## Vodafone "Data Extra" Pay As You Go Top Up Offer Terms

Reviewed 151119

## Vodafone Data Extra - (5GB data, Vodafone calls & texts)

The following terms and conditions of the Vodafone Data Extra Offer (the "Offer") are in addition to and form part of the terms and conditions of the Vodafone Pay as you go Mobile Telecommunications Service and Vodafone Advantage Plus terms and conditions which are available on www.vodafone.ie. In the event of any conflict between the terms, the order of precedence shall be as follows; the terms and conditions set out below first, followed by the terms of Advantage Plus tariff and then the Vodafone Pay as you go Mobile Telecommunications Service.

- When you sign up to the Offer you will be automatically signing up to our Vodafone Advantage Plus tariff and Advantage Plus rates will apply after opt in. For further details of this Tariff see <a href="here">here</a>
- The Data allowance for the Offer is 5GB of data for up to 4 weeks. Usage over this allowance will be charged at standard Advantage Plus rates.
- 3. The offer of unlimited Vodafone calls and texts and 5GB of data is available until otherwise notified by Vodafone. When you top up by €20 or more in one transaction, €10 charge will be debited from your credit and the Offer will activate. This €10 charge will apply each time you top up by €20 or more in one transaction.
- 4. If you need to top up again during your 4 week Offer period, it is recommended that you top up by less than the minimum amount if you want to retain the Offer benefits for your existing 4 week Offer period. i.e. €5, €10 or €15 top up. A top up by €20 or more within an existing 28 day Offer period will activate the Offer and a new 4 week Offer period will commence. If you top up by €20 or more in one go before the expiry date, your offer will reset and any remaining allowances will not carry forward at the time of top up.
- 5. The benefits of the Offer will only be applied once you top up by €20 or more in one transaction
- The benefits associated with this Offer will expire after 4 weeks if unused.
- You must top up by the minimum amount specified above every 4 weeks in order to receive the benefits associated with this Offer otherwise standard Advantage Plus rates will apply.
- You may only avail of one top up offer at a time. When you sign up to this offer, it will replace existing top up offers and the 4 week period for those offers will immediately come to an end
- There is no carry forward of unused benefits if you change top up offers or complete a new minimum amount top up before your 4 week Offer period expires.
- 10. After opt in you will receive a confirmation text within 24 hours to confirm you have opted in
- 11. If you switch from pay as you go to Vodafone post-pay, no part or element of this Offer will be carried over
- 12. This Offer applies to all Vodafone to Vodafone standard calls, video calls and texts only and excludes the following:
  - a. Roaming: Calls, video calls and texts made and mobile internet browsing (data use) outside the Republic of Ireland. However please note that under EU Roaming regulations you can use your monthly allocation of domestic minutes/data/texts while roaming in the EU in the same way you use the allocation domestically.

- For any other destination the monthly allocation of minutes/data/texts cannot be used while roaming.
- International, Off Network and Fixed Line Calls and Texts: Calls, video calls and texts to networks other than the Vodafone Ireland mobile network:
- MMS (multimedia text) or any other type of messaging medium apart from standard SMS;
- d. Premium SMS (text) to short codes;
- e. Calls to Directory enquiry, premium rate numbers, WAP, ISP or mISP numbers.
- f. Excludes all Blackberry services including email, browser, BlackBerry Messenger and Facebook.
- 13. The 5GB data allowance can be used to access the internet via the below APN's only: BlackBerry.net & Live.vodafone.com
- 14. This Offer is subject to a Fair Usage Policy. Vodafone has developed a threshold for the Service which is currently set at 5,000 text messages to Vodafone Ireland mobiles and 5,000 minutes to Vodafone Ireland mobiles. If, Vodafone is of the opinion, that your usage of the Service materially exceeds these thresholds over the applicable 4 week Offer period, Vodafone may contact you to advise you that your usage exceeds its Fair Usage Policy. If such excessive usage continues to exceed the above thresholds after receipt of a request to desist from or alter the nature of such usage, Vodafone reserves the right, to charge you for the excessive element of your usage at Vodafone Advantage Plus rates or to suspend, modify or restrict your use of the Service or to withdraw your access to the Offer.
- 15. Access to 4G is strictly subject to a customer's handset 4G capability and 4G network coverage. Connection speeds can vary with local conditions, the number of users in your area, the device you are using, and general internet traffic. To verify 4G coverage in your area please visit www.vodafone.ie/4G
- 16. A reminder will be sent via SMS to customers on the Offer towards the end of the 4 week offer period to top up to continue to avail of the Offer. Vodafone does not warrant or represent that it shall send such a reminder and it shall not be responsible for any liability incurred by Customers as a result of its failure to do so.
- Once you sign up to this Offer, you are giving your consent to Vodafone to contact you regarding changes/enhancements to the Offer and updates while you remain signed up to this Offer.
- 18. Vodafone reserves the right to withdraw the Offer generally or from any particular Customer at any time and to vary or amend any element of this Offer at any time without further notice.
- These terms and conditions may be varied or amended by Vodafone for any valid commercial, technical or operational reason
- 20. Where applicable, you can find full information on, and our cancellation form for, cooling off rights under the Consumer Information Regulations 2013 in respect of the Offer here: https://n.vodafone.ie/support/orders.html.