering | €0.00 | €1.46 | €0.00 | €0.00 |
| Family Mailbox | €0.00 | €2.20 | €0.00 | €0.00 |
| Caller display | €0.00 | €0.00 | €0.00 | €0.00 |
| Ringback       | €0.11 | €0.00 | €0.00 | €0.00 |

## Premium

|                                 | Evening | Daytime | Weekend | Setup charge | Minimum charge |
|---------------------------------|---------|---------|---------|--------------|----------------|
| VOIP                            | 4.50    | 4.50    | 4.50    | 9.80         | 0.00           |
| VOIP calls Ireland              | 4.50    | 4.50    | 4.50    | 9.80         | 0.00           |
| International premium           | 702.42  | 702.42  | 702.42  | 0.00         | 0.00           |
| Premium 1560                    | 180.00  | 180.00  | 180.00  | 6.70         | 0.00           |
| International Freephone Service | 0.00    | 0.00    | 0.00    | 0.00         | 0.00           |
| Mobile satellite service        | 702.42  | 702.42  | 702.42  | 0.00         | 0.00           |
| PREMIUM 1511                    | 0.00    | 0.00    | 0.00    | 0.00         | 50.00          |
| PREMIUM 1512                    | 0.00    | 0.00    | 0.00    | 0.00         | 50.00          |

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|                     |        |        |        |      |        |
|---------------------|--------|--------|--------|------|--------|
| <b>PREMIUM 1513</b> | 0.00   | 0.00   | 0.00   | 0.00 | 70.00  |
| <b>PREMIUM 1514</b> | 0.00   | 0.00   | 0.00   | 0.00 | 90.00  |
| <b>PREMIUM 1515</b> | 0.00   | 0.00   | 0.00   | 0.00 | 120.00 |
| <b>PREMIUM 1516</b> | 0.00   | 0.00   | 0.00   | 0.00 | 180.00 |
| <b>PREMIUM 1517</b> | 0.00   | 0.00   | 0.00   | 0.00 | 250.00 |
| <b>PREMIUM 1518</b> | 0.00   | 0.00   | 0.00   | 0.00 | 350.00 |
| <b>PREMIUM 1520</b> | 30.00  | 30.00  | 30.00  | 0.00 | 7.00   |
| <b>PREMIUM 1530</b> | 50.00  | 50.00  | 50.00  | 0.00 | 6.70   |
| <b>PREMIUM 1540</b> | 70.00  | 70.00  | 70.00  | 0.00 | 6.70   |
| <b>PREMIUM 1550</b> | 120.00 | 120.00 | 120.00 | 0.00 | 6.70   |
| <b>PREMIUM 1560</b> | 180.00 | 180.00 | 180.00 | 0.00 | 7.00   |
| <b>PREMIUM 1570</b> | 240.00 | 240.00 | 240.00 | 0.00 | 6.70   |
| <b>PREMIUM 1580</b> | 295.00 | 295.00 | 295.00 | 0.00 | 6.70   |
| <b>PREMIUM 1590</b> | 350.00 | 350.00 | 350.00 | 0.00 | 6.70   |
| <b>PREMIUM 1599</b> | 0.00   | 0.00   | 0.00   | 0.00 | 350.00 |



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