

## Notification regarding your price plan

### **Why am I receiving this notice?**

Under EU regulation we're required to provide you with an end of contract notification and information and advice on price plans that best suit your requirements when you're coming to the end of the minimum term on your contract. We are also required to notify you once in every 12 month period if you choose to remain on your price plan after the minimum term is over.

### **What advice is included?**

We have set out below a number of possible service options and price points which you can choose to suit your individual likely needs.

### **Can I stay on my existing price plan?**

You can of course stay on your existing price plan if that is your preference and no action is required. This message is simply designed to make you aware of the options that are currently available which may have changed since you connected to your current plan.

### **How can I change my price plan?**

You can change your plan at the end of your minimum term which is included in our text message or email to you. If you want to change your price plan, please contact us directly on or after this end date to make the change there. You can also change your plan in a Vodafone retail store.

### **What if I want to cancel my service?**

You may cancel your service at any time by giving us at least 30 days' notice. If you want to give notice, please contact Customer Care via any of the ways set out in our Code of Practice, a copy of which is available on Vodafone.ie. If you cancel before your minimum term ends, you may have to pay an early termination fee.

### **About this document**

We have provided this information in a timely, prominent, and durable manner. We do not include any marketing material in this message. Please save this document for your records and for future reference.

Please note the terms and conditions for each of the plans referenced below are viewable on [www.vodafone.ie/terms](http://www.vodafone.ie/terms). Prices stated below are subject to change. All charges can be viewed at <https://n.vodafone.ie/terms/rates.html>

### Vodafone Broadband and Voice plans

Core plans	Pricing for first 12 mths	13 month +
Simply BB for Business	€40 ex.vat	€50 ex.vat
Simply BB for Business 500	€40 ex.vat	€60 ex.vat
Simply BB for Business 1000	€50 ex.vat	€70 ex.vat
Simply BB for Business 2000	€65 ex.vat	€85 ex.vat
Office Essentials	€45 ex.vat	€65 ex.vat
Office Essentials 500	€45 ex.vat	€65 ex.vat
Office Essentials 1000	€55 ex.vat	€75 ex.vat
Office Essentials 2000	70 ex.vat	€90 ex.vat
12-month contract minimum term contract applies to the above price plans. Subject to network availability. Each April, your monthly plan price (excluding any discount) will increase by an amount equal to the CPI rate published in January of that year plus an additional 3%.		
Fixed Voice Add on's Office Essentials	0 - 12 months	13 month +
Unlimited calls to Irish landline & 200 minutes to Irish Mobile	€5 ex.vat	€5 ex.vat
Unlimited UK mobile and landline calls	€5 ex.vat	€5 ex.vat
Unlimited Ireland Mobile calls	€5 ex.vat	€5 ex.vat
Unlimited International landline calls	€5 ex.vat	€5 ex.vat

**ENDS**

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