



Vodafone Home Price Sheet V30062023

Vodafone Home Price Plan charges

The following price plans are subject to an annual price adjustment***

PRICE PLANS Subject to 12-month contract	Monthly price	Monthly price	Monthly price	Monthly price
	Broadband	Broadband & Talk**	Broadband & TV	Broadband & Talk** & TV
Classic Broadband Up to 100Mbps	€40.00	€45.00	€65.00	€70.00
500Mb FULL FIBRE Broadband Up to 500Mbps	€40.00	€45.00	€65.00	€70.00
1 GIGABIT FULL FIBRE Broadband Up to 1000Mbps	€50.00	€55.00	€75.00	€80.00
2 GIGABIT Broadband Up to 2000Mbps†	€70.00	€75.00	€95.00	€100.00

PLEASE NOTE:

- Pricing is subject to availability of Vodafone Home Broadband at your geographical location, as identified by Vodafone. Speeds based on maximum attainable download speed subject to network coverage, customer device capability, and service usage. For more info see <https://n.vodafone.ie/support/broadband-and-landline-hub/broadband-landline/data-speed-information.html>
- A €50 Super Wi-Fi install fee may be charged in certain instances. This will be communicated to you at the point of sale if applicable. For more info see www.vodafone.ie/terms
- † To achieve broadband speeds above 1,000Mbps on a wired connection on your Gigabit 2000 Fibre Broadband product, you must use a small form-factor pluggable transceiver (SFP). This must be purchased separately and can be purchased [here](#) for €75. If using a Wi-Fi connection you do not need to purchase an SFP to achieve these speeds.
- Talk** may be provided by Broadband Voice (VOIP) or PSTN. Broadband Voice is a technology that allows customers to use home phone services over their fixed broadband connection using their modem. Find out more [here](#). Talk includes unlimited Irish landline calls. A fair usage policy applies, see www.vodafone.ie/terms for details.
- Out of bundle charges will apply to usage outside your plan allowance, see below. Customers can buy additional voice add-ons to ensure they get the best rates for the typical calls they make.
- Vodafone TV requires a minimum speed of 20Mbps required for Vodafone TV and a minimum speed of 28Mbps required for Wireless Multiroom.
- The above are our standard price plans available to new and existing Vodafone customers.
- ***Annual Price Adjustment: Each April, your monthly plan price (excluding discounts) will increase by an amount equal to the CPI rate published in January of that year plus an additional 3%. For more info see [Annual Price Adjustment page](#).

Add on Services:

- Vodafone Super Wi-Fi*: €5 per month (one extender included)
- Additional Super Wi-Fi extenders: €5 per extender per month.
- Vodafone Always Connected: €5 per month
- Vodafone Secure Net at Home: €2.99 per month



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Vodafone Home Price Plan charges from 31 January 2023 – 29th June 2023

PRICE PLANS Subject to 12 month contract	Monthly price for first 12 months***	Monthly price thereafter***	Monthly price for first 12 months***	Monthly price thereafter***	Monthly price for first 12 months***	Monthly price thereafter***	Monthly price for first 12 months***	Monthly price thereafter***
	Broadband		Broadband & Talk**		Broadband & TV		Broadband & Talk** & TV	
Simply Broadband Up to 100Mbps*	€35.00	€50.00	€35.00	€55.00	€55.00	€80.00	€55.00	€85.00
500 Fibre Broadband Up to 500Mbps*	€35.00	€60.00	€35.00	€65.00	€55.00	€90.00	€55.00	€95.00
Gigabit 1000 Fibre Broadband Up to 1000Mbps*	€45.00	€70.00	€45.00	€75.00	€65.00	€100.00	€65.00	€105.00
Gigabit 2000 Fibre Broadband Up to 2000Mbps†	€65.00	€85.00	€65.00	€90.00	€85.00	€115.00	€85.00	€120.00

PLEASE NOTE:

