

## Vodafone RED Unlimited SIM Only 25

### Terms & Conditions

1. These service specific terms and conditions apply to the Vodafone Red Unlimited Sim Only 25 Price Plan (the "Tariff") and they apply in addition to and form part of the [General Terms and Conditions](#) of the Vodafone Mobile Telecommunication Service and any additional service conditions you have signed up to. For the avoidance of doubt the below terms will form part of and apply in addition to each participating customer's terms and conditions of their Vodafone Service. If there is any conflict between the Terms then the order of precedence shall be as follows: the Service Specific Terms and Conditions of the **RED Unlimited SIM Only 25** (below), followed by the Vodafone General Mobile Terms and Conditions.
2. Vodafone reserves the right to withdraw the Tariff either generally or in respect of any particular Customer at any time and to vary or amend any element of the Tariff at any time without further notice. These terms and conditions may be varied or amended for any valid commercial, technical or operational reason.
3. The Tariff is available to selected customers only. Vodafone reserves the right to determine the group of eligible customers and the group of selected customers may be varied or amended by Vodafone for any valid commercial, technical or operational reason.
4. Customers cannot avail of the RED Family or RED Family Converged discounts or the Vodafone Family and Friends discount with this Tariff. Any subscription on this Tariff will not be counted towards the eligibility rules for Red Family or Red Family Converged discounts on a multi line account.
5. The Tariff is only available to customers who already have Vodafone Broadband or one of the following Vodafone Bill Pay plans on their account; Red Unlimited Sim Only, Red Unlimited Sim Only Max, Red Unlimited 30 Day, Red Lite, Red Unlimited and Red Unlimited Max (each a "Nominated Plan"). If after the Tariff is added, you remove the Nominated Plan (so that the Tariff is the only plan on your account), you will no longer be eligible to continue availing of the Tariff and Vodafone reserves the right to move you from the Tariff to one of our Nominated Plans. In such circumstances, you expressly accept the loss of this discounted Tariff due to removal of the Nominated Plan. For the avoidance of doubt, if this Tariff has been sold to you as part of a new customer promotion, pursuant to which you are not required to meet the eligibility criteria for the Tariff, then these criteria shall not apply, and you shall be permitted to maintain the Tariff as the sole subscription on your account.
6. The Tariff is available in selected sales channels only. Vodafone reserves the right to determine the sales channel. Vodafone may vary the sales channel for any valid commercial, technical or operational reason.
7. The Tariff includes the following benefits per month: a) Unlimited any network national Minutes b) Unlimited any network national Texts c) 100 international minutes and text to other networks d) Unlimited data (maximum speed of 10 Mbps).
8. Inclusive national minutes apply to calls to Irish mobile and landlines in the Republic of Ireland, calls to your voicemail and calls to non-geographic numbers only. Excludes premium rate and directory enquiries calls.
9. Inclusive national texts apply to texts to Irish mobiles in the Republic of Ireland only. Excludes texts to landlines, premium rate texts and picture messages.
10. Inclusive international calls apply to international calls to mobiles and landline numbers and excludes other call types and/or messages including international texts, texts to landline, calls

made when roaming outside of the EEA, calls to directory enquiries, premium rate numbers, WAP, ISP or mISP numbers.

11. The monthly allocation of international texts cannot be used to send value added, premium rate numbers or to send text messages while roaming.
12. This monthly allowance allows you to make calls and texts to any international destinations within the Vodafone footprint – see International rates for a full list of countries.
13. Standard out of bundle rates will be charged once Tariff benefits are exceeded.
14. Use of, and access to, the this Tariff is subject to the below obligations when using our services: You have an obligation to mainly use our Services for private, personal, and legitimate consumer purposes only. If Vodafone is of the opinion that your usage is contrary to these principles; for example if your usage is excessive to the extent that it is negatively impacting the Vodafone Network, or if your usage constitutes commercial or fraudulent use or is in breach of the law; Vodafone reserves the right to suspend, at its absolute discretion, modify or restrict use of the service or to disconnect you from the Vodafone network. Vodafone will make reasonable efforts to contact you before suspending or terminating the Services but Vodafone are not liable for any loss you may suffer through any suspension covered by this condition.
15. Vodafone reserves the right to send you notifications regarding your usage of your voice & data allowances as part of your Tariff and can notify you when you reach certain thresholds and if/when you exceed your particular allowance. As a Customer, you may opt out at any time, from receiving such notifications by contacting Vodafone Customer Care on 1907 or freetexting NO NOTIFY DOMESTIC to 50226. You can opt back in at any time by freetexting NOTIFY DOMESTIC to 50226. As a Customer, you may proactively request from Vodafone to place a barring facility on your Vodafone Tariff. The obligation is on you, the Customer, to cap your usage so you do not go out of bundle, You can freetext DATA BAR to 50226 or contact Vodafone Customer Care on 1907. You can opt back in at any time by freetexting NO DATA BAR to 50226. Any additional data used beyond your Tariff 's data allowance will be charged at the relevant rate for the country in which you are roaming as per the pricing published on [www.vodafone.ie](http://www.vodafone.ie) and will be charged in Kb increments.
16. Access to 5G is strictly subject to a customer's handset 5G capability and [5G network coverage](#). Connection speeds can vary with amongst other things; local conditions, the number of users in your area, the device you are using, and general internet traffic.
17. Roaming: Under EU roaming regulations, Vodafone customers are entitled to bring their home Tariff abroad when travelling in the EEA. You can use your Tariff domestic minutes and texts while roaming in the EEA in the same way you use the allowances domestically. Your data allowance while roaming in the EEA in 2023 will be subject to a fair usage policy of 30GB and thereafter you will be charged at a rate of €0.0021609 per MB thereafter. Your data allowance while roaming in the EEA from 1 Jan 2024 onwards will be subject to a fair usage policy of 35GB and thereafter you will be charged at a rate of €0.001861816 per MB. Use of the allowance when roaming in the EEA is intended for periodic travel only, it is not meant for users roaming on a semi-permanent or permanent basis. For any other destination the monthly allocations cannot be used while roaming outside of the EEA. See our general terms and roaming terms on [www.vodafone.ie/terms](http://www.vodafone.ie/terms) and our [roaming page](#) for more information.
18. Customers may not change from this Tariff to a Tariff of lower value within the first 12 months of the contract.

19. Where applicable see [Cooling Off Rights](#) for full information and our cancellation form under the Consumer Rights Act 2022 in respect of the Tariff.
20. Vodafone reserves the right to withdraw the Tariff generally or from any particular customer at any time and to vary or amend any element of this Tariff at any time without further notice.