

Red Start Terms and Conditions

The following terms and conditions apply to use of the Vodafone Red Start service ("Red Start") and are in addition to and form part of the General Terms and Conditions of the Vodafone Mobile Telecommunications Service as provided by Vodafone Ireland Limited ("Vodafone"). In the event of any conflict between the General terms and conditions and the terms and conditions set out below, these terms and conditions shall prevail in respect of Red Start. All terms are available to view and download from <https://n.vodafone.ie/terms.html>

You have read and have agreed to the following:

- 1) The Red Start tariff is available to consumer bill pay account holders who wish to add a family member ("End User") as a subscriber to their existing account.
- 2) The End User usage will be visible to the account holder and any other contacts authorised by the account holder.
- 3) The Red Start tariff includes the following allowances per billing period:
 - a) 10GB of data;
 - b) unlimited Vodafone to Vodafone calls;
 - c) 60 minutes to other Irish mobile or landline networks; and,
 - d) unlimited SMS to any Irish mobile network which can only be used in Ireland and when roaming in the EU in accordance with the EU Roaming Regulations.
 - e) 12 month contract term
 - f) €25 per month
- 4) Services such as Premium calls and texts, MMS, calls to non-geographic numbers, directory enquiries, international (except intra EU when roaming) and roaming outside the EU are not possible on this price plan. We recommend you avail of a different price plan if you require these services.
- 5) The Red Start tariff is capped and a bar is placed on usage once the allowance has been reached. Access to emergency service numbers will still be possible once the allowance of the tariff is reached. In the case of roaming there can be a delay between the allowance being reached and the bar being applied. In this scenario charges may apply.
- 6) The Red Start tariff allowances include roaming in the countries covered by EU roaming regulations (<https://n.vodafone.ie/terms/services.html>).
- 7) At the end of the 12 month period, your Agreement will continue to run on a month to month basis, unless you, the Customer, provide notice of your desire to terminate this agreement.
- 8) This tariff is available to Eligible Customers only. Eligible Customers are customers who; (i) switch their mobile number to a Vodafone Bill Pay plan from another network provider (excluding Lyca mobile), (ii) port their number from a pre pay plan to a post pay plan when they sign up to Red Family. Eligibility is determined by Vodafone in accordance with these terms and conditions.