

## Notification regarding your price plan

### **Why am I receiving this notice?**

Under EU regulation we're required to provide you with an end of contract notification and information and advice on price plans that best suit your requirements when you're coming to the end of the minimum term on your contract. We are also required to notify you once in every 12 month period if you choose to remain on your price plan after the minimum term is over.

### **What advice is included?**

We have set out below a number of possible service options and price points which you can choose to suit your individual likely needs. The mobile price plan details are based on whether you want to get a new phone or whether you prefer to keep your existing phone.

### **Can I stay on my existing price plan?**

You can of course stay on your existing price plan if that is your preference and no action is required. This message is simply designed to make you aware of the options that are currently available which may have changed since you connected to your current plan.

### **How can I change my price plan?**

You can change your plan at the end of your minimum term which is included in our text message or email to you. If you want to change your price plan, please go to Vodafone.ie on or after this end date and you can make the change there. You can access MyVodafone from the home page of [www.vodafone.ie](http://www.vodafone.ie) or via your MyVodafone mobile application. You can also change your plan in a Vodafone retail store or by contacting us directly.

### **I'm a mobile customer. What if I want a new phone?**

The Vodafone website has most up to date details of all the price plans available if you want to get a new phone. Please see below our current range of price plans. You should check this information on or after the end date of your minimum term as notified in the message to get the most up to date handset pricing.

### **What if I want to cancel my service?**

You may cancel your service at any time by giving us at least 30 days' notice or, if you have a mobile plan with Vodafone, by Porting to another mobile Network Operator. If you want to give notice, please contact Customer Care via any of the ways set out in our Code of Practice, a copy of which is available on Vodafone.ie If you cancel before your minimum term ends, you may have to pay an early termination fee.

### **About this document**

We have provided this information in a timely, prominent, and durable manner. We do not include any marketing material in this message. Please save this document for your records and for future reference.

Please note the terms and conditions for each of the plans referenced below are viewable on [www.vodafone.ie/terms](http://www.vodafone.ie/terms). Prices stated below are subject to change. All charges can be viewed at <https://n.vodafone.ie/terms/rates.html>

## Vodafone Mobile Plans

### Plans with a Phone

Plan Name	Allowance	Monthly Plan Price
Red Lite	<ul style="list-style-type: none"> <li>Unlimited Vodafone to Vodafone calls &amp; texts</li> <li>Unlimited texts to any network</li> <li>100 minutes other networks and landlines</li> <li>Unlimited data max speed 10Mbps</li> <li>Full access to your plan when roaming in Europe</li> </ul>	€45 (Inc. VAT)/Month
Red Unlimited	<ul style="list-style-type: none"> <li>Unlimited minutes and texts at home and to EU and 100 international minutes</li> <li>Unlimited data</li> <li>Full access to your plan when roaming in Europe</li> </ul>	€60 (Inc. VAT)/Month
Red Unlimited Max	<ul style="list-style-type: none"> <li>Unlimited minutes and texts at home and to EU, US, Canada, Australia, and New Zealand plus 500 International minutes</li> <li>Unlimited data</li> <li>Full access to your plan when roaming in Europe</li> </ul>	€80 (Inc. VAT)/Month
Red Business Lite	<ul style="list-style-type: none"> <li>Unlimited any network calls and texts</li> <li>Unlimited data at max speed 10Mbps</li> <li>Smart Working Tools: Virtual Office Number</li> <li>100 international minutes and texts</li> <li>Full access to your plan when roaming in Europe</li> </ul>	€45 (Ex. VAT)/Month
Red Business Unlimited	<ul style="list-style-type: none"> <li>Unlimited any network calls and texts including EU</li> <li>Unlimited data at fastest speed available</li> <li>Smart Working Tools: Virtual Office Number, Security</li> <li>500 international minutes and texts</li> <li>5G ready</li> <li>Full access to your plan when roaming in Europe</li> </ul>	€55 (Ex. VAT)/Month
Red Business Unlimited Max	<ul style="list-style-type: none"> <li>Unlimited any network calls and texts including international</li> <li>Unlimited data at fastest speed available</li> <li>Smart Working Tools: Virtual Office Number, Security, Microsoft 365 Online, Conferencing</li> <li>Unlimited international minutes and texts</li> <li>Unlimited free EU, USA, and Canada Roaming</li> <li>5G ready</li> </ul>	€80 (Ex. VAT)/Month
<p>24-month minimum term contract applies to the above plans. Each April, your monthly plan price (excluding any discount) will increase by an amount equal to the CPI rate published in January of that year plus an additional 3%.</p>		

### Plans without a Phone

Plan Name	Allowance	Monthly Plan Price
Red Unlimited SIM Only	<ul style="list-style-type: none"> <li>• Unlimited minutes and texts at home and to EU and 100 international minutes</li> <li>• Unlimited data max speed 10Mbps</li> <li>• Full access to your plan when roaming in Europe</li> </ul>	€35 (Inc. VAT) /Month
Red Unlimited Max SIM Only	<ul style="list-style-type: none"> <li>• Unlimited minutes and texts at home and to EU, US, Canada, Australia, and New Zealand plus 500 International minutes</li> <li>• Unlimited data</li> <li>• Full access to your plan when roaming in Europe</li> </ul>	€45 (Inc. VAT) /Month
Red Business Unlimited SIM Only	<ul style="list-style-type: none"> <li>• Unlimited any network calls and texts including EU</li> <li>• Unlimited data at fastest speed available</li> <li>• Smart Working Tools: Security</li> <li>• 250 international minutes and texts</li> <li>• Unlimited free EU roaming</li> <li>• 5G ready</li> </ul>	€35 (Ex. VAT)/Month
12-month contract minimum term contract applies to the above plans. Each April, your monthly price plan (excluding any discount) will increase by an amount equal to the CPI rate published in January of that year plus an additional 3%.		
Red Unlimited 30 day	<ul style="list-style-type: none"> <li>• Unlimited minutes and texts at home and in EU</li> <li>• Unlimited data max speed 10Mbps</li> <li>• Full access to your plan when roaming in Europe</li> </ul>	€35 (Inc. VAT) /Month
30 day rolling price plan.		

**ENDS**

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