

Vodafone Office Terms and Conditions – From 1st April 2015

Reviewed: 1 March 2021

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The following terms and conditions are in addition to and form part of the terms and conditions of the Vodafone Fixed Line and Fixed Broadband Services the Next Generation Access/Fibre Broadband Services which are available at <http://www.vodafone.ie/terms/services/#FixedLineBB> and at <http://www.vodafone.ie/terms/services/#fibre> respectively (together, the Vodafone Office product Standard Terms and Conditions) and are applicable to all customers signing up to Vodafone Office contract from 1st April 2015

In the event of any conflict between the terms, the order of precedence shall be as follows; the terms and conditions set out below first, followed by the terms of the Next Generation Access/Fibre Broadband Services and the terms of the Vodafone Fixed Line and Fixed Broadband Services last.

The following usage policies apply:

- **Simply Broadband for Business;** No data allowance cap applies to Broadband usage within each billable month. This product does not support voice.
 - **Office Unlimited;** fair usage policy of 1,500 minutes applies to the total of all local, national and UK landline calls made within each billable month, 1,500 minute fair usage applies to the total of all Irish mobile and UK mobile network calls made within each billable month & no data allowance cap applies to Broadband usage within each billable month.
 - **Office Professional;** fair usage policy of 1,500 minutes applies to the total of all local and national landline calls made within each billable month, 1,500 minute fair usage applies to the total of all Irish mobile network calls made within each billable month & 40GB usage data allowance cap applies to Broadband usage within each billable month.
 - **Office Essentials;** fair usage policy of 1,500 minutes applies to the total of all local & national landline calls made within each billable month. 200 minute usage applies to the total of all Vodafone Ireland mobile network calls made within each billable month & no data allowance cap applies to Broadband usage within each billable month.
 - **Office Unlimited Voice;** fair usage policy of 1,500 minutes applies to the total of all local, national and UK landline calls made within each billable month, 1,500 minute fair usage applies to the total of all Irish mobile and UK mobile network calls made within each billable month
 - **Office Essential Voice;** fair usage policy of 1,500 minutes applies to the total of all local & national landline calls made within each billable month. 200 minute usage applies to the total of all Vodafone Ireland mobile network calls made within each billable month
1. If a customer exceeds these fair usage policies then they will be charged in accordance with standard rates which can be found at: <http://www.vodafone.ie/small-business/fixed/single-line/> – New office rate card,

rates may vary from time to time and we reserve the right to terminate a contract.

2. Pricing for Simply Broadband for Business, Office Essentials, Office Professional, Office Unlimited; Office Essential Voice & Office Unlimited Voice; along with all additional Add on bundles will be published on <http://www.vodafone.ie/small-business/fixed/single-line/>
3. An international call forwarding service is not available on any Vodafone office package
4. In circumstances where the customer terminates this contract during the eighteen (18) or twenty four (24) month minimum term a termination charge will apply calculated as follows: MONTHLY RECURRING CHARGE X NUMBER OF MONTHS REMAINING IN THE MINIMUM TERM.