

Vodafone Pay As You Go Data Rollover Terms

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Find out how data rollover works [here](#)

1. Data rollover will allow customers to carry over the unused data allowance from their previous top up offer to their next 28 day top up offer period where they reactivate their top up offer within 48 hours of the previous top up offer expiring
2. Data rollover is applicable only to customers that are opted into and activated on Chat Extra, Smart Extra or Extra top up offers. All other top up offers and pay as you go tariff plans are excluded from the data rollover benefit.
3. The rolled over allowance will be valid for 28 days, the same as top up offer validity, and will have priority over the top up offer data allowance.
4. Customers will have a grace period of 48hours from the expiry moment (28 days). Customers that top up during the grace period (day 28 to day 30) will benefit from the rollover benefit. Grace period start date is considered top up offer expiry date.
5. The rollover allowance will be given to customers in real time (at the same moment they get the top up offer allowances).
6. All customers that renew their top up offer within the top up offer validity (within 28 days) and have unconsumed data in their allowance will carry over their unconsumed data.
7. Rolled over allowance can be used while roaming, the same roaming rules apply.
8. If customer changes the offers they will lose the rollover allowance as well as the benefits associated with their current top up offer.
9. Friends and Family and Vodafone affinity offers are eligible for data rollover on the top up offer amount (chat extra, smart extra and extra). Any extra benefits such as extra data with these offers are not eligible for rollover.
10. Customers will be able to get the balance of the rollover through all the channels: My Vodafone, online, SMS, IVR.
11. When you sign up to Chat Extra, Smart Extra or Extra, you will be automatically signing up to our Vodafone Advantage Plus tariff and Advantage Plus rates will apply after opt in. To see more details on this tariff, please scroll down to view your advantage plus tariff rates here
12. Any usage over these limits will be charged at standard Advantage Plus rates.
13. Please see [full terms](#) linked to Chat Extra, Smart Extra and Extra top up offers for more information on these top up offers.
14. For queries or complaints, Vodafone Ireland Limited trading address is Mountainview, Leopardstown, Dublin 18, Republic of Ireland.
15. Where applicable, you can find full information on, and our cancellation form for, cooling off rights under the Consumer Information Regulations 2013 in respect of the Offer here: <https://n.vodafone.ie/support/orders.html>.