

## Xiaomi Redmi Note 11 Pro Promotional Offer Terms and Conditions

Reviewed: 7<sup>th</sup> April 2022

These terms and conditions apply to the Xiaomi Redmi Note 11 Pro 5G Gift with Purchase Offer (the "Offer") and three months free insurance (the "Service"). The Offer entitles Eligible Customers to receive one pair of Xiaomi Redmi Buds 3 Pro (Glacier Grey) free of charge when they purchase the Xiaomi Redmi Note 11 Pro 5G between April 22<sup>nd</sup> 2022 and May 6<sup>th</sup> 2022 (the "Offer"). The Service entitles eligible customers to avail of three months free Vodafone Insurance when purchasing a Xiaomi Redmi Note 11 Pro 5G between April 22<sup>nd</sup> and June 31<sup>st</sup>, 2022. These Offer terms will apply in addition to the General Terms and Conditions under which you enjoy access to Vodafone Business' Mobile Telecommunications Services (found here: <https://n.vodafone.ie/terms/business.html>). These terms form part of your agreement with us. By accepting the Offer and/or Service, you agree with the following terms:

1. This Offer is open to Eligible Customers only. Eligible Customers are SoHo Business customers who purchase the Xiaomi Redmi Note 11 Pro 5G in any Vodafone sales channel during the Offer Period.
2. Eligibility is determined by Vodafone in accordance with these terms and conditions.
3. The Offer Period is April 22<sup>nd</sup> 2022 – 6<sup>th</sup> May 2022 inclusive.
4. Eligible Customers may receive one pair of Xiaomi Redmi Buds 3 Pro (Glacier Grey) free of charge.
5. One gift may be redeemed per handset purchased. Participants may receive a maximum of five gifts, regardless of the number of handsets purchased.
6. Eligible Customers may claim their gift by visiting <https://www.xiaomiredemption.com>, completing the presented application form with requested information, and submitting any required documentation (including proof of purchase) (a "Claim").
7. Claims must be submitted between April 22<sup>nd</sup> 2022 and June 3<sup>rd</sup> 2022. Eligible Customers shall receive an email confirming the validation of their Claim within twenty-one (21) working days of submission.
8. Eligible customers must accept Xiaomi's promotion terms and conditions before submitting a Claim. These terms can be viewed here: <https://www.xiaomiredemption.com>
9. The Service is available to Eligible Customers only. Eligible Customers are Soho Business Customers who purchase a Xiaomi Redmi Note 11 Pro 5G handset in any channel between April 22<sup>nd</sup> 2022 and June 31<sup>st</sup> 2022. Eligible Customers can sign up to the stay mobile product at point of sale and through the Vodafone Care portal after the 14-day cooling period post-purchase.
10. WARNING: ELIGIBLE CUSTOMERS ACKNOWLEDGE THAT THEY MUST ABIDE BY THE APPLICABLE LOCAL LAWS AND REGULATIONS AND FOLLOW THE INSTRUCTIONS IN THE GIFT USER MANUAL WHEN USING THE GIFT.
11. Eligible Customers acknowledge and agree that Vodafone shall not be responsible for any loss, damage, personal injury, or death suffered by any user while taking up or using this gift. Vodafone is not responsible for any death or personal injury caused by their negligence.
12. Vodafone reserves the right to extend this Offer at its sole discretion.
13. Vodafone reserves the right to vary and/or cancel the Offer at any time for valid commercial, technical, operational and/or regulatory reasons.
14. In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer and/or to recover any devices rewarded pursuant to the Offer.
15. We reserve the right at our absolute discretion to vary, delete or add to any of these Terms and Conditions.