- For Simply Broadband customers who receive service via CGA (copper) technology, the monthly price is €5 extra per month to those prices show above.
- Pricing is subject to availability of Vodafone Home Broadband at your geographical location, as identified by Vodafone. Speeds based on maximum attainable download speed subject to network coverage, customer device capability, and service usage. For more info see <https://n.vodafone.ie/support/broadband-and-landline-hub/broadband-landline/data-speed-information.html>
- *A once-off **installation fee of €50 may apply**, depending on geographical location and service provided. This will be communicated to you at the point of sale if applicable.
- † To achieve broadband speeds above 1,000Mbps on a wired connection on your Gigabit 2000 Fibre Broadband product, you must use a small form-factor pluggable transceiver (SFP). This must be purchased separately and can be purchased [here](#) for €75. If using a Wi-Fi connection you do not need to purchase an SFP to achieve these speeds.
- Talk** may be provided by Broadband Voice (VOIP) or PSTN. Broadband Voice is a technology that allows customers to use home phone services over their fixed broadband connection using their modem. Find out more [here](#). Talk includes [unlimited Irish landline calls](#). A fair usage policy applies, see www.vodafone.ie/terms for details.
- Out of bundle charges will apply to usage outside your plan allowance, see below. Customers can buy additional voice add-ons to ensure they get the best rates for the typical calls they make.
- Vodafone TV requires a minimum speed of 20Mbps required for Vodafone TV and a minimum speed of 28Mbps required for Wireless Multiroom.
- The above are our standard price plans available to new and existing Vodafone customers which exclude discounts and promotional offers. The "First 12 months" price is available to new to Vodafone Home customers only. Pricing may change from time to time, we will provide you with at least 30 days notice of any changes to your price plan cost or any other charges. You can view your current price plan cost on your My Vodafone account (<https://n.vodafone.ie/en.html>) or on your Vodafone bill.
- ***Annual Price Adjustment: Each April, your monthly plan price (excluding discounts) will increase by an amount equal to the CPI rate published in January of that year plus an additional 3%. If your plan has a thereafter price, the price adjustment will be calculated based on that price. For more info see [Annual Price Adjustment page](#).

Add on Services:

- Vodafone Super Wi-Fi*: €5 per month (one extender included)
- Additional Super Wi-Fi extenders: €5 per extender per month.
- Vodafone Always Connected: €5 per month
- Vodafone Secure Net at Home: €2.99 per month



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Vodafone Home Price Plan charges from 1 July 2020 to 30 January 2023

PRICE PLANS Subject to 12 month contract	Monthly price for first 12 months	Monthly price thereafter	Monthly price for first 12 months	Monthly price thereafter	Monthly price for first 12 months	Monthly price thereafter	Monthly price for first 12 months	Monthly price thereafter
	Broadband		Broadband & Talk**		Broadband & TV		Broadband & Talk** & TV	
Simply Broadband Up to 100Mbps*	€35.00	€50.00	€35.00	€55.00	€55.00	€80.00	€55.00	€85.00
500 Fibre Broadband Up to 500Mbps*	€35.00	€60.00	€35.00	€65.00	€55.00	€90.00	€55.00	€95.00
Gigabit 1000 Fibre Broadband Up to 1000Mbps*	€45.00	€70.00	€45.00	€75.00	€65.00	€100.00	€65.00	€105.00
Gigabit 2000 Fibre Broadband Up to 2000Mbps†	€65.00	€85.00	€65.00	€90.00	€85.00	€115.00	€85.00	€120.00

PLEASE NOTE:

- For Simply Broadband customers who receive service via CGA (copper) technology, the monthly price is €5 extra per month to those prices show above.
- Pricing is subject to availability of Vodafone Home Broadband at your geographical location, as identified by Vodafone. Speeds based on maximum attainable download speed subject to network coverage, customer device capability, and service usage. For more info see <https://n.vodafone.ie/support/broadband-and-landline-hub/broadband-landline/data-speed-information.html>
- *A once-off **installation fee of €50 may apply**, depending on geographical location and service provided. This will be communicated to you at the point of sale if applicable.
- † To achieve broadband speeds above 1,000Mbps on a wired connection on your Gigabit 2000 Fibre Broadband product, you must use a small form-factor pluggable transceiver (SFP). This must be purchased separately and can be purchased [here](#) for €75. If using a Wi-Fi connection you do not need to purchase an SFP to achieve these speeds.
- Talk** may be provided by Broadband Voice (VOIP) or PSTN. Broadband Voice is a technology that allows customers to use home phone services over their fixed broadband connection using their modem. Find out more [here](#). Talk includes [unlimited Irish landline calls](#). A fair usage policy applies, see www.vodafone.ie/terms for details.
- Out of bundle charges will apply to usage outside your plan allowance, see below. Customers can buy additional voice add-ons to ensure they get the best rates for the typical calls they make.
- Vodafone TV requires a minimum speed of 20Mbps required for Vodafone TV and a minimum speed of 28Mbps required for Wireless Multiroom.
- The above are our standard price plans available to new and existing Vodafone customers which exclude discounts and promotional offers. The "First 12 months" price is available to new to Vodafone Home customers only. Pricing may change from time to time, we will provide you with at least 30 days notice of any changes to your price plan cost or any other charges. You can view your current price plan cost on your My Vodafone account (<https://n.vodafone.ie/en.html>) or on your Vodafone bill.

