Business Mobile Christmas 2021 Handset Promotional Offer Terms and Conditions

Reviewed: 1 November 2021

Business Mobile Christmas 2021 Handset Promotional Offer

These terms and conditions apply to the Vodafone Business Mobile Christmas 2021 promotional offer pursuant to which eligible customers can receive up to €200 off a handset when they sign up to a 24 month unlimited bill pay plan between the 1st November 2021 and 4th January 2022 (each an "Offer" and together the Offers). These Offer terms will apply in addition to the General Terms and Conditions under which you enjoy access to Vodafone's Mobile Telecommunications Services (found here: <u>https://n.vodafone.ie/terms/business.html</u>) and any additional applicable service specific terms that you have signed up to. These terms form part of your agreement with us.

By accepting the Offer, you agree with the following terms:

- This Offer is available to Eligible Customers only. Eligible Customers are business customers who; (i) switch their mobile number to a RED Business Unlimited 24 month plan from another network provider or (ii) sign up to a RED Business Unlimited 24 month plan as a first time connection. Small Office/Home Office (SOHO) customers who are signing up to the following plans are also eligible customers.
 - a) RED Unlimited Lite
 - b) RED Unlimited
 - c) RED Unlimited Max
- Eligibility is determined by Vodafone in accordance with these terms and conditions. Vodafone's decision in respect thereof shall be final. The Offer excludes existing Vodafone bill pay customers, customers moving from Vodafone Prepay to Vodafone Bill Pay and deferred ports.
- 3. The Offer Period is 1 November 2021 to 4 January 2022 inclusive only.
- 4. Eligible Customers who purchase any handset during the promotional period will receive a discount of up to €200 including VAT (€162.60 excluding VAT) off the upfront cost of their handset. The discount varies per handset. 'Selected Handsets' will be used to promote the Offer however the discount will not be exclusive to these handsets alone. 'Selected Handsets' and associated discounts include the following:
 - a) Up to €200 off iPhone 13
 - b) Up to €200 off Samsung S21
- Vodafone reserves the right to vary the Selected Handsets, and the associated discount provided for any handset, available with this Offer from time to time at its sole discretion.
- The Offer is up to €200 off a handset. Where the cost of the device is less than €200 the customer will receive the handset free of charge.
- 7. The Offer is available in all Vodafone Retail and Franchisee store, online on Vodafone.ie and via our telesales channel.

- 8. Eligible Customers can avail of a discount on one Handset in connection with this Offer only.
- 9. This Offer is subject to availability while stocks last.
- 'Vodafone Christmas Gift with Purchase' eligible Customers who avail of the Gift with Purchase Offer are also entitled to a €50 voucher for the following vendors:
 - a) Penney's
 - b) Supervalu
 - c) Lifestyle Sports
 - d) Gift House
 - e) vodafonefaf.ie/VodafoneFAF.ie
- 11. Eligible Customers will be sent an email or SMS 14 working days after connection, which will contain a unique code and a website URL. The customer will simply log onto the website, enter their unique code, select their preferred gift card and complete their claim form. Valid claims will receive their €50 Gift Card instantly via email.
- 12. All vouchers must be redeemed by 28/02/2022. The redemption portal will be removed following this date.
- 13. Please note that the voucher will have an expiry date and the voucher must be used before that expiry date, otherwise the voucher will be void. The gift vouchers will not have an expiry less than five years from the date the customer redeems their voucher.
- 14. For full terms and conditions of this offer please visit https://n.vodafone.ie/terms/business.html
- 15. Vodafone reserves the right to withdraw the Offer at any time and/or to vary or amend any element of the Offer at any time without further notice.
- Vodafone further reserves the right at our absolute discretion to vary or amend these terms and conditions for valid commercial, technical or operational reasons.
- 17. In the event of abuse or fraud affecting the proper operation of the Offer, Vodafone reserves the right, in its sole discretion, to refuse participation in the Offer and/or to fully revoke the Offer.
- 18. By deciding to avail of the Offer, you agree that we will provide you with service before the expiry of your 14 day cancellation period and you acknowledge that you may be liable for any service charges incurred during the cancellation period even if you cancel the contract.