

Vodafone Office Control

Reviewed: 1 March 2021

Vodafone Office Control Terms and Conditions

The 6 months free broadband offer is available to Vodafone business mobile customers who do not already have a Vodafone fixed line. The offer is available for a limited time only and is subject to entering a minimum term fixed line contract of 18 months. 3 months free broadband is available for non-Vodafone mobile customers. Price reverts to €59.99 after offer period of 6 or 3 months respectively.

1. The following terms and conditions of the Vodafone Office Control for Business Unlimited Tariff (the "Tariff") are in addition to and form part of the General Terms and Conditions of the Vodafone Fixed Line and Fixed Broadband Services. In the event of any conflict, these terms and conditions shall prevail.
2. The price plan is for a minimum of 12 months, as agreed by the customer via a signed contract, or an e mail/ on-line sales process, or a telephone conversation with a Vodafone agent as the case may be.
3. The Tariff is available to single line business customers only.
4. The €59.99 price point applies to existing Vodafone mobile customers only.
5. Customers may use the Tariff to make unlimited calls to national numbers in the Republic of Ireland (including mobile numbers, landline numbers) and Northern Ireland landline numbers with the prefix 048 and 028. Calls to certain numbers are excluded from the Tariff (including: international numbers, LoCall (1890) numbers, CallSave (1850) numbers, FreeFone (1800) numbers, directory enquiry services, easi-connect and premium rate numbers, WAP, e-trieve and Vodafone mobile ISP numbers).
6. The Tariff is subject to a fair usage policy, which is defined by as follows:

Type of call/broadband	Monthly fair usage policy
Calls to local, national and UK landline numbers	1,500 minutes
Calls to any network ROI and UK mobile numbers	1,500 minutes
Broadband	Upload and download of 300GBytes per month. If you exceed this usage allowance, Vodafone shall be entitled to charge 1c /MByte for any additional usage.

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8. All inclusive calls apply for the first 60 minutes. After this calls will be rated at the standard rates. To avoid these call charges simply hang up in the 59th minute and redial.

9. The call thresholds are set in accordance with the average customer usage and are regularly reviewed to ensure their suitability. Usage in excess of the fair usage policy thresholds will be charged at the standard rates. If, in the reasonable opinion of Vodafone, your usage is deemed excessive or unreasonable, we may ask you to moderate your usage. If, after we have asked you to moderate your usage, you fail to do so, we reserve the right to transfer you to a tariff which does not include unlimited calls or to suspend or terminate your Service provided under this Tariff.
10. Under no circumstance are the types of calls listed below included within the Tariff. All such calls will be charged for at Vodafone's standard rates
 1. Calls to or from any Mobile Gateway or 'SIM box' (as described in ComReg Information Notice 15/03)
 2. Calls hosted via a 'Prolink'
11. If you transfer your broadband service to another operator, your phone service will migrate automatically to our Vodafone Office Phone service. If you have ordered broadband service becomes ineligible for broadband we will activate you automatically on our Vodafone Office Phone service.
12. You agree not to resell, sub-licence or attempt to resell, sub-licence or otherwise exploit commercially the Tariff, or the Service (as described in the General Terms and Conditions of the Vodafone Mobile Telecommunications Service) or any part of the Service provided under this Tariff.
13. Customers on the Tariff cannot carry over any remaining minutes or texts to the next month.
14. Customers migrating to the Tariff cannot carry over any remaining minutes or texts from a previous tariff. Customers migrating from the Tariff cannot carry over any remaining minutes or texts to a new tariff.
15. The contract term for the Tariff is 12/18 months. Customers wishing to cancel their subscription to the Tariff during the contract term will be charged a cancellation charge. This charge will be calculated by multiplying the number of remaining months in contract by the subscriber monthly rental charge. In addition, Vodafone reserves the right to recover any unique investment given to you, the customer, in the form of loyalty credit, free/subsidised hardware or bespoke tariff offering. This investment will be recovered on a pro-rated basis for the months remaining in your contract. Customers may terminate this contract as set out in the general terms and conditions under which you enjoy access to Vodafone's mobile telecommunications services. At the end of the contract term, this contract will automatically roll-over on a monthly basis until terminated by either the customer or Vodafone upon 28 days' written notice.
16. Vodafone reserves the right to withdraw the Tariff either generally or in respect of any particular customer at any time and to vary or amend any element of the tariffs at any time without further

notice. These terms and conditions may be varied or amended for any valid commercial, technical or operational reason.

17. The €59.99 tariff rate is ex vat and is applicable to all Vodafone customers.