Add on Services:

- Vodafone Super Wi-Fi*: €5 per month (one extender included)
- Additional Super Wi-Fi extenders: €5 per extender per month.
- Vodafone Always Connected: €5 per month
- Vodafone Secure Net at Home: €2.99 per month



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Vodafone Home Price Plan charges from 14 October 2019 – 30 June 2020

PRICE PLANS Subject to 12 month contract	Monthly price for first 12 months	Monthly price thereafter	Monthly price for first 12 months	Monthly price thereafter	Monthly price for first 12 months	Monthly price thereafter	Monthly price for first 12 months	Monthly price thereafter
	Broadband		Broadband & Talk**		Broadband & TV		Broadband & Talk** & TV	
Simply Broadband Up to 100Mbps	€40.00	€50.00	€40.00	€55.00	€60.00	€80.00	€60.00	€85.00
150 Fibre Broadband Up to 150Mbps*	€40.00	€60.00	€40.00	€65.00	€60.00	€90.00	€60.00	€95.00
300 Fibre Broadband Up to 300Mbps*	€50.00	€70.00	€50.00	€75.00	€70.00	€100.00	€70.00	€105.00
500 Fibre Broadband Up to 500Mbps (Siro only)	€50.00	€70.00	€50.00	€75.00	€70.00	€100.00	€70.00	€105.00
Gigabit 1000 Fibre Broadband Up to 1000Mbps*	€60.00	€80.00	€60.00	€85.00	€80.00	€110.00	€80.00	€115.00

PLEASE NOTE:

- Pricing is subject to availability of Vodafone Home Broadband at your geographical location, as identified by Vodafone. Speeds based on maximum attainable download speed subject to network coverage, customer device capability, and service usage.
- *A once-off **installation fee of €99 may apply**, depending on geographical location and service provided. This will be communicated to the customer at the point of sale.
- Talk refers to our Broadband Voice product (or VoIP). Broadband Voice is a technology that allows customers to use home phone services over their fixed broadband connection using their modem. Find out more [here](#).
- **Talk includes unlimited Irish landline calls. A fair usage policy of 5,000 local and national call minutes applies.
- Out of bundle charges may apply if customers with Talk make additional calls outside their plan, for example mobile or international. Customers can buy additional voice add-ons to ensure they get the best rates for the typical calls they make. Out of bundle charges can be found [here](#)
- Minimum speeds of 20Mbps required for Vodafone TV and minimum of 28Mbps required for Wireless Multiroom.
- The above are our standard price plans available to new and existing Vodafone customers which exclude discounts and promotional offers. The "First 12 months" price is available to new to Vodafone Home customers only. Pricing may change from time to time, we will provide you with at least 30 days notice of any changes to your price plan cost or any other charges. You can view your current price plan cost on your My Vodafone account (<https://n.vodafone.ie/en.html>) or on your Vodafone bill.



