

## Notification regarding your price plan

### **Why am I receiving this notice?**

Under EU regulation we're required to provide you with an end of contract notification and information and advice on price plans that best suit your requirements when you're coming to the end of the minimum term on your contract. We are also required to notify you once in every 12 month period if you choose to remain on your price plan after the minimum term is over.

### **What advice is included?**

We have set out below a number of possible service options and price points which you can choose to suit your individual likely needs.

### **Can I stay on my existing price plan?**

You can of course stay on your existing price plan if that is your preference and no action is required. This message is simply designed to make you aware of the options that are currently available which may have changed since you connected to your current plan.

### **How can I change my price plan?**

You can change your plan at the end of your minimum term which is included in our text message or email to you. If you want to change your price plan, please contact us directly on or after this end date to make the change there. You can also change your plan in a Vodafone retail store.

### **What if I want to cancel my service?**

You may cancel your service at any time by giving us at least 30 days' notice. If you want to give notice, please contact Customer Care via any of the ways set out in our Code of Practice, a copy of which is available on Vodafone.ie. If you cancel before your minimum term ends, you may have to pay an early termination fee.

### **About this document**

We have provided this information in a timely, prominent, and durable manner. We do not include any marketing material in this message. Please save this document for your records and for future reference.

Please note the terms and conditions for each of the plans referenced below are viewable on [www.vodafone.ie/terms](http://www.vodafone.ie/terms). Prices stated below are subject to change. All charges can be viewed at <https://n.vodafone.ie/terms/rates.html>

### Vodafone Broadband and Voice plans

Core plans	Pricing for first 12 mths	13 month +
Simply BB for Business	€40 ex.vat	€50 ex.vat
Simply BB for Business 500	€40 ex.vat	€60 ex.vat
Simply BB for Business 1000	€50 ex.vat	€70 ex.vat
Simply BB for Business 2000	€65 ex.vat	€85 ex.vat
Office Essentials	€45 ex.vat	€65 ex.vat
Office Essentials 500	€45 ex.vat	€65 ex.vat
Office Essentials 1000	€55 ex.vat	€75 ex.vat
Office Essentials 2000	70 ex.vat	€90 ex.vat
<p>If you are a new, upgrading, or recontracting customer on or after 16th October 2024 with a minimum term of 6, 12, 18 or 24 months, your agreement will be subject to an annual price adjustment in April of each year. This means your monthly Price Plan charge will increase by the following amount: €2.85 ex VAT per month for broadband only plans, broadband and voice plans, and voice only plans.</p>		
Fixed Voice Add on's Office Essentials	0 - 12 months	13 month +
6000 minutes to Irish landline & 200 minutes to Irish Mobile	€5 ex.vat	€5 ex.vat
1500 minutes to UK mobile and landlines	€5 ex.vat	€5 ex.vat
6000 minutes to Ireland Mobiles	€5 ex.vat	€5 ex.vat
1500 minutes to International landline calls	€5 ex.vat	€5 ex.vat