

Vodafone Office Control Voice

Reviewed: 1 March 2021

Vodafone Office Control Voice Terms and Conditions

The following terms and conditions of the Vodafone Office Control Unlimited Voice Only Tariff (the "Tariff") are in addition to and form part of the terms and conditions of the Vodafone Fixed Line and Fixed Broadband Services which are available at <http://www.vodafone.ie/terms/services/#FixedLineBB> and are applicable to all customers signing up to Vodafone Office contract from 1st October 2014. In the event of any conflict between the terms, the terms and conditions set out below shall prevail over the terms and conditions of Vodafone Fixed Line and Fixed Broadband Services.

The following fair usage policies apply:

1. Vodafone Office Control Voice; fair usage policy of 1,500 minutes applies to the total of all local, national and UK landline calls made within each billable month, 1,500 minute fair usage applies to the total of all Irish mobile and UK mobile network calls made within each billable month
2. Vodafone Office Control Voice; fair usage policy of 1,500 minutes applies to the total of all local, national and UK landline calls made within each billable month, 1,500 minute fair usage applies to the total of all Irish mobile and UK mobile network calls made within each billable month
3. Vodafone Office Control Voice 2; fair usage policy of 2,000 minutes applies to the total of all local, national and UK landline calls made within each billable month & 2,000 minute fair usage applies to the total of all Irish mobile and UK mobile network calls made within each billable month.
4. Vodafone Office Control Voice 3; fair usage policy of 3,000 minutes applies to the total of all local, national and UK landline calls made within each billable month & 3,000 minute fair usage applies to the total of all Irish mobile and UK mobile network calls made within each billable month
5. Vodafone Office Control Voice – ISDN; fair usage policy of 2,000 minutes applies to the total of all local, national and UK landline calls made within each billable month & 2,000 minute fair usage applies to the total of all Irish mobile and UK mobile network calls made within each billable month
6. Under no circumstance are the types of calls listed below included within the Tariff. All such calls will be charged for at Vodafone's standard rates: . Calls to or from any Mobile Gateway or 'SIM box' (as described in ComReg Information Notice 15/03) . Calls hosted via a 'Prolink'
7. If one phone number is transferred to another Vodafone account or other provider the bundle is deemed broken and the remaining phone number(s) from bundle will revert to standard line rental and rate card billing as per general T&Cs.
8. Customers on the Tariff cannot carry over any remaining minutes or texts to the next month.
9. Customers migrating from the Tariff cannot carry over any remaining minutes or texts to a new tariff.

10. If a customer exceeds these fair usage policies then they will be charged in accordance with standard rates which can be found at <http://www.vodafone.ie/small-business/fixed/multi-line/>, which rates may vary from time to time and we reserve the right to terminate a contract.