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Vodafone Home Price Plan charges from 1 May 2019 to 14 October 2019

Broadband and Voice Pricing	Price per month of the first 6 months of contract	Price per month after 6 months	Price per month of the first 6 months of contract	Price per month after 6 months	Price per month of the first 6 months of contract	Price per month after 6 months
	Broadband		Broadband & Talk (Home Essentials*)		Broadband & Talk (Home Unlimited*)	
Simply Broadband Up to 100Mbps	€30	€45	€30	€50	€30	€60
Vodafone Fibre Broadband 150 Up to 150Mbps	€30	€55	€30	€60	€30	€70
Vodafone Fibre Broadband 300 Up to 350Mbps	€30	€65	€30	€70	€30	€80
Vodafone Fibre Broadband 1000 (Eir) Up to 1000Mbps	€30	€90	€30	€95	€30	€105
Gigabit Broadband 1000Mbps (SIRO) Up to 1000Mbps	€30	€55	€30	€60	€30	€70

*Home essential includes calls to all Irish landline destinations. Home unlimited includes calls to all Irish landline and mobile destinations.

A fair usage policy of 5,000 local and national call minutes from your landline to another Irish landlines; and 1,500 call minutes from your landline to an Irish mobiles applies.

Broadband and TV	Price per month of the first 6 months of the contract	Price per month after 6 months	Price per month of the first 6 months of the contract	Price per month after 6 months
	Broadband & TV Basic		Broadband & TV Plus	
Simply Broadband Up to 100Mbps	€30	€70	€30	€80
Vodafone Fibre Broadband 150 Up to 150Mbps	€30	€70	€30	€80
Vodafone Fibre Broadband 300 Up to 350Mbps	€30	€80	€30	€90
Vodafone Fibre Broadband 1000 (Eir) Up to 1000Mbps	€30	€105	€30	€110
Gigabit Broadband 1000Mbps (SIRO) Up to 1000Mbps	€30	€70	€30	€80



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Broadband, Voice & TV	Price per month of the first 6 months of the contract	Price per month after 6 months	Price per month of the first 6 months of the contract	Price per month after 6 months	Price per month of the first 6 months of the contract	Price per month after 6 months	Price per month of the first 6 months of the contract	Price per month after 6 months
	Broadband & Talk (Home Essentials*) & TV Basic		Broadband & Talk (Home Unlimited*) & TV Basic		Broadband & Talk (Home Essentials*) & TV Plus		Broadband & Talk (Home Unlimited*) & TV Plus	
Simply Broadband Up to 100Mbps	€30	€75	€30	€80	€30	€85	€30	€90
Vodafone Fibre Broadband 150 Up to 150Mbps	€30	€75	€30	€80	€30	€85	€30	€90
Vodafone Fibre Broadband 300 Up to 350Mbps	€30	€85	€30	€95	€30	€95	€30	€105
Vodafone Fibre Broadband 1000 (Eir) Up to 1000Mbps	€30	€110	€30	€120	€30	€115	€30	€125
Gigabit Broadband 1000Mbps (SIRO) Up to 1000Mbps	€30	€75	€30	€80	€30	€85	€30	€90

*Home essential includes calls to all Irish landline destinations. Home unlimited includes calls to all Irish landline and mobile destinations.

A fair usage policy of 5,000 local and national call minutes from your landline to another Irish landlines; and 1,500 call minutes from your landline to an Irish mobiles applies.

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Vodafone Home Other Charges

RATES AS OF 4th JULY 2014 - VAT INCLUSIVE. All rates are in euro cent per minute unless otherwise stated. Calls are rounded up the nearest minute and cent. All calls are charged per minute unless otherwise stated.

Mobile

	Evening	Daytime	Weekend	Setup charge	Minimum charge
MOBILE SATELLITE SERVICE	702.42	702.42	702.42	0.00	0.00
Meteor/O2/Tesco Mobile/ Three network/Eircom mobile/ Vodafone/Imagine Mobile	22.00	22.00	22.00	9.8	0.00

Local and national

	Evening	Daytime	Weekend	Setup charge	Minimum charge
VODAFONE DIRECTORY	80.31	80.31	80.31	80.31	0.00
Eircom - 1901	0.00	0.00	0.00	0.00	0.00
1902	0.00	0.00	0.00	0.00	0.00
1903	0.00	0.00	0.00	0.00	0.00
BT - 1904	0.00	0.00	0.00	0.00	0.00
Meteor - 1905	0.00	0.00	0.00	0.00	0.00
SwiftCall - 1906	0.00	0.00	0.00	0.00	0.00
Vodafone - 1907	0.00	0.00	0.00	0.00	0.00
Chorus/NTL - 1908	0.00	0.00	0.00	0.00	0.00

