

Vodafone Office Broadband Only

Reviewed: 1 March 2021

Vodafone Office Broadband Only terms & conditions

1. The following terms and conditions of the Vodafone Office Broadband Only product are in addition to and form part of the terms and conditions of the the Vodafone Fixed Line and Fixed Broadband Services and the Next Generation Access/Fibre Broadband Services which are available at: <http://www.vodafone.ie/terms/services/#FixedLineB> and <http://www.vodafone.ie/terms/services/#fibre> respectively (together, the Vodafone Office product Standard Terms and Conditions).
2. In the event of any conflict between the terms, the order of precedence shall be as follows; the terms and conditions set out below first, followed by the terms of the Next Generation Access/Fibre Broadband Services and the terms of the Vodafone Fixed Line and Fixed Broadband Services last.
3. In respect of Broadband services, the Service will support Broadband with a Voice Service (PSTN); or Standalone Broadband (PSTN barred). The Customer acknowledges and accepts that in choosing the Standalone Broadband product, the Service will not support existing PSTN/traditional voice line dependent services such as, but not limited to:
 - Landline, and in particular calls to the Emergency Services
 - Monitored alarm or panic/assistance button/service
 - Fax Line
 - TV Service using phone line
 - Older TV set top boxes
 - Any service that relies on the use of a traditional phone line
4. This product is subject to an eighteen (18) month minimum term.
5. Broadband speeds advertised for this product are maximum speeds and may not be always possible depending upon a number of factors.
6. If a new modem is required for this service it must be purchased separately and is not included in the product price.
7. Unlimited service carries a fair usage policy (FUP) and Vodafone reserve the right to charge for usage in excess of the advertised FUP or amend the service in terms of bandwidth speeds limitations or other measures such as restricting service types.
8. The fair usage limit for this product is 300GB per month.
9. This product will only be available in certain geographic areas as indicated by Vodafone. The product will be available in other areas but the advertised speeds will not be available in those areas. The customer acknowledges that this is the case.
10. Existing Customers can migrate to this product but may incur a one off migration charge of €25.
11. In circumstances where the customer terminates this contract during the eighteen (18) month minimum term a termination charge will applying calculated as follows: MONTHLY RECURRING CHARGE X NUMBER OF MONTHS REMAINING IN THE MINIMUM TERM.