

V by Vodafone App

Welcome to the Vodafone V App (the “App”), provided by Vodafone Ireland Limited (“We”). Registered Office: MountainView, Leopardstown, Dublin 18. Registered in Ireland with a company number 326967.

1. Licence

We grant you a non-exclusive, non-transferable licence to download and use the App on one device that you own or control for personal non-commercial use only.

2. Charges

The App can be used to activate and manage IOT tariffs in connection with certain Vodafone IOT devices and V SIM cards. You may also be able to subscribe to additional services related to your connected devices via the App. Charges may apply to such subscriptions but these will be made clear to you at the point of purchase.

In addition to the cost of the subscriptions there may be data charges for downloading and using the App in Ireland. If you access the App outside of Ireland, you may incur data charges at the standard data rates applicable to your mobile tariff for roaming.

3. Your responsibilities

You will need to check that the App is compatible with your device prior to downloading. In order to make full use of the App you will need to connect either a V SIM or connected device, these are sold separately.

You may not copy, distribute, unzip, reverse engineer, decompile or otherwise disassemble the App or use any of its constituent elements in any way, save as permitted by applicable law.

3. Exclusion of warranties and limitation of liability

To the fullest extent permitted by Applicable law, the App is provided to you “as is”, without support or maintenance. Vodafone has taken reasonable care to ensure that the App doesn’t contain any inaccuracies, errors, viruses or defects. However, neither we nor our licensors warrant that the App will meet your requirements or that the operation of the App will be uninterrupted or error free. To

the extent permitted by law we and our licensors disclaim and exclude all warranties, representations, conditions and other terms of any kind, express or implied and whether arising by statute, common law or otherwise. In any event, our maximum liability and sole remedy to you is a refund of the price of the App (if any) at the time of your purchase. This clause does not affect your legal rights as a consumer. We are not responsible for any third party IOT device you connect to the App.

4. Registration

If you are a Vodafone customer the App will automatically identify your account details and link the App installed on your device to your Vodafone Account.

If you are not currently a Vodafone mobile customer, you will be required to register certain details including your mobile phone number and your email address in order to use the App and any related services.

5. Your Information

We will collect information to provide you with the Services via the V-App. We will collect, use, store or share your information in accordance with our V-App supplement and the Vodafone privacy policy.

6. General

These Terms shall be governed and interpreted in accordance with Irish law and you and we both consent to the non-exclusive jurisdiction of the Irish courts.

Contact us

Phone: 1800805718 (from Vodafone Mobile, Irish landlines or other mobiles)

Or contact us online at
<https://n.vodafone.ie/support.html>

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