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O2 - 1909	0.00	0.00	0.00	0.00	0.00
11811	200.00	200.00	200.00	200.00	0.00
11818	200.00	200.00	200.00	200.00	0.00
11850	200.00	200.00	200.00	200.00	0.00
11860	200.00	200.00	200.00	200.00	0.00
11888	350.00	350.00	350.00	350.00	0.00
VOIP	4.50	4.50	4.50	9.80	0.00
VOIP CALLS IRELAND	4.50	4.50	4.50	9.80	0.00
Free	0.00	0.00	0.00	0.00	0.00
Perlico - 1912	0.00	0.00	0.00	0.00	0.00
Three - 1913	0.00	0.00	0.00	0.00	0.00
11890	350.00	350.00	350.00	350.00	350.00
Eircom PYG 1891	4.50	4.50	4.50	9.80	0.00
Eircom PYG 1892	4.50	4.50	4.50	9.80	0.00
Eirpage 821	4.50	4.50	4.50	9.80	0.00
Eirpage 822	4.50	4.50	4.50	9.80	0.00
Anytime Dial-Up	4.50	4.50	4.50	9.80	0.00



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Local	4.50	4.50	4.50	9.80	0.00
Local Rate access	4.50	4.50	4.50	9.80	0.00
National	4.50	4.50	4.50	9.80	0.00
Perlico Internet	1.94	1.94	1.94	9.80	0.00
Universal Access Service	4.50	4.50	4.50	9.80	0.00
BT Dialup Surf No Limits	0.00	0.00	0.00	0.00	0.00
BT Dialup Netsmart	0.00	0.00	0.00	0.00	0.00
1850 Call Save*	4.50	4.50	4.50	9.80	0.00
1890 LoCall mobile to mobile*	4.50	4.50	4.50	9.80	0.00
0818 (Universal Access) mobile to landline number*	4.50	4.50	4.50	9.80	0.00
076 (Calls to Voice over IP numbers)*	4.50	4.50	4.50	9.80	0.00

* Calls are deducted from your price plan minutes first, then mobile to landline rates are charged as per your price plan. This will be displayed in your bills as standard rate numbers.

International rates

	To a fixed line	To a mobile	Setup charge
UK	12.00c	23.37c	9.80c (to fixed line only)
EU Countries	23.37c	23.37c	0.00c
Other Europe	30.00c	40.00c	9.80c
USA & Canada	12.00c	12.00c	9.80c
Rest of the world	195.00c	195.00c	9.80c



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UK - United Kingdom

EU Countries – Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden & United Kingdom The list of countries subject to the cap also include Aland Islands, Bonaire, Canary Islands, Ceuta, Curacao, French Guiana, French West Indies, Gibraltar, Guadeloupe, Guernsey, Iceland, Isle Of Man, Jersey, La Desirade, Liechtenstein, Madeira, Martinique, Mayotte, Melilla, Norway, Reunion, Saba, Saint Barthelemy, Saint Eustatius / Statia, Saint Kitts And Nevis, Saint Martin / Sint Maarten, Suriname, Switzerland & Vatican State.

Other Europe Countries - Albania, Andorra, Australia, Azerbaijan, Belarus, Bosnia & Hercegovina, Cyprus (Turkey), Faroe Islands, Georgia, Greenland, Kosovo, Macedonia, Moldova, Monaco, Montenegro, New Zealand, Russia, San Marino, Serbia, Tunisia, Turkey, Ukraine

