Vodafone Unlimited Mobile Broadband Terms and Conditions

The following terms and conditions apply to use of the Vodafone Unlimited Mobile Broadband price plan ("Unlimited Mobile Broadband") and are in addition to and form part of the <u>General Terms</u> and <u>Conditions of the Vodafone Mobile Telecommunications Service</u> and any additional terms you have signed up to, all of which are available on www.vodafone.ie/terms. We recommend you download and save a copy of these terms for your future reference. If there is any conflict between the terms then the order of precedence shall be as follows: these terms followed by the Vodafone General Mobile Terms and Conditions. By signing up to Unlimited Mobile Broadband you agree to the following terms:

- Unlimited Mobile Broadband enables Vodafone customers who have signed up to this price plan to use data services via their Vodafone SIM Card using an Unlimited Mobile Broadband modem.
- The price for Unlimited Broadband is €45 per month, which is a monthly recurring fee. All charges for Unlimited Mobile Broadband can be viewed at www.vodafone.ie/rates.
- The Unlimited Mobile Broadband plan allowance comprises unlimited data.
- 4. Unlimited Mobile Broadband is subject to a 12 month minimum term contract. After this minimum term, we will continue to provide you with Unlimited Mobile Broadband on a rolling basis until either of us decides to end our Agreement in the ways set out in our General Terms (referenced above). You can cancel the Unlimited Mobile Broadband at any time with 30 days' notice by contacting us; see https://n.vodafone.ie/support.html. Please note if you cancel Unlimited Mobile Broadband during the minimum term, you will have to pay an Early Termination Fee.
- 5. Unlimited Mobile Broadband is subject to availability.
- 6. Unlimited Mobile Broadband is made available at the discretion of Vodafone and Vodafone reserves the right to vary, amend, alter or withdraw this price plan and/or its terms for commercial, legal and/or regulatory reasons. Eligibility is determined by Vodafone in accordance with these terms and conditions.
- Unlimited Mobile Broadband is subject to mobile equipment capability, network coverage and availability. For information on mobile data speeds please see; https://n.vodafone.ie/support/mobile/data-speedinformation.html.
- Data Roaming is excluded from Unlimited Mobile Broadband. For the avoidance of doubt this price plan will only work within the Republic of Ireland.
- 9. Use of, and access to, Unlimited Mobile Broadband is strictly subject to you using our Services for your private, personal, and legitimate consumer purposes only. You must not use the Offer for commercial or fraudulent purposes. If Vodafone is of the opinion that your usage is contrary to these principles; for example if your usage is excessive to the extent that it is negatively impacting the Vodafone Network, or if your usage constitutes commercial or fraudulent use or is in breach of the law; Vodafone reserves the right to suspend, at its absolute discretion, modify or restrict use of the service or to disconnect you from the Vodafone Network. Vodafone will make reasonable efforts to contact you before suspending or terminating the Services but Vodafone are not liable for any loss you may suffer through any suspension covered by this condition.
- 10. The same return policy applies for new and 'As New' modems. If for any reason you wish to return your Unlimited Mobile Broadband modem to the store, you can do so within three days and receive a full refund on all charges incurred during this time. You will also receive a full refund of your first month's Unlimited Mobile Broadband tariff and no termination charges will apply. Just remember that, in order to avail of this returns policy, the modem must not be faulty due to damage caused to it whilst in your possession and must be returned complete with proof of purchase, packaging, cables, software CD and user guide. Where you are dealing as a consumer this does not affect your

cancellation rights and other rights you may have under the European Union (Consumer Information, Cancellation and Other Rights) Regulations 2013.

11. Vodafone reserves the right to withdraw Unlimited Mobile Broadband generally or from any particular Customer at any time and to vary or amend any element of the Unlimited Mobile Broadband at any time without further notice. These terms and conditions may be varied or amended by Vodafone for any valid commercial technical or operational reason as set out in the General Terms and Conditions of the Vodafone Mobile Telecommunications Service.

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