

Vodafone RED Unlimited SIM Only 15

Terms and Conditions

(These terms apply to customers who signed up to this plan before 13th December 2024)

1. These service specific terms and conditions apply to the Vodafone Red Unlimited Sim Only 15 Tariff (the "Tariff") and they apply in addition to and form part of the [General Terms and Conditions](#) of the Vodafone Mobile Telecommunication and Broadband Service and any additional service conditions you have signed up to. For the avoidance of doubt the below terms will form part of and apply in addition to each participating customer's terms and conditions of their Vodafone Service. If there is any conflict between the Terms then the order of precedence shall be as follows: the Service Specific Terms and Conditions of the **RED Unlimited SIM Only 15** (below), followed by the Vodafone General Mobile Terms and Conditions.
2. Vodafone reserves the right to withdraw the Tariff either generally or in respect of any particular Customer at any time and to vary or amend any element of the Tariff at any time without further notice. These terms and conditions may be varied or amended for any valid commercial, technical or operational reason.
3. The Tariff is available to selected customers only. Only one Red Unlimited SIM Only 15 tariff allowed per customer account and only one Red Unlimited SIM Only 15 tariff per account will be counted towards the eligibility rules for Red Family and Red Family Converged discounts. Vodafone reserves the right to determine the group of eligible customers and the group of selected customers may be varied or amended by Vodafone for any valid commercial, technical or operational reason.
4. The Tariff is only available to customers who already have Vodafone Broadband or one of the following Vodafone Bill Pay plans on their account; Red Unlimited Sim Only, Red Unlimited Sim Only Max, Red Unlimited 30 Day, Red Lite, Red Unlimited and Red Unlimited Max (each a "Nominated Plan"). If after the Tariff is added, you remove the Nominated Plan (so that the Tariff is the only plan on your account), you will no longer be eligible to continue availing of the Tariff and Vodafone reserves the right to move you from the Tariff to one of our Nominated Plans. In such circumstances, you expressly accept the loss of this discounted Tariff due to removal of the Nominated Plan. For the avoidance of doubt, if this Tariff has been sold to you as part of a new customer promotion, pursuant to which you are not required to meet the eligibility criteria for the Tariff, then these criteria shall not apply, and you shall be permitted to maintain the Tariff as the sole subscription on your account.
5. The Tariff is available in selected sales channels only. Vodafone reserves the right to determine the sales channel. Vodafone may vary the sales channel for any valid commercial, technical or operational reason.
6. The Tariff includes the following: a) Unlimited any network national Minutes b) Unlimited any network national Texts c) 100 international minutes and text to other Networks d) Unlimited data (maximum speed of 10 Mbps).
7. Inclusive national minutes apply to calls to Irish mobile and landlines in the Republic of Ireland, calls to your voicemail and calls to non-geographic numbers only. Excludes premium rate and directory enquiries calls.
8. Inclusive national texts apply to texts to Irish mobiles in the Republic of Ireland only. Excludes texts to landlines, premium rate texts and picture messages.

9. Inclusive international calls apply to international calls to mobiles and landline numbers and excludes other call types and/or messages including international texts, texts to landline, calls made when roaming outside of the EEA, calls to directory enquiries, premium rate numbers, WAP, ISP or mISP numbers.

10. The monthly allocation of international texts cannot be used to send value added, premium rate numbers or to send text messages while roaming.

11. This monthly allowance allows you to make calls and texts to any international destinations within the Vodafone footprint – see International rates for a full list of countries.

12. Standard out of bundle rates will be charged once Tariff benefits are exceeded.

13. Free unlimited any network national minutes and texts available on the Tariff, are subject to a fair usage policy. The fair usage for any network calls and texts are outlined below: Fair Usage Policy: Vodafone will monitor your usage of the Tariff and will implement a fair usage policy in respect of it, based on the average usage of the Vodafone customer of the Tariff, as estimated by Vodafone from time to time. If at the reasonable discretion of Vodafone, Vodafone is of the opinion that your usage materially exceeds the fair usage threshold in any month, Vodafone may contact you to advise you that your usage exceeds its fair usage policy. If the excessive usage continues to exceed the threshold after receipt of a request from us to desist from or alter the nature of such usage, Vodafone reserves the right to charge you for the excessive element of your usage at your price plan's standard rate or to modify or suspend your use of the Service or to withdraw your access to the Service entirely.

14. Vodafone reserves the right to send you notifications regarding your usage of your voice & data allowances as part of your Tariff and can notify you when you reach certain thresholds and if/when you exceed your particular allowance. As a Customer, you may opt out at any time, from receiving such notifications by contacting Vodafone Customer Care on 1907 or freetexting NO NOTIFY DOMESTIC to 50226. You can opt back in at any time by freetexting NOTIFY DOMESTIC to 50226. As a Customer, you may proactively request from Vodafone to place a barring facility on your Vodafone account so as to protect you from going outside of your bundle allowance of data as part of your Tariff. The obligation is on you, the Customer, to cap your usage so you do not go out of bundle, You can freetext DATA BAR to 50226 or contact Vodafone Customer Care on 1907. You can opt back in at any time by freetexting NO DATA BAR to 50226. Any additional data used beyond your Tariff's data allowance will be charged at the relevant rate for the country in which you are roaming as per the pricing published on www.vodafone.ie and will be charged in Kb increments.

15. Access to 5G is strictly subject to a customer's handset 5G capability and [5G network coverage](#). Connection speeds can vary with amongst other things; local conditions, the number of users in your area, the device you are using, and general internet traffic.

16. Roaming: Under EU roaming regulations, Vodafone customers are entitled to bring their home Tariff abroad when travelling in the EEA. You can use your Tariff domestic minutes and texts while roaming in the EEA in the same way you use the allowances domestically. Your data allowance while roaming in the EEA in 2023 will be subject to a fair usage policy of 30GB and thereafter you will be charged at a rate of €0.0021609 per MB thereafter. Your data allowance while roaming in the EEA from 1 Jan 2024 onwards will be subject to a fair usage policy of 35GB and thereafter you will be charged at a rate of €0.001861816 per MB. Use of the allowance when roaming in the EEA is intended for periodic travel only, it is not meant for users roaming on a semi-permanent or permanent basis. For any other destination the monthly allocations cannot be used while roaming outside of the EEA.

See our general terms and roaming terms on www.vodafone.ie/terms and our [roaming page](#) for more information.

17. Customers may not change from this Tariff to a Tariff of lower or higher value within the first 12 months of the contract.

18. Where applicable see [Cooling Off Rights](#) for full information and our cancellation form under the Consumer Information Regulations 2013 in respect of the Tariff.

19. Vodafone reserves the right to withdraw the Tariff generally or from any particular customer at any time and to vary or amend any element of this Tariff at any time without further notice.