USA & Canada - United States of America & Canada

Rest of the World - Afghanistan, Algeria, Angola, Anguilla, Antigua & Barbuda, Argentina, Armenia, Aruba, Ascension Island, Bahamas, Bahrain, Bangladesh, Barbados, Belize, Benin, Bermuda, Bhutan, Bolivia, Botswana, Brazil, Brunei, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde Island, Cayman Islands, Central African Republic, Chad, Chile, China, Colombia, Comoros, Congo, Congo Democratic Republic, Cook Islands, Costa Rica, Cuba, Guantanamo Bay, Cyprus (Turkey) Mobile, Diego Garcia, Djibouti, Dominica, Dominican Republic, East Timor, Ecuador, Egypt, El Salvador, Equatorial Guinea, Eritrea, Ethiopia, Falkland Islands, Fiji, French Polynesia, Gabon, Ghana, Grenada, Guam, Guatemala, Guinea, Guinea Bissau, Guyana, Haiti, Honduras, Hong Kong, India, Indonesia, Iran, Iraq, Israel, Ivory Coast, Jamaica, Japan, Jordan, Kazakhastan, Kenya, Kiribati, Korea North, Kuwait, Kyrgyzstan, Laos, Lebanon, Lesotho, Liberia, Libya, Macao, Madagascar, Malawi, Malaysia, Maldives, Mali, Marshall Islands, Mauritania, Mauritius, Mexico, Micronesia, Mongolia, Montserrat, Morocco, Mozambique, Myanmar, Namibia, Nauru, Nepal, New Caledonia, Nicaragua, Niger, Nigeria, Northern Mariana, Oman, Pakistan, Palau, Palestine, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Rwanda, Samoa American, Samoa Western, Sao Tome & Principe, Saudi Arabia, Senegal, Seychelles, Sierra Leone, Singapore, Solomon Islands, Somalia, South Africa, South Sudan, Sri Lanka, St Helena, St Lucia, St Pierre & Miquelon, St Vincent & Gren., Sudan, Swaziland, Syria, Taiwan, Tajikstan, Tanzania, Thailand, Togo, Tokelau, Tonga, Trinidad & Tobago, Tunisia Mobile, Turkmenistan, Turks & Caicos, Tuvalu, Uganda, United Arab Emirates, Uruguay, Uzbekistan, Vanuatu, Venezuela, Vietnam, Virgin Islands UK, Virgin Islands US, Wake Island, Wallis & Futuna, Yemen, Zambia, Zimbabwe

Add ons

Unlimited Calls to International Landlines (24 Countries)	€7.50
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Unlimited Calls to International Mobiles (24 Countries)	€10.00
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Unlimited Calls to International Landlines & Mobiles (24 Countries)	€15.00
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The above call packages provide unlimited calls to the following 24 countries:

Australia, China, Greece, Netherlands, Italy, Portugal, New Zealand, Romania, United Kingdom, France, Germany, Canada, Luxembourg, Poland, Sweden, Slovenia, USA (excluding Hawaii & Alaska), Switzerland, Liechtenstein, Denmark, Norway, Belgium, Austria, Spain.

A fair usage policy of 1500 minutes applies.

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Call barring charges

Charge		Connection	Monthly
Temporary off service	Temporary off service	€24.58	€0.00
Outward service barred	Outgoing calls barred	€24.58	€4.61
Freephone access	Freephone access	€24.58	€3.06
Inward service barred	Incoming calls barred	€24.58	€3.99
PRS+ISD+XCH+STD barred	Premium rate , international , calls barred	€24.58	€3.99
PRS+ISD+XCH barred	Premium rate & calls barred	€24.58	€3.99
PRS+ISD barred	Premium rate & calls barred	€24.58	€3.99
PRS+mobile barred	Premium rate & mobile calls barred	€24.58	€3.99
PRS barred	Premium rate calls barred	€0.00	€0

Other charges

Wireless Modem	Modem is loaned to you at no cost and must be returned at the end of the relevant subscription		
Modem non return fee - devices issued before 11/01/16	€30		
Modem non return fee - devices issued on or after 11/01/16 Huawei HG 659 and VOX 3	€60		
Modem non return fee - devices issued on or after 21/11/19 VOX 3	€70		
Gigabox+ WiFi 6 Modem non return fee	€130		

