

Red Family Plan Terms and Conditions

Reviewed: 27 March 2025

These terms and conditions apply to Vodafone customers who have signed up to, or recontracted/upgraded on, their Vodafone plan from 28 March 2025 onwards.

The following terms and conditions apply to the Vodafone Red Family discount offer and are in addition to and form part of the General Terms and Conditions of the Vodafone Mobile Telecommunications Service as provided by Vodafone Ireland Limited ("Vodafone"). In the event of any conflict between the General terms and conditions and the terms and conditions set out below, these terms and conditions shall prevail in respect of the Red Family service. All terms are available to view and download from <https://n.vodafone.ie/terms.html>

By signing up to Red Family you agree to the following terms:

1. This offer allows Vodafone consumer bill pay account holders to add additional mobile bill pay plan subscriptions to their existing Vodafone bill pay account and receive a monthly discount for each of the 3rd to 6th Eligible Subscriptions added.
2. For the third, fourth, fifth and sixth Eligible Subscriptions added to a bill pay account, the account holder will receive a €15 discount per month ("Red Family Discount") for each of these subscriptions. There are no discounts applied for the first and second Eligible Subscriptions on the account. There are no further discounts applied after the sixth Eligible Subscription. For the avoidance of doubt, a minimum of three Eligible Subscriptions are required on an account to avail of the Red Family Discount for the third to sixth subscriptions on that account.
3. What is an "Eligible Subscription"? This offer is valid with Vodafone mobile bill pay plan subscriptions excluding RED Unlimited SIM Only 15 and RED Unlimited SIM Only 25. For the avoidance of doubt, the Vodafone Red Unlimited SIM Only 25 bill pay plan, the Vodafone RED Unlimited SIM Only 15 bill pay plan, any OneNumber plan, any Mobile Broadband bill pay plan, and/or any Vodafone Pay As You Go plan are not eligible subscriptions for the Red Family Discount, these subscriptions will not receive this discount and they do not count towards the minimum number of Eligible Subscriptions required to avail of the Red Family Discount (explained in clause 2 above). Eligibility is determined solely by Vodafone in accordance with these terms and conditions.
4. If an Eligible Subscription is removed, changed to an ineligible subscription, ported or ceased from the account, then the Red Family Discount associated with that subscription will be removed from the account.
5. The Red Family Discount can only be applied at time of sign up, change of ownership, recommit, upgrade or tariff change if available at the time of order.
6. If any Eligible Subscription is cancelled/terminated inside of its minimum commitment period, the full termination fees will apply. Termination fees include the full plan cost without Red Family Discount to include the remaining months.
7. All the subscriptions on multiline account are billed on the same bill and through the same payment method.
8. The usage for all subscribers will be visible to the account holder and any other contacts authorised by the account holder.
9. The account holder is liable for all charges relating to subscriptions listed on their Vodafone account.
10. Where there is any fraud or abuse of the Red Family Discount or for any reason deemed appropriate, Vodafone may at its sole discretion suspend or immediately terminate the account.
11. Vodafone reserves the right to extend this promotion at its sole discretion.
12. Vodafone reserves the right to vary and/or cancel the promotion at any time for valid commercial, technical, operational and/or regulatory reasons.
13. The Red Family Discount will remain on the third to sixth Eligible Subscription until the Red Family offer promotion is cancelled or until the next change of ownership, upgrade, recommit or tariff change on that subscription is processed.
14. The Red Family Discount cannot be availed of with any other monthly discount.
15. We reserve the right at our absolute discretion to vary, delete or add to any of these Terms and Conditions.
16. By availing of the Offer, you agree to be bound by these Terms and Conditions.
17. See www.vodafone.ie/termsfor full bill pay mobile terms and conditions.