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Small form-factor pluggable transceiver (SFP)	€75
TV equipment non return fee	€120
Multi-room non return fee - devices issued on or after 21/11/2019	€100
Replacement modem	€60
Installation fee	Landline connection standard cost €50, but free if landline is already in place Non fibre Vodafone packages (up to 24Mbps): €50 once off charge Simply broadband packages (up to 100mbps): €50 once off charge Vodafone fibre broadband from 150mbps to 500mbps packages: €50 once off charge Vodafone Gigabit Broadband 1GBps and 2GBps: €50 once-off charge Super-WiFi: €50 once off charge Multi-room: €99
Termination Charge	If the customer terminates the contract after expiry of the cooling-off period, but during the minimum term, the customer shall be required to pay a fee equal to the monthly commitment multiplied by the remaining months of the minimum term. In circumstances where the customer is paying any applicable set up fee by way monthly instalments (see above Installation/Set Up Fee); where the contract is terminated before the end of the 12 month repayment period; any outstanding balance of the set-up fee will be added to your "termination fee" in your final bill.
Engineer modem installation (optional/if requested)	€30
Missed engineer appointment	€25
Voice /Broadband Service Downgrade Fee	€25 downgrade fee applies after expiry of the cooling-off period, but during the minimum term. You will be subject to a new minimum term from the date of the downgrade.
TV Service Downgrade Fee	A downgrade fee of €150 applies to customers who signed up to TV services and who wish to downgrade their TV service to another service during the minimum contract term (after the expiry of the cooling-off period). You will be subject to a new minimum term from the date of the downgrade.
Red Protect (device protection and antivirus)	€2.99 per month (1 licence pack) €3.99 per month (3 licence pack)

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€5.99 per month (5 licence pack)
€6.99 per month (8 licence pack)

Paper copies of bills

€2.00 per bill copy, provided at the customer's request.

Late payment fee

€10 per event. This will be applied if your Direct Debit fails due to insufficient funds in your account, on the second and subsequent failed attempts.

Reconnection fee

€25.00

Standard phone / DECT handset rental (effective 17/02/2014)

€2.82 per month

Call management services

Service	Connection / Setup	Monthly	Check	Cancellation	Call charge
Call forwarding	€0.29	€0.00	€0.14	€0.00	The appropriate standard call charges will apply to the call forwarded portion of the call
Number diversion service	€36.30	€10.15	€0.00	€0.00	The appropriate standard call charges will apply to the call forwarded portion of the call
Call waiting	€0.00	€0.00	€0.00	€0.00	
Three-way calling	€0.00	€0.00	€0.00	€0.00	Normal charge for each element of 3 way call
Abbreviated calling	€0.14	€0.00	€0.14	€0.14	
Hotline service	€0.00	€0.00	€0.00	€0.00	
Call answering	€0.00	€1.46	€0.00	€0.00	
Family Mailbox	€0.00	€2.20	€0.00	€0.00	



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Caller display	€0.00	€0.00	€0.00	€0.00
Ringback	€0.11	€0.00	€0.00	€0.00

Premium

	Evening	Daytime	Weekend	Setup charge	Minimum charge
VOIP	4.50	4.50	4.50	9.80	0.00
VOIP calls Ireland	4.50	4.50	4.50	9.80	0.00
International premium	702.42	702.42	702.42	0.00	0.00
Premium 1560	180.00	180.00	180.00	6.70	0.00
International Freephone Service	0.00	0.00	0.00	0.00	0.00
Mobile satallite service	702.42	702.42	702.42	0.00	0.00
PREMIUM 1511	0.00	0.00	0.00	0.00	50.00
PREMIUM 1512	0.00	0.00	0.00	0.00	50.00
PREMIUM 1513	0.00	0.00	0.00	0.00	70.00
PREMIUM 1514	0.00	0.00	0.00	0.00	90.00
PREMIUM 1515	0.00	0.00	0.00	0.00	120.00
PREMIUM 1516	0.00	0.00	0.00	0.00	180.00
PREMIUM 1517	0.00	0.00	0.00	0.00	250.00

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PREMIUM 1518	0.00	0.00	0.00	0.00	350.00
PREMIUM 1520	30.00	30.00	30.00	0.00	7.00
PREMIUM 1530	50.00	50.00	50.00	0.00	6.70
PREMIUM 1540	70.00	70.00	70.00	0.00	6.70
PREMIUM 1550	120.00	120.00	120.00	0.00	6.70
PREMIUM 1560	180.00	180.00	180.00	0.00	7.00
PREMIUM 1570	240.00	240.00	240.00	0.00	6.70
PREMIUM 1580	295.00	295.00	295.00	0.00	6.70
PREMIUM 1590	350.00	350.00	350.00	0.00	6.70
PREMIUM 1599	0.00	0.00	0.00	0